



Update on Icy Weather and POA Closures

We urge you to stay home and off our roadways to allow essential and emergency vehicles to move about the Village.

DRIVING ADVISORY

The Public Services Department encourages everyone to stay off the roads during wintry weather. Please do not risk driving. We need our roads kept clear for emergency vehicles.

Road crews will be spreading sand in areas that are prone to freeze. Please do not drive on any roads that are not safe, if you have to drive, please use caution. Road closings and other important information will be posted on our [Active Advisories page](#) and will be shared with radio station **KVRE 92.9 FM**.

If you **must** visit any facility or business inside Hot Springs Village, please call ahead to be sure that facility is open.

For highway conditions **outside** Hot Springs Village, see drivearkansas.com

POA ADMINISTRATION BUILDING

Update: Our POA Administration Building (895 DeSoto Blvd.) is closing today at 2:00 PM.

The POA Administration Building will **open tomorrow (Thursday) at 10:00AM.**

Member Services will answer phones during normal business hours from 8:00 AM-4:30 PM, regardless of our building's status. Call **501-922-5556** if you need assistance.

RECREATION

Tennis and Pickleball courts are closed all day today. Coronado Center Library is now closed. Ponce de Leon Center, Woodlands Auditorium, Coronado Community Center, and Fitness Center are **closing today at 2:00 PM.**

GOLF

Check course conditions here. All courses are closed today. All courses with the possible exception of Isabella will be closed tomorrow (Thursday). **Check course conditions** tomorrow morning for the status of Isabella.

FIRE DEPARTMENT

The Fire Department is ready to respond to emergencies. If you have a fire emergency, call **911**.

POLICE DEPARTMENT

For non-emergency situations, call the Hot Springs Village Police at **501-922-0011**. If we experience a power outage and our police department's regular phone lines are down, you may call Police Dispatch at this mobile number: **501-209-6000**.

WARMING CENTERS

If you lose power at your home, and you have no neighbors with power on who can accommodate you during a power outage, you may go to one of our four fire stations. If you need transportation to a fire station or other warming center, call the non-emergency police numbers listed above.

WATER EMERGENCIES

If you have a water or sewer emergency, call the Water Treatment Plant at **501-922-1323**.

POWER OUTAGES

Do not call the POA if you lose electricity. Instead, call your electric utility:

- **First Electric** **800-827-3322 or 800-489-6716**
- **Entergy** **800-368-3749 or 877-492-7238**

SANITATION PICKUP AND RECYCLING

Sanitation trucks are running today as long as weather conditions allow. If your pickup day is Thursday, we may have a delay and your trash might be picked up Friday. Special Friday pickups are postponed to Friday, March 3, to allow us time to catch up with our regular pickups this week. We will keep you updated on our trash collection schedule.

STAY UPDATED

We will continue to monitor the weather and adjust our operations accordingly. We will send additional e-mails to keep you informed. You may also refer to our [Active Advisories website](#). Also, listen to KVRE radio at 92.9 FM and KVRE.com.