

## THE POA HAS RECEIVED 4,150 TRASH CART SURVEY'S AS OF JUNE 17, 2021.

**63% want the bigger cart**

**96 GALLON ----- 2600**

**64 GALLON ----- 1550**

### Trash Carts Coming to Hot Springs Village

It's time for you to select your trash cart. These new carts that you will receive and begin to use later this year are a key part of our improved trash collection system. The new side-loading trash trucks are scheduled to arrive early next year in 2022 and will automatically empty your new trash cart. This new system will enable us to cut costs by reducing trash collection labor and time.



One cart will be provided to each single-family home. Townhouse Association residents can disregard this notice at this time. You may select the 64-gallon or 96-gallon cart. If you do not choose a cart size by June 22, you will automatically receive a 96-gallon cart. You are welcome to see and "test drive" our model carts at the POA Administration Building during business hours (Monday-Friday, 8AM-4:30PM).

## Questions you may have after reviewing the solid waste request form:

- **Is the POA charging me \$16.40 for the new can?** No, the can belongs to the POA, residents currently pay \$16.40 per month for curbside service.
- **Will the POA still provide At-House pickup service?** Yes, the POA will have a smaller, rear loading truck for the at-house pickups
- **Can I use my own can if it's the same size and style?** No, the new trash cans belong to the POA and you must use them for your trash to get picked up.
- **If I order additional can(s), will I be charged \$16.40 monthly per can?** Yes, unless you have at-house pickup, which is \$35.00 per month.
- **What if I don't know what my utility account number is or my lot, block, and subdivision?** If you don't know your utility account number or lot, block, and subdivision, please leave those portions blank.
- **How do I dispose of my old trash can?** The POA is working with Garland County Sanitation Dept. to possibly recycle them. Residents can also keep them for other storage purposes.
- **Will I be required to bag the trash before placing it in the new can?** Bagging the trash is highly recommended by POA staff. The driver will be the only employee on the truck and will not get out of the truck to pickup loose items that may fall out of the trash can.
- **Will I be able to change to a different size can if the one I chose is not suitable?** You will be able to change to a different size can, pending the current POA inventory of trash cans at the time of request.
- A form has been sent to all HSV residents. Please return the form by June 22. You can also fill out a form at the POA office during normal business hours.