

# **A Look at What's Happening in Hot Springs Village**

*Compiled by Frank Leeming  
Updated on January 15, 2020*

# Hot Springs Village finances in 2019

	2018	2019	change	% change
Net assessment revenue	\$15,072,240	\$14,759,744	(-312496)	(-2.1%)
Operational revenue	<u>\$18,891,554</u>	<u>\$19,332,142</u>	<u>+440,588</u>	<u>+2.3</u>
<b>Total revenue</b>	<b>\$33,963,794</b>	<b>\$33,953,504</b>	<b>\$128,092</b>	<b>+0.4</b>
Operational spending	\$29,416,599	\$30,426,157	+1,009,558	+3.4
Capital spending	<u>\$4,000,881</u>	<u>3,489,554</u>	<u>(-511,327)</u>	<u>(-12.8)</u>
<b>Total spending</b>	<b><u>\$33,417,480</u></b>	<b><u>\$33,915,711</u></b>	<b><u>+498,231</u></b>	<b><u>+1.5</u></b>
Net surplus (loss)	\$546,314	\$176,175	(-370,139)	(-67.8)
Cash available for operations	\$7,584,509	\$7,037,118	(-547,391)	(-7.2)

# POA revenue, spending in 2019 compared to 2018 and budget

Revenue	2018 <u>Actual</u>	2019 <u>Budget</u>	2019 <u>Actual</u>	Variance <u>from budget</u>	% variance <u>from budget</u>
Net assessment and penalty revenue	15,072,240	15,711,601	14,759,744	(951,857)	-6.1%
Administration	334,692	323,624	355,123	31,499	9.7%
Community Development and Marketing	374,404	449,795	450,342	547	0.1%
Public Safety	921,445	854,435	915,854	61,419	7.2%
Public Works	2,316,612	2,307,758	2,443,248	135,490	5.9%
Public Utilities	6,729,390	7,170,726	6,999,628	(171,098)	-2.4%
Lakes	126,538	125,944	141,333	15,389	12.2%
Food & Beverage	1,041,523	1,360,831	1,222,167	(138,664)	-10.2%
Golf	6,032,091	7,066,527	5,709,238	(1,357,289)	-19.2%
Recreation	<u>1,014,860</u>	<u>1,135,134</u>	<u>1,095,210</u>	<u>(39,924)</u>	<u>-3.5%</u>
Total	33,963,795	36,506,375	34,091,887	(2,414,488)	-6.6%
<b>Spending</b>	<b>2,018 <u>Actual</u></b>	<b>2,019 <u>Budget</u></b>	<b>2,019 <u>Actual</u></b>	<b>Variance <u>from budget</u></b>	<b>% variance <u>from budget</u></b>
Provision for bad debt	3,274,364	3,055,000	3,927,309	872,309	28.6%
Administration	3,253,755	3,089,969	2,854,764	(235,205)	-7.6%
Community Development and Marketing	1,390,741	1,558,225	1,220,353	(337,872)	-21.7%
Public Safety	4,490,595	4,991,414	4,687,040	(304,374)	-6.1%
Public Works	4,254,709	5,363,112	4,362,446	(1,000,666)	-18.7%
Public Utilities	4,371,587	4,470,421	4,665,891	195,470	4.4%
Lakes	301,649	882,594	748,177	(134,417)	-15.2%
Food & Beverage	1,548,362	1,599,803	1,803,762	203,959	12.7%
Golf	7,846,037	8,355,538	7,926,865	(428,673)	-5.1%
Recreation	<u>1,958,565</u>	<u>2,280,094</u>	<u>2,156,859</u>	<u>(123,235)</u>	<u>-5.4%</u>
Total	29,416,599	32,590,870	30,426,157	(2,164,713)	-6.6%
<b>Capital spending</b>	<u>4,000,881</u>	<u>4,009,259</u>	<u>3,489,554</u>	<u>(519,705)</u>	<u>-13.0%</u>
<b>Net surplus (loss) – revenue less spending and capital</b>	546,315	(93,754)	176,176	269,930	-287.9%

# Fast Facts about Hot Springs Village

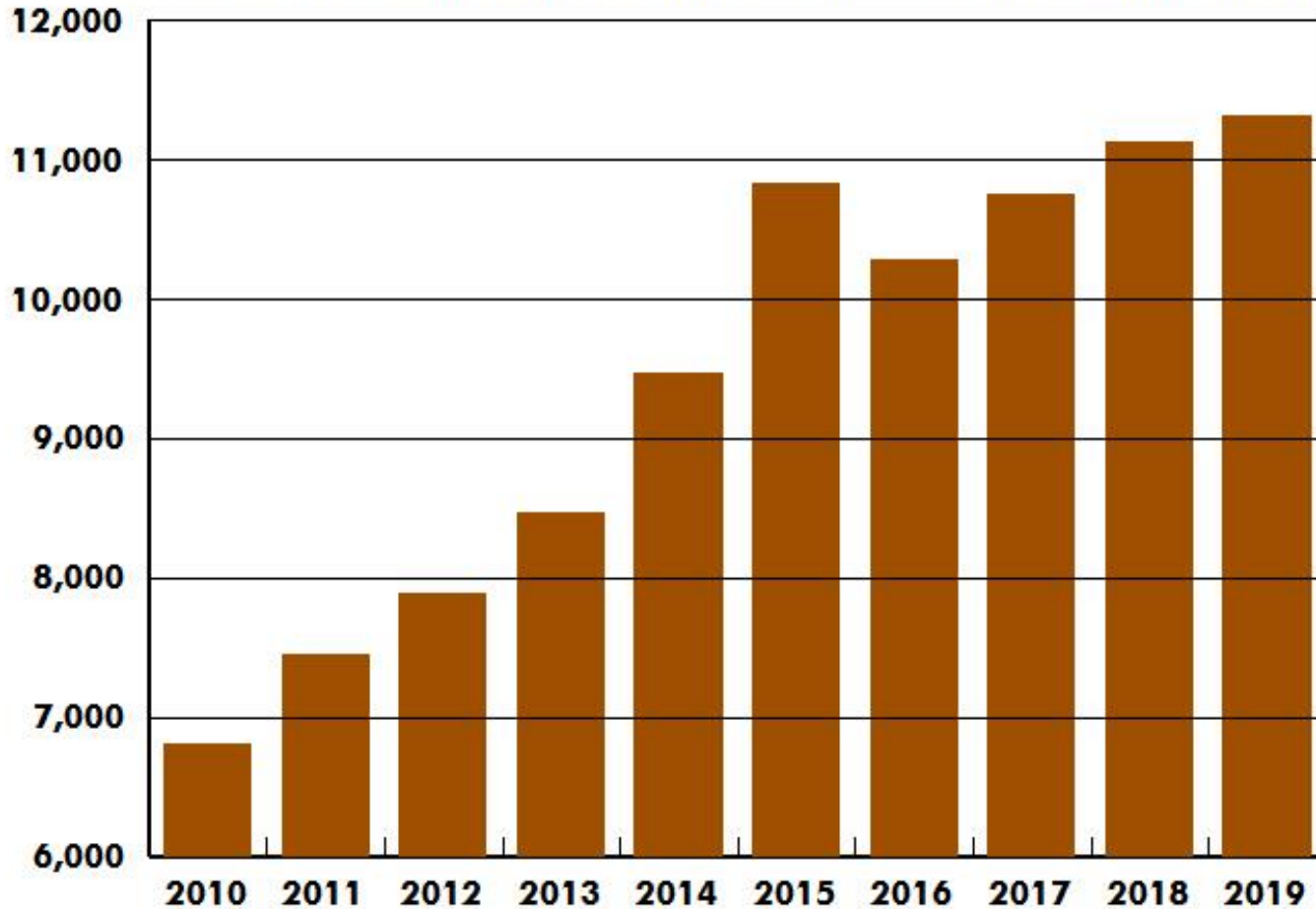
- **Population:** 14,288.
- **Median age:** 68.84 compared to 37.6 in Arkansas and 37.4 nationally.
- **Median household income:** \$54,236 compared to \$41,264 in Arkansas and \$53,482 nationally.
- **Economic impact:** \$371 million in 2015 (two thirds spent in Garland and Saline Counties).
- **Size – acres:** 26,192.35.  
square miles: 40.93, largest gated community in the nation.
- **Platted lots:** 34,157. 26.0 percent are developed.
- **Housing units:** 9,018 – 8,889 residential, 200 assisted living and 99 time share.
- **Counties:** Garland and Saline.
- **Lakes:** 12, covering 2,085.9 acres, including the 106.9-acre Lake Lago reservoir. Recreational lakes range from 963.5 acres (Balboa) to 12.4 acres (Segovia), with three marinas. 2,083 boats registered in the Village.
- **Golf courses:** Eight Village-owned, one with 27 holes and seven with 18 holes. Plus one private course. 216,714 rounds played in 2018 on POA-owned courses. Contractually partnered with Troon Golf, an industry leader in managing upscale golf courses.
- **Tennis courts:** 13 (10 are clay) at Coronado Tennis Center.
- **Fitness Center** with indoor natatorium, sauna, steam room, hot tub, massage therapy.
- **Other sports:** Pickleball, bocce ball and lawn bowling facilities, softball and basketball leagues.
- **Hiking trails:** 26.24 miles.
- **Bike routes:** 22.8 miles.
- **Streets:** 501.1 miles – 472.3 miles paved and 28.8 miles unpaved.
- **Performing-arts center:** 654-seat Woodlands Auditorium. 2,000 members of the Village Concerts' Association.
- **Community facilities:** Coronado Center (seats up to 300), Casa de Carta (home to the 544-member Village Card Club, one of the nation's largest bridge clubs), DeSoto Club Event Center, Coronado Center Library, two outdoor lakefront pavilions, three beaches, three marinas, DeSoto Dog Park.
- **POA-owned buildings:** 115.
- **Churches:** 25 in the Village, serving 15 denominations.
- **Clubs and organizations:** 117, including 14 service clubs, 24 art, music and craft clubs, 11 women's groups, 11 recreation organizations, and 14 hobby and six military groups.
- **POA-owned restaurant facilities:** 8.
- **Key destinations within 30-minute drive:** Hot Springs National Park, 1.8-million-acre Ouachita National Forest, 40,100-acre Lake Ouachita with 975 miles of undeveloped shoreline, Garvan Woodland Gardens, Oaklawn Racing & Gaming, three full-service hospitals, shopping malls.

# More Fast Facts about Hot Springs Village

- **Key destinations within a one-hour drive:** State capitol, University of Arkansas at Little Rock campus and medical center, Clinton national airport, Bass Pro Shop and outlet malls, Clinton Presidential Library, Arkansas Symphony Orchestra, Arkansas Repertory Theater, Heifer International world headquarters.
- **Other popular day-trip destinations:** Crystal Bridges Museum of American Art, University of Arkansas at Fayetteville, Memphis, Dallas, Shreveport.
- **Form of government:** Private corporation – Property Owners’ Association (POA) board of directors elected by property owners.
- **POA operates its own:**
  - Police and fire departments. Four fire stations.
  - Public works department, includes streets, water (with 6-million-gallon-a-day water-treatment plant) sewer (two sewage-treatment plants) and sanitation departments.
  - Recreation department.
  - Planning and inspections department.
  - Animal-control program and shelter.
- **Ambulance:** Four fully equipped ambulance units with paramedics and EMTs are based in Village; 90.1 percent of calls answered in under nine minutes.
- **Homes occupied by owners:** 91 percent compared to 65 percent nationally.
- **Homes occupied by renters:** 9 percent, compared to 35 percent nationally.
- **Property/sales taxes paid:** Villagers paid \$4 million to Garland and Saline Counties in 2015. The counties spent \$2 million on the Village.
- **Village students** attending Jessieville schools: 450 (of 898 total enrollment); Fountain Lake schools: 110 (of 1,281 total).
- **Property taxes paid to local schools:** Villagers paid \$10.9 million to Fountain Lake (82 percent of total received) and \$3.5 million to Jessieville (79 percent of total received)
- **Weather averages:**
  - High temperature: 72.5 degrees.
  - Mean temperature: 62.0 degrees.
  - Low temperature: 51.4 degrees.
  - Annual precipitation: 57.18 inches.

# Unproductive lots in Hot Springs Village

*Lots 61 days or more past due plus those in the POA inventory*



Source: Hot Springs Village finance department

At the end of December, there were 7,840 property owners who were 61 days or more past due paying their monthly assessments.

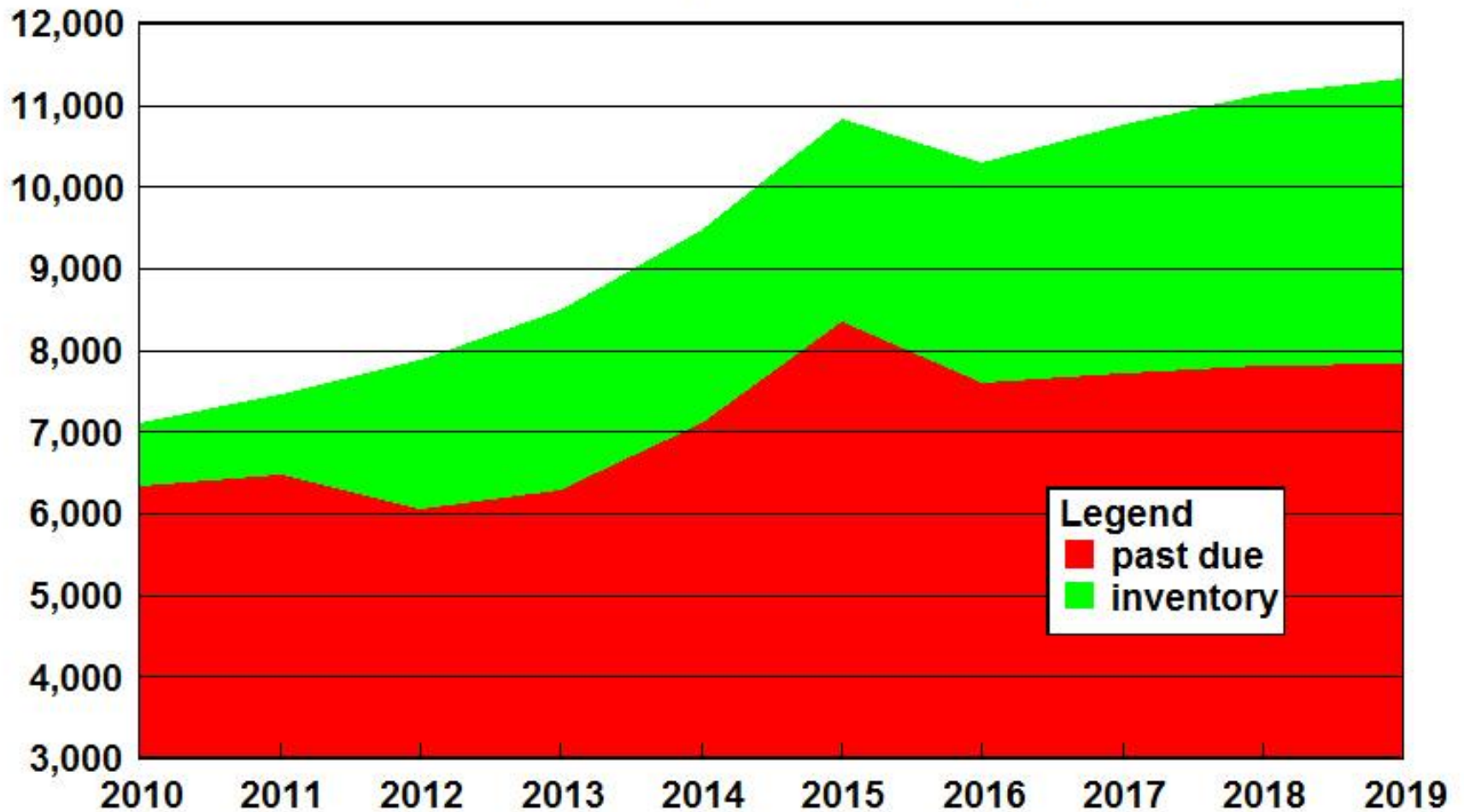
The past-due owners owed \$18,917,544. This was down \$1,156,599, or 5.8 percent, from December 2018.

Seriously delinquent members represent 23.0 percent of the 34,148 lots in the Village which are subject to assessments.

The POA had 3,476 lots in its inventory at the end of December, up 36 from a year earlier.

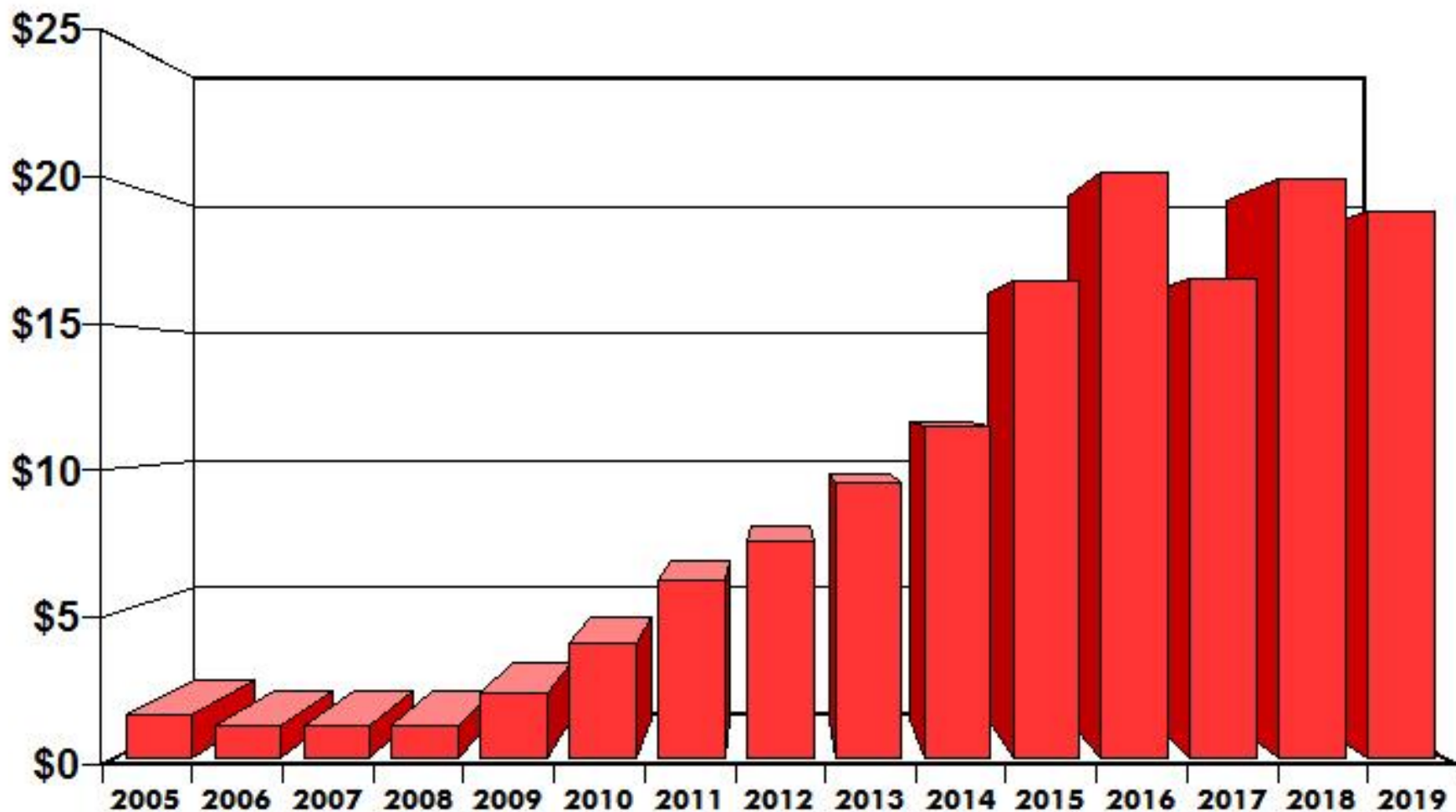
Combined with those seriously past due, it means 11,316 lots – 33.1 percent of the total – were unproductive in terms of generating assessment revenue to support the POA.

# Unproductive lots are those in the POA inventory and those 61 days or more past due



Source: Hot Springs Village POA

## Assessments owed by property owners who are 60 days or more past due (in \$ millions)

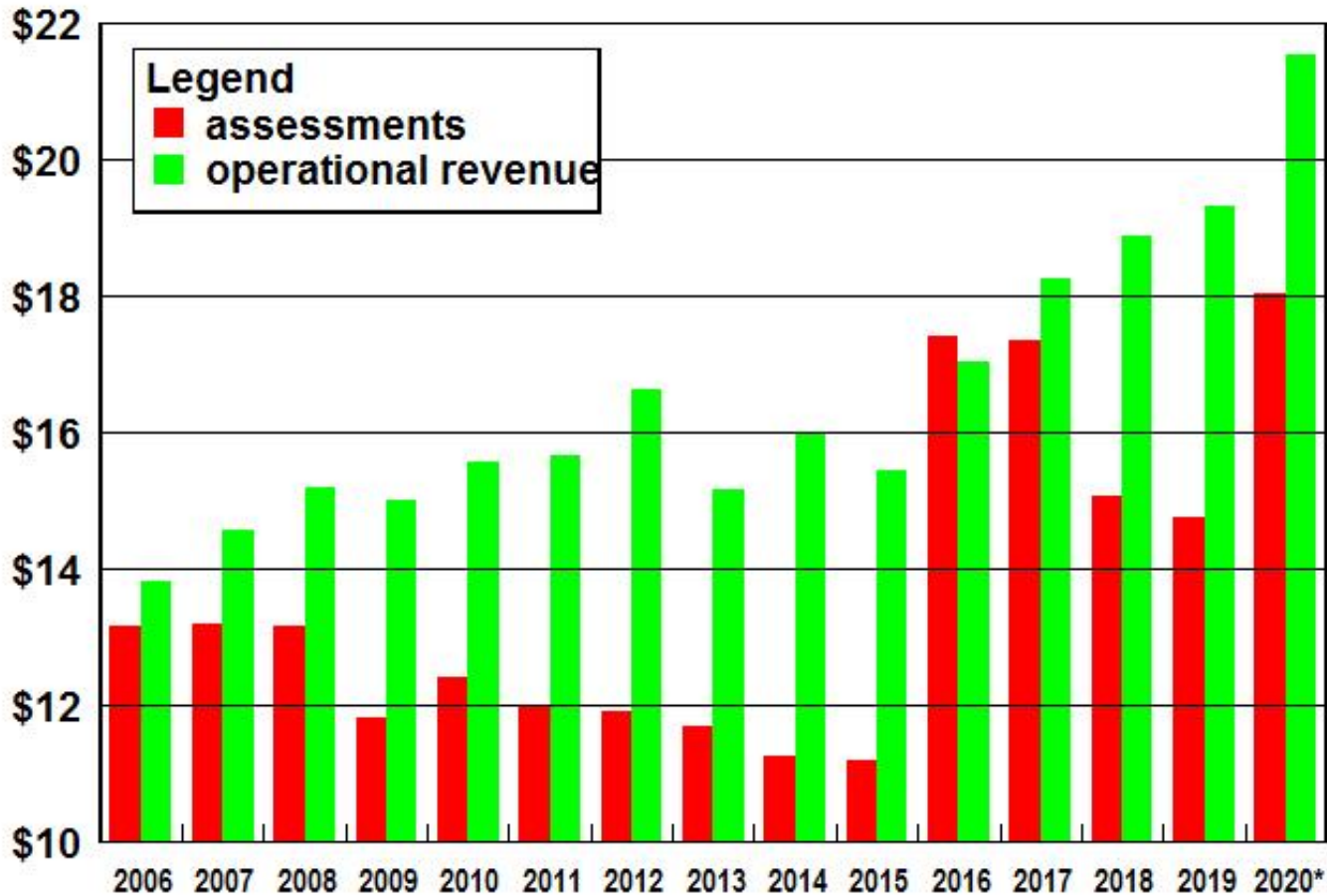


Source: Hot Springs Village Finance Department



# POA revenue from operations grows faster than assessment revenue

(\$ millions)



As the number of unproductive lots increased beginning in 2008, assessment revenue declined until the two-tier rate plan was approved in 2016.

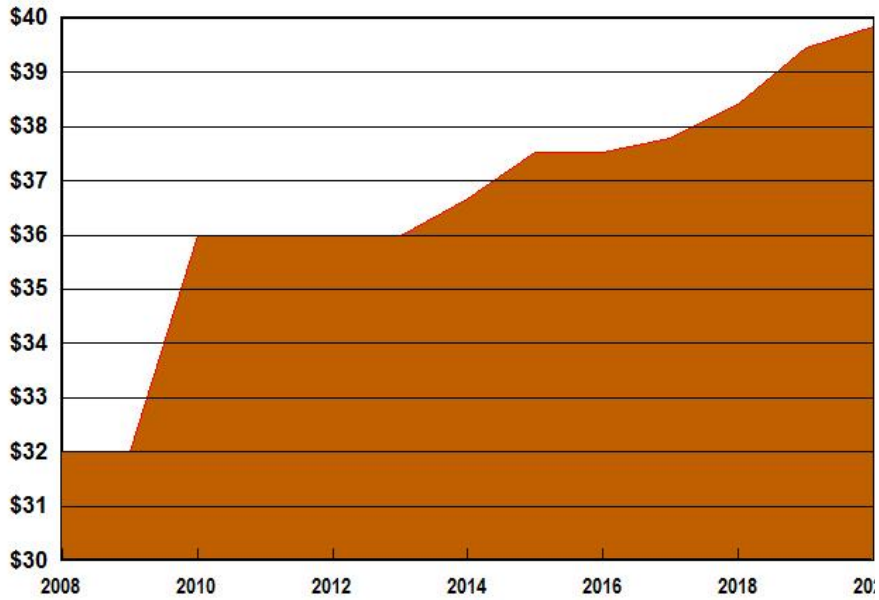
To make up for the loss in assessment revenue, the POA has been increasing fees for just about everything – golf, water, trash collection, swimming at the Natatorium, boat registrations.

Together, assessment and operating revenue make up total POA revenue.

On the following pages are examples of how fees for POA services and amenities have been increased to make up for revenue lost by the growing number of unproductive lots.

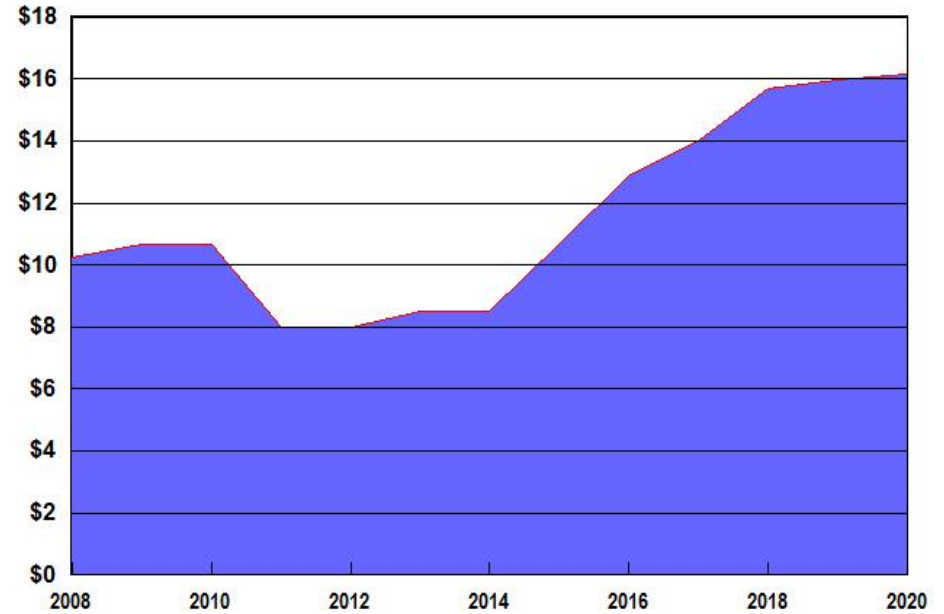
Source: Hot Springs Village POA  
 \* -- 2020 budget

## Monthly assessment on unimproved lot



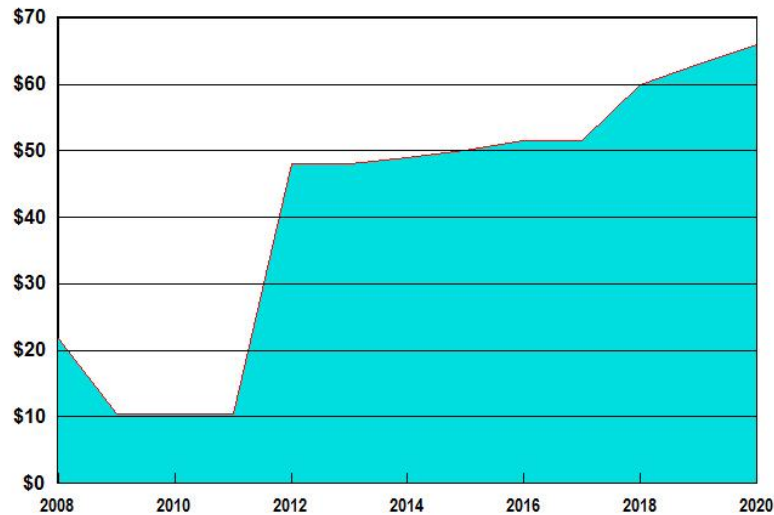
Source: Hot Springs Village POA

## Base cost of water each month



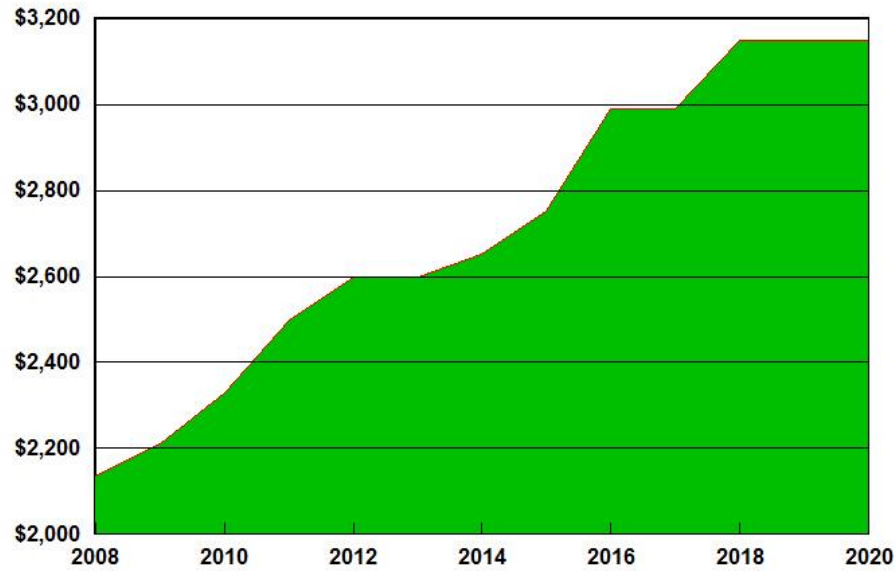
Source: Hot Springs Village POA

## Annual fee for boat with motor



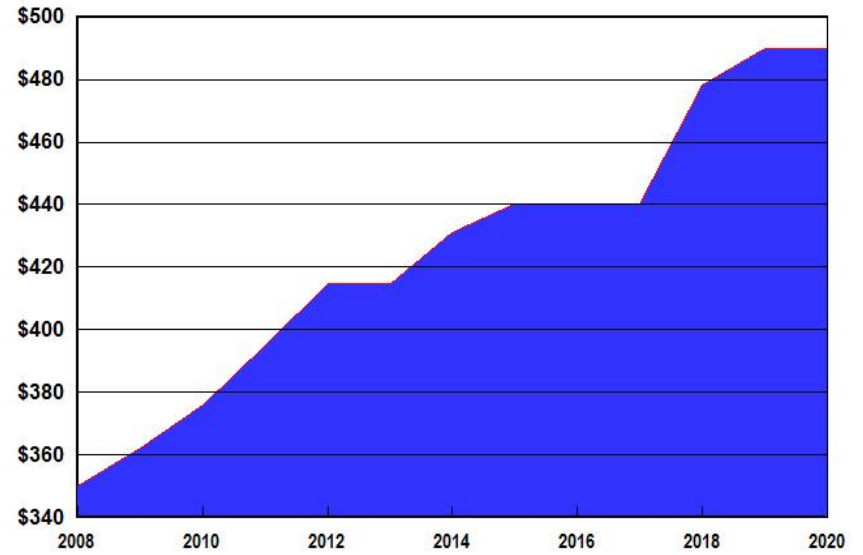
Source: Hot Springs Village POA

## Annual fee for unlimited golf and cart



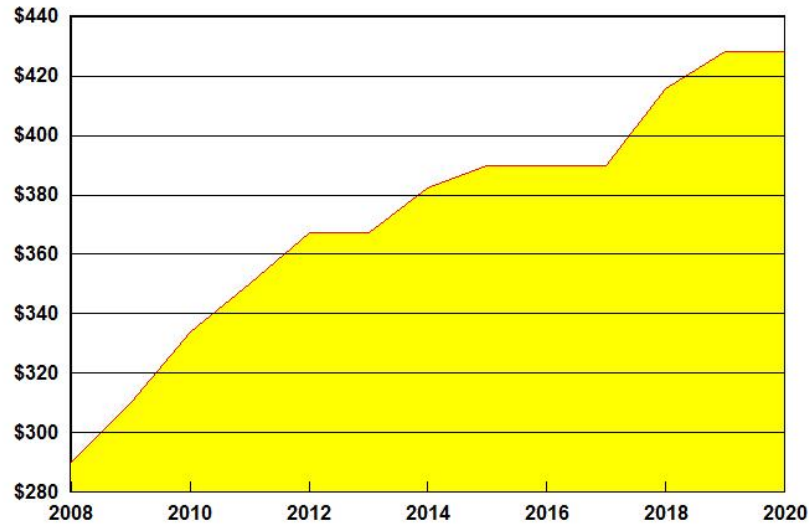
Source: Hot Springs Village POA

## Annual fee for fitness center



Source: Hot Springs Village POA

## Annual fee for tennis



Source: Hot Springs Village POA

## Annual POA fees paid each year and as of Dec. 31 for 2020

for the year:	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
<b>Green fees -*</b>	695	547	523	443	425	434	456	283	417	416	344	462	405
<b>Cart lease -*</b>	423	378	338	287	282	275	281	189	212	234	112	79	68
<b>Golf handicap</b>	1,838	1,760	1,715	1,603	1575	1397	1354	1255	1584	1411	1442	1359	663
<b>Private carts</b>	654	664	682	619	604	558	472	524	665	620	383	668	340
<b>Coronado fitness center</b>	978	988	804	726	586	370	293	226	362	347	383	348	179
<b>Coronado tennis</b>	170	189	142	122	117	100	96	66	119	136	133	139	58
<b>Lawn bowl/bocce &amp; pickle ball</b>	109	148	171	173	196	191	227	180	239	293	285	273	133
<b>Motorized boats</b>	1,205	1,210	1,260	1,182	1086	996	1032	923	1188	1152	1522	1662	569
<b>Non-motorized boats</b>	474	515	618	651	634	678	767	688	895	1036	1780	1962	744
<b>Vehicle decals</b>			4,105	3,822		12922	13434	13970					
<b>pet registrations</b>							1370	978	1465	1537	1682	2088	987

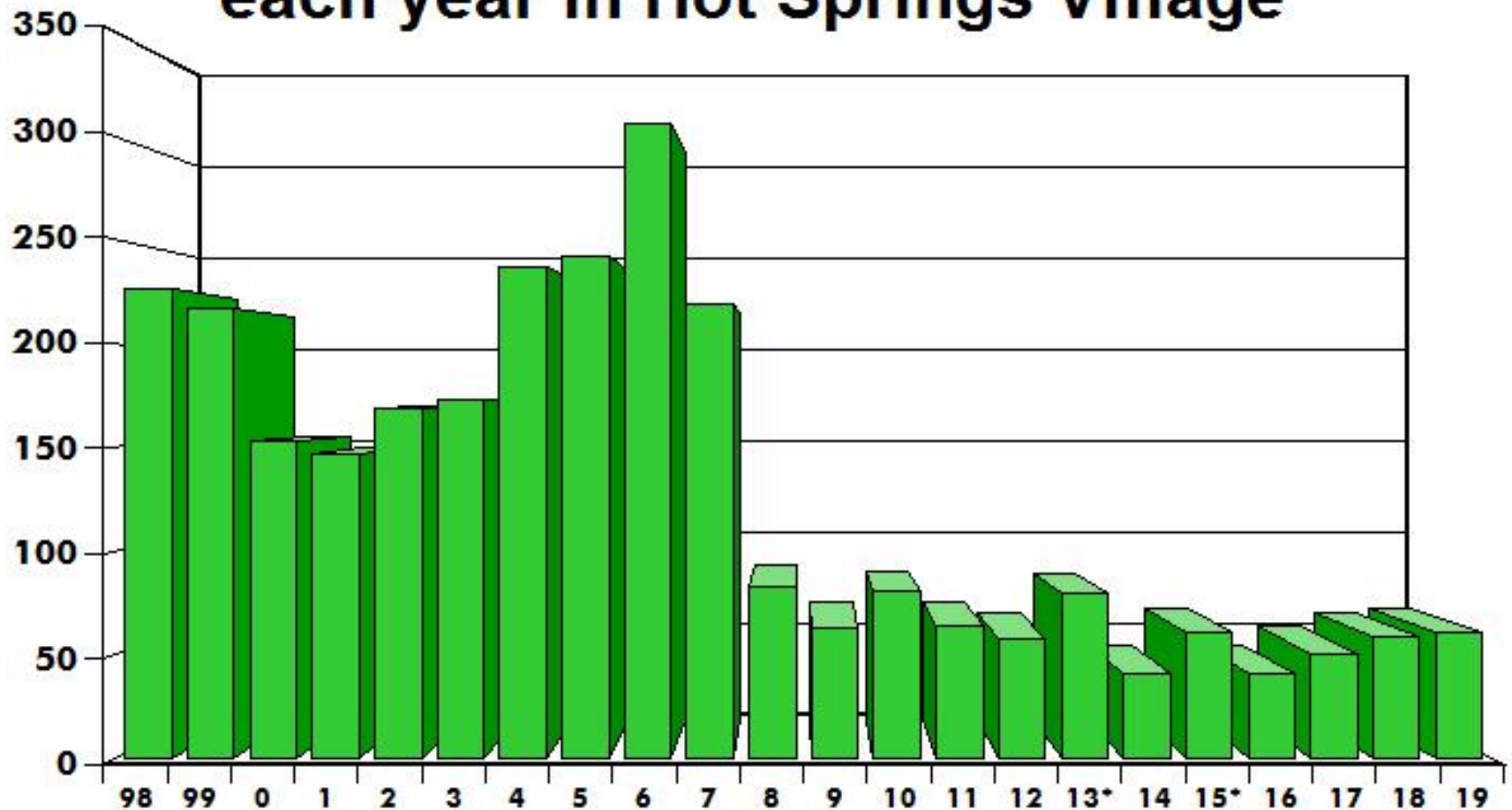
Source: Hot Springs Village Departments of Finance and Recreation

(\*) - includes both 12- and 6-month plans in 2012 and 2013

Notes: Figures through 2019 are complete; those for 2020 are through Dec. 31, 2019.

More annuals will be collected in the coming months.

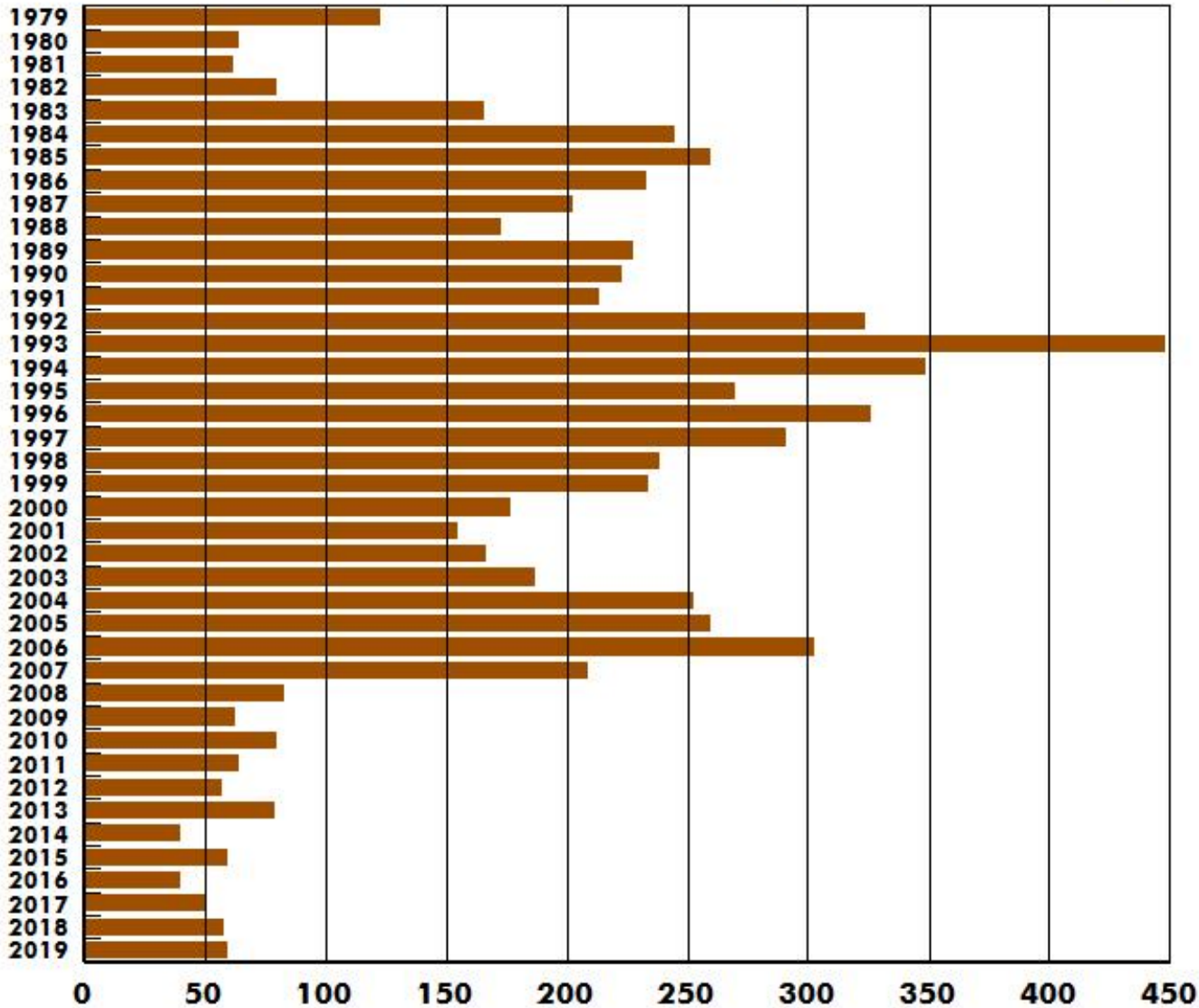
# Number of new-home permits issued each year in Hot Springs Village



Source: Hot Springs Village Architectural Control Committee

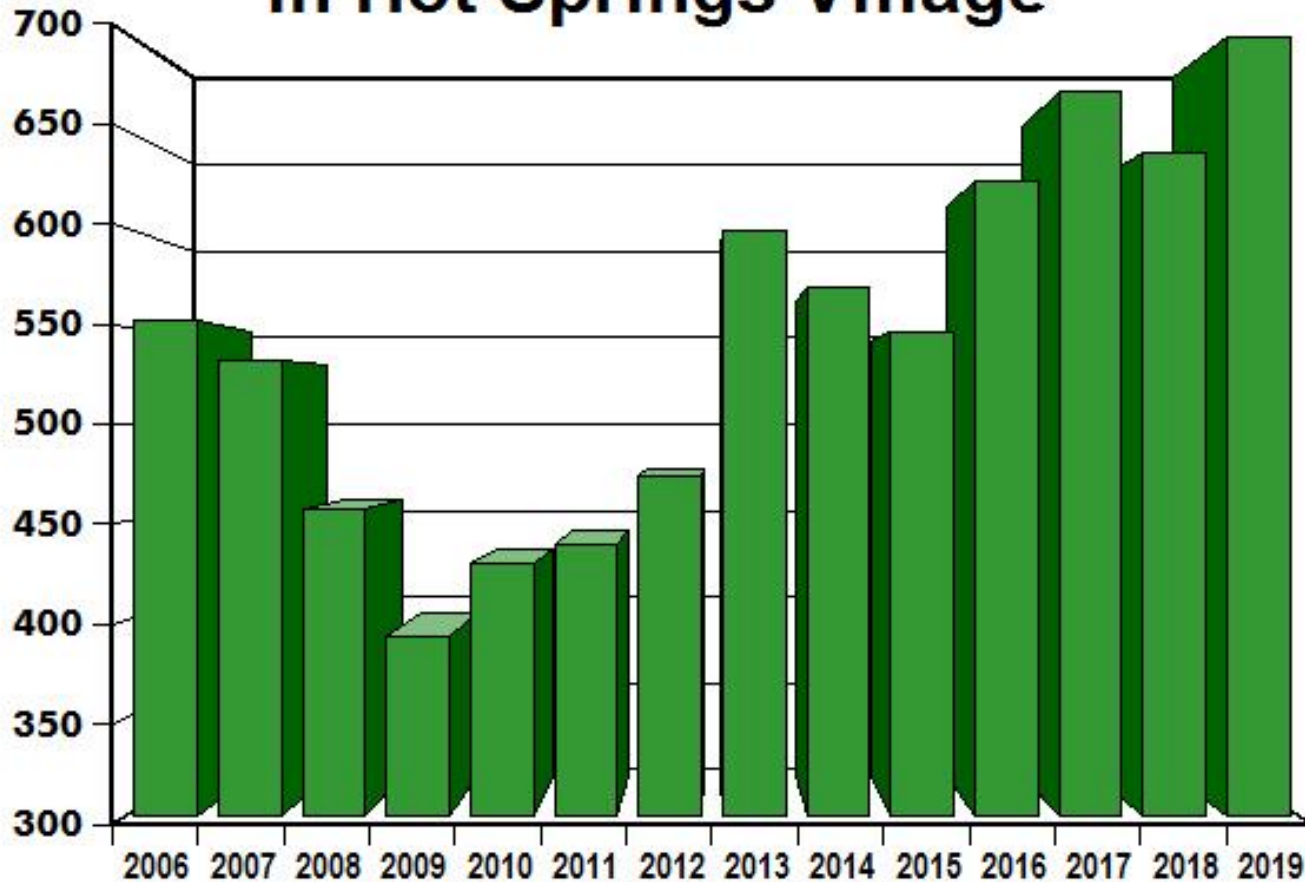
(\*) Includes 16 garden units at Mount Carmel in 2013, and 22 in 2015

# Permits for new housing units issued each year in Hot Springs Village



Sixty permits for construction of new housing units in Hot Springs Village were approved in 2019, up two – 3.4 percent – from the year before. Home building in the Village remains well below levels seen prior to the nationwide collapse of the housing market in 2006-7.

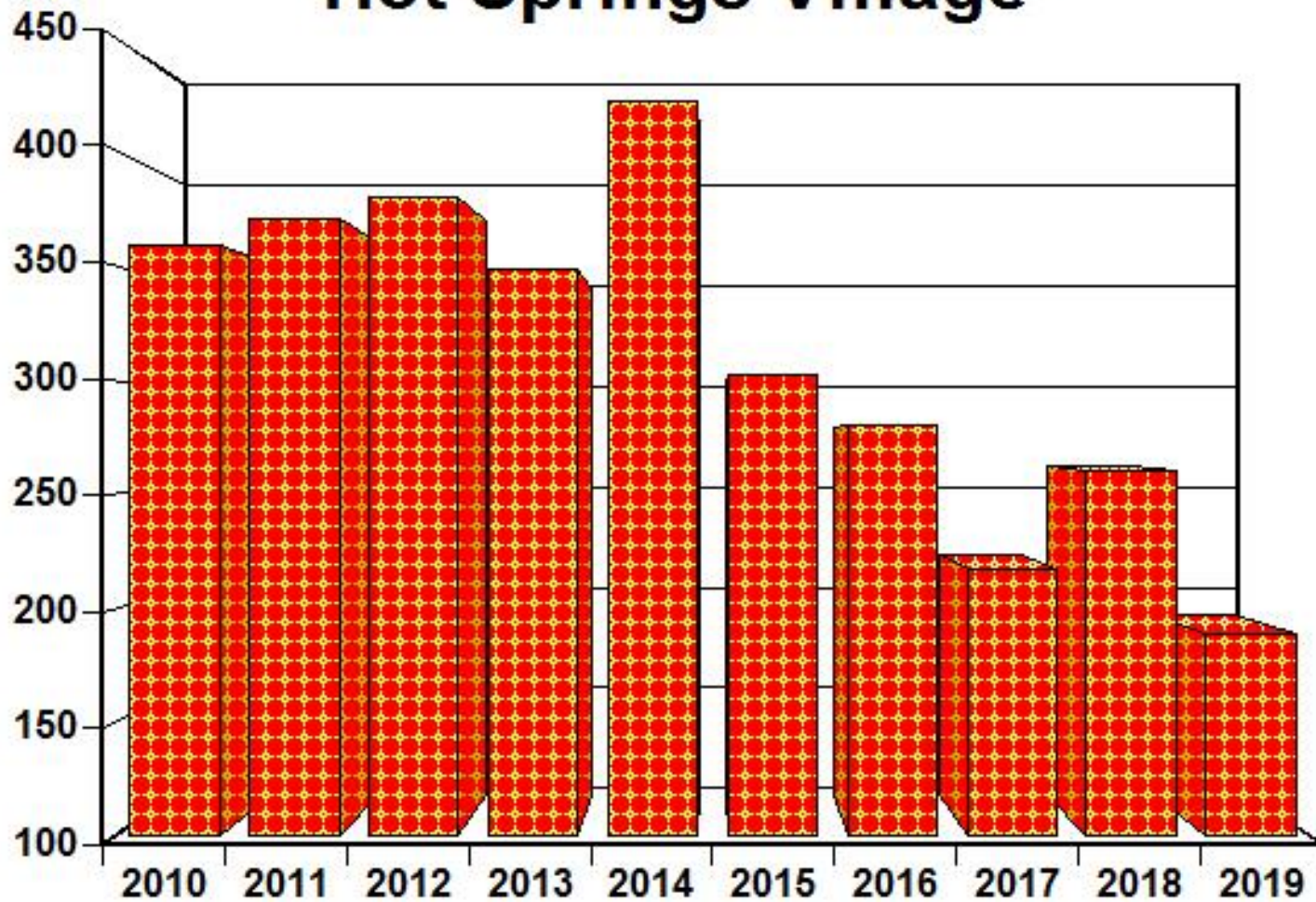
# Number of homes sold each year in Hot Springs Village



Source: CARMLS from Clara Nicholosi at ReMax of Hot Springs Village

The CARMLS service tracking real-estate sales in Hot Springs Village shows there were 697 homes, condos and townhouses sold last year, up 59, or 9.3 percent, from the 638 sold in 2018. The average selling price of single-family homes was \$218,133, up 2.2 percent from a year earlier. The average selling price of condos and townhouses last year was \$115,957, up \$20,142, or 21.0 percent.

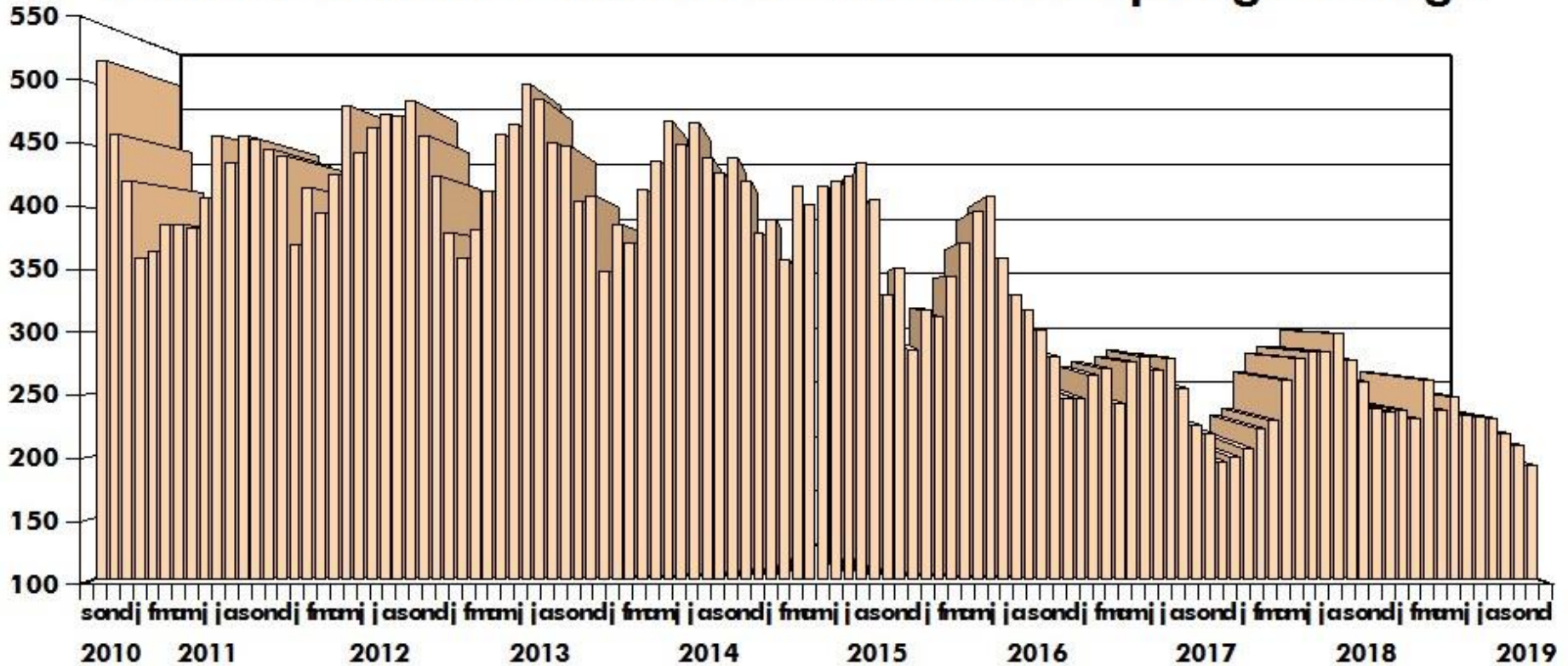
# Number of homes listed for sale at the end of each year in Hot Springs Village



Source: Hot Springs Village Property Owners' Association



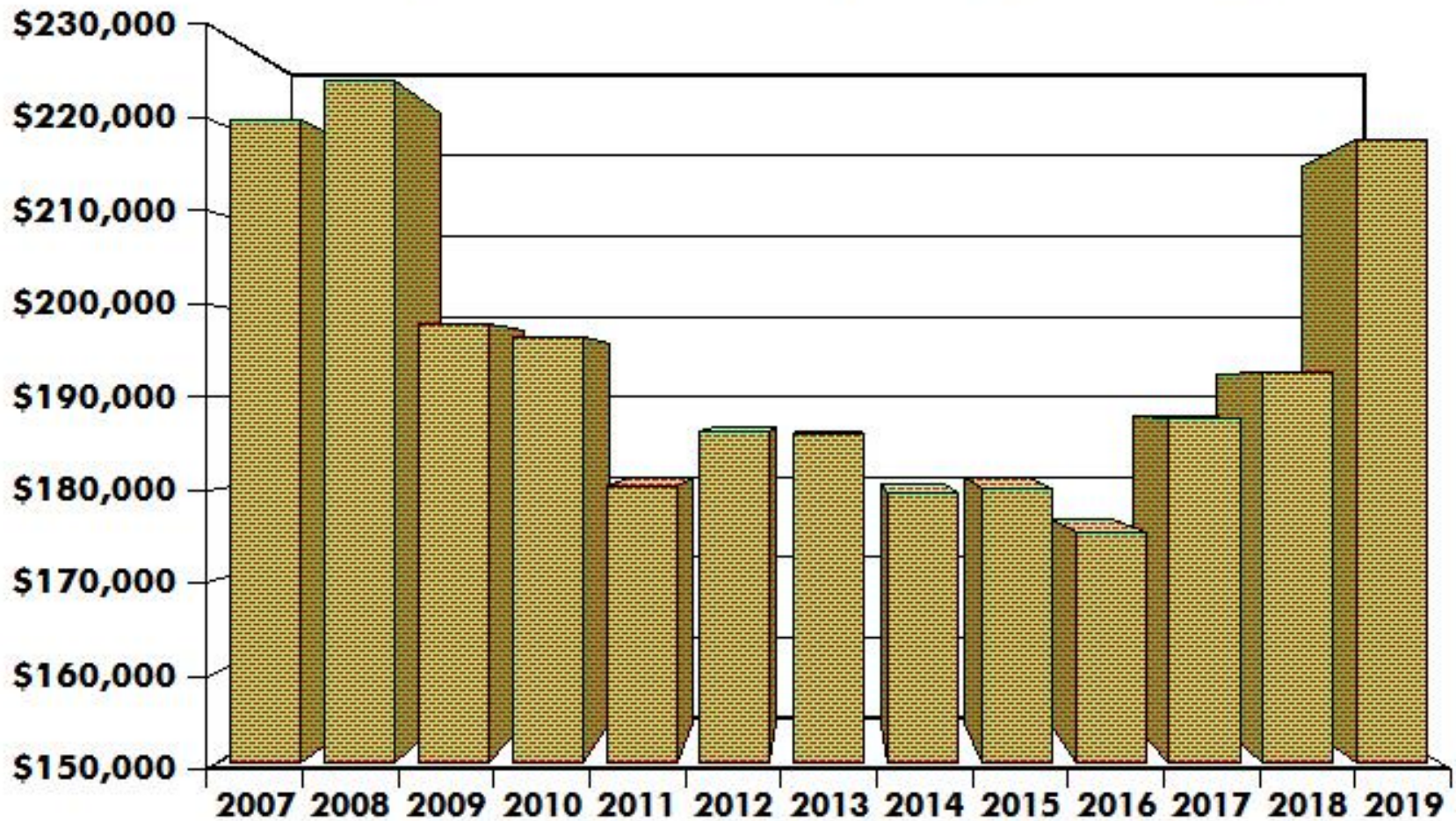
# Number of homes listed for sale in Hot Springs Village



Source: Hot Springs Village Property Owners' Association

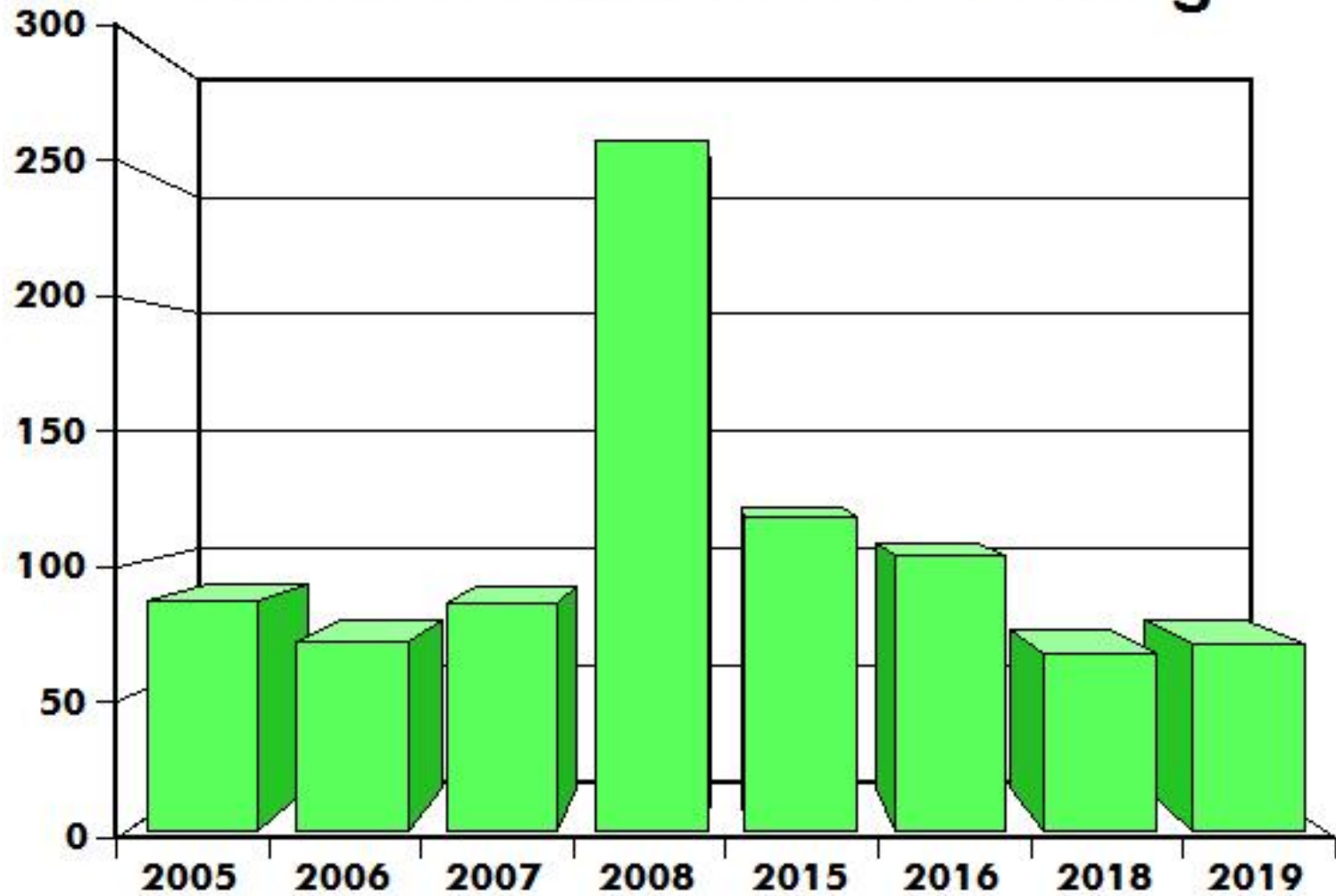
There were 192 homes listed for sale in Hot Springs Village at the end of December, down 46, or 19.3 percent, from the same time in 2018. Zillow estimates the median home value in the Village to be \$176,300, and expects values to rise 3.0 percent in the next year.

# Average price of homes sold each year in Hot Springs Village



Source: Clara Nicolosi - RE/MAX of Hot Springs Village

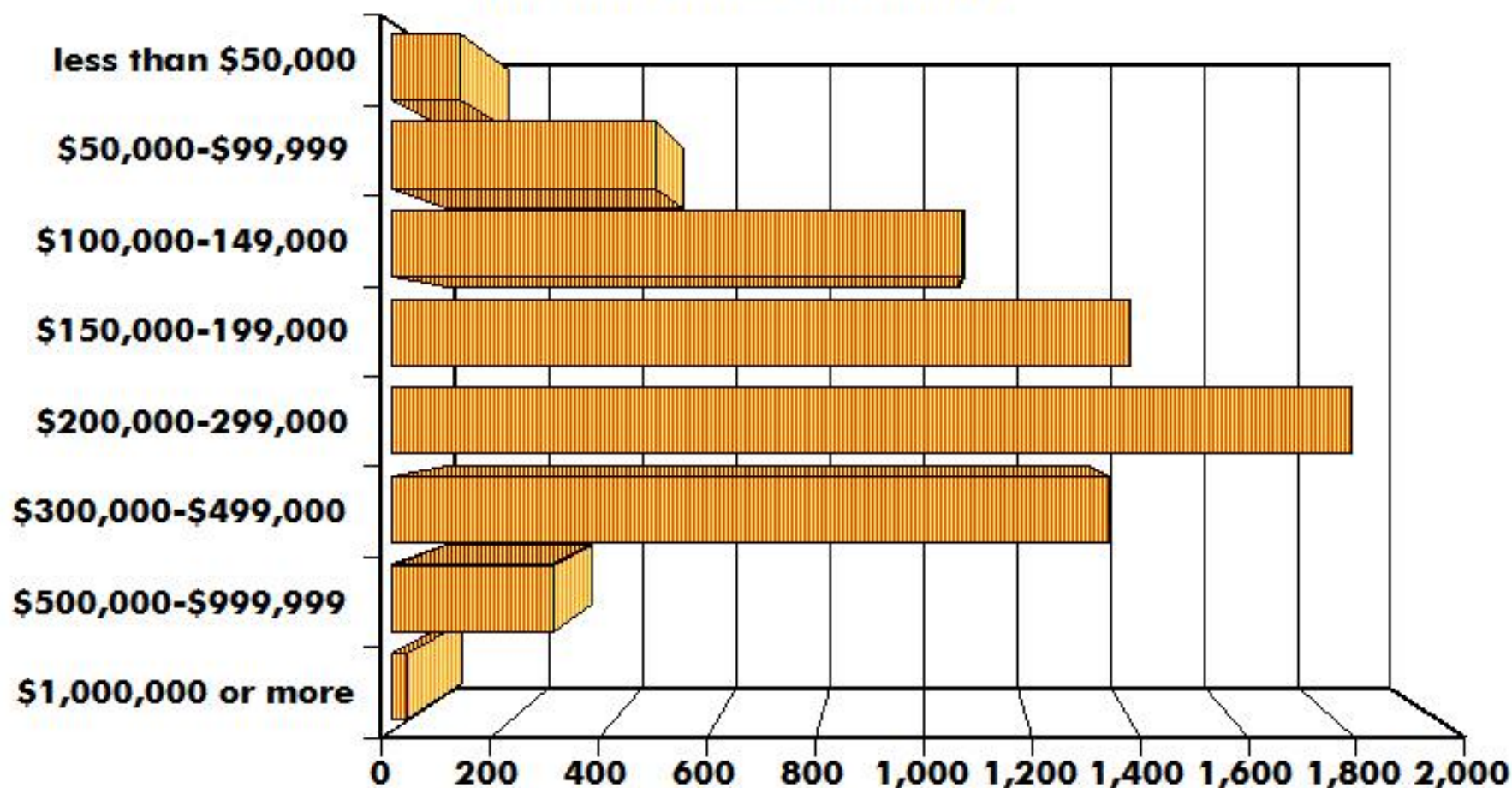
# Average days Village homes were on the market before selling



Source: Village POA and Lloyd Sherman

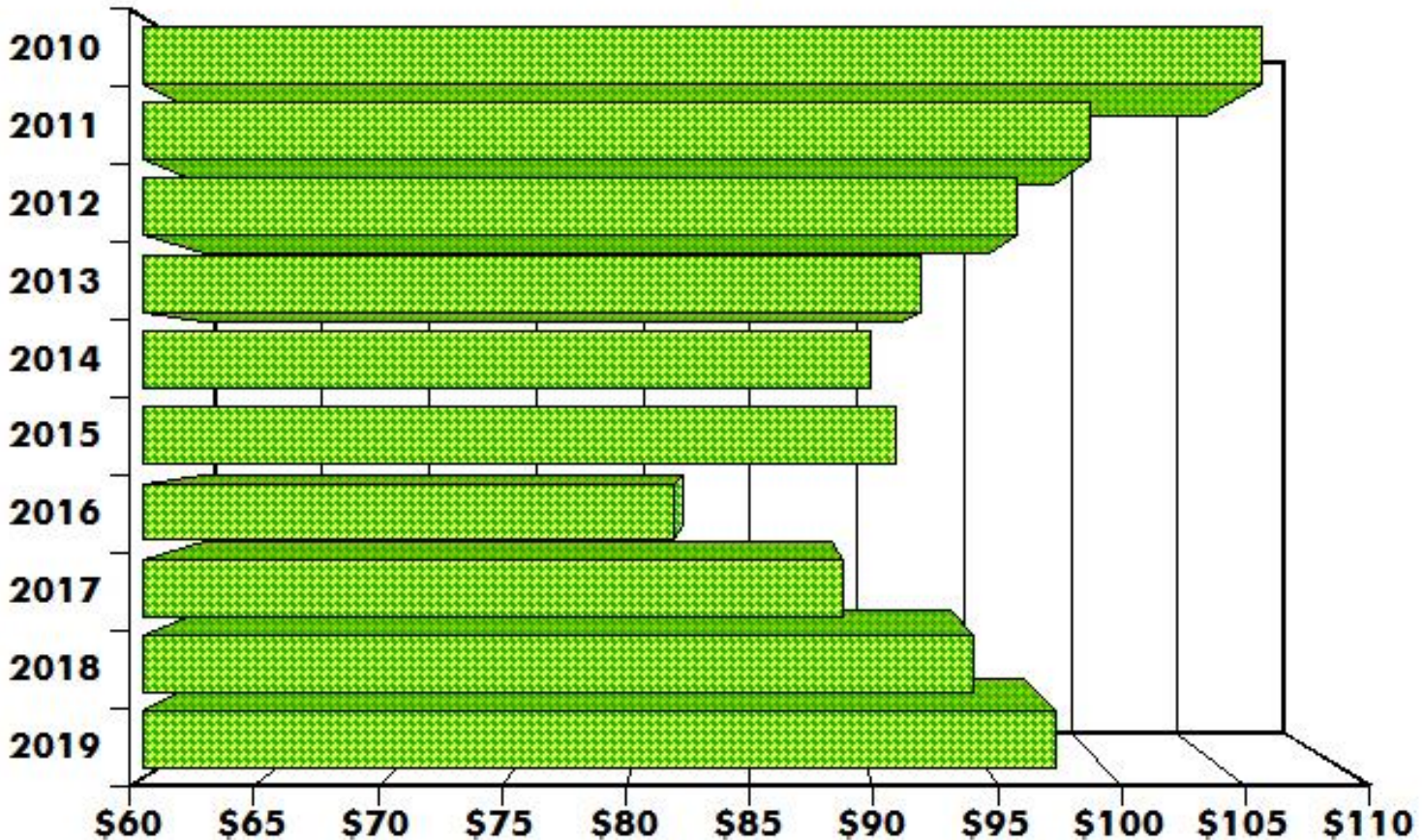
# Number of Village homes in price groups

*(median price = \$210,100)*



Source: U.S. Census Bureau, 2008-2012 American Community Survey

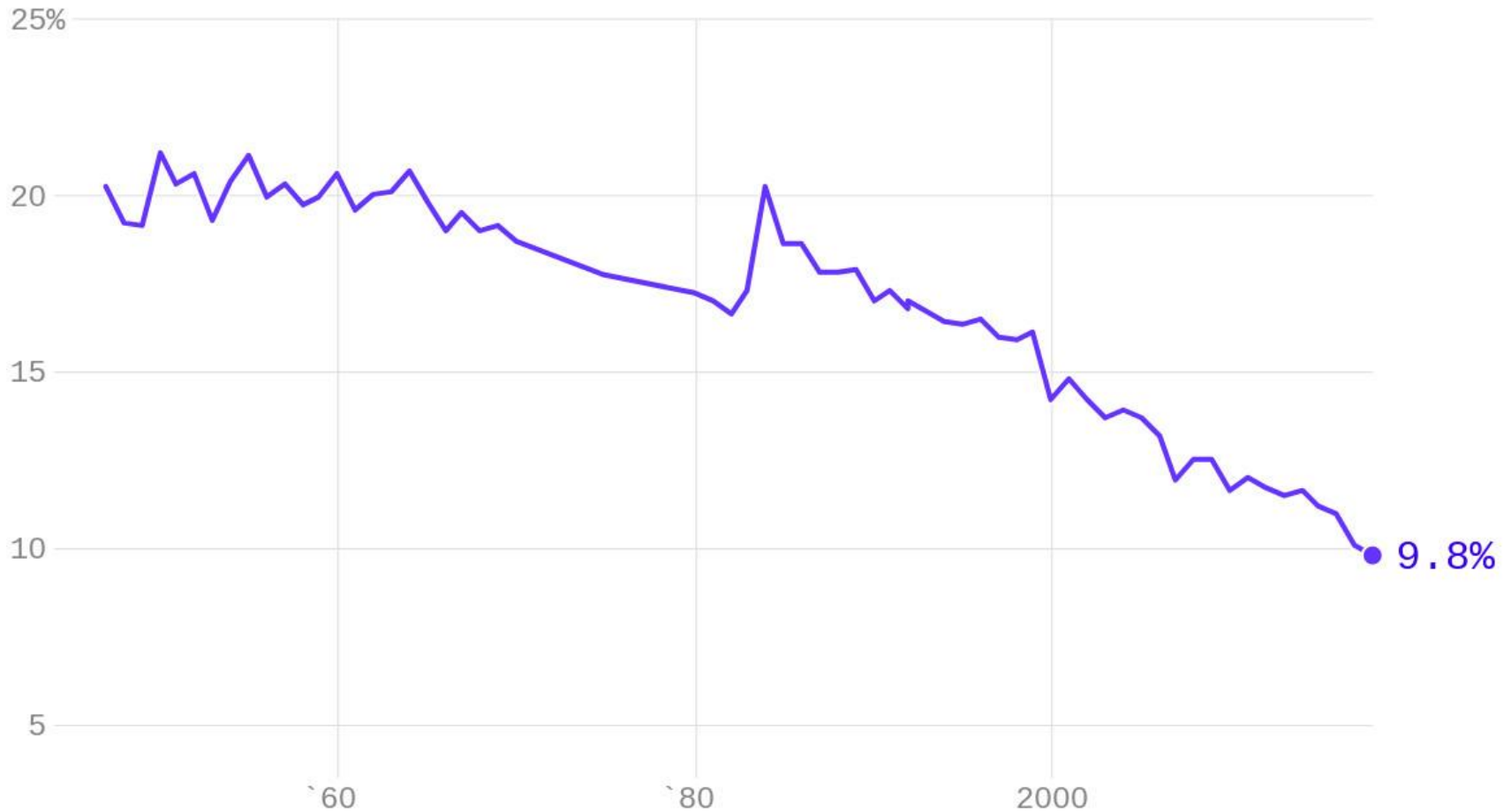
# Per-square-foot cost of homes sold in Hot Springs Village



Source: Clara Nicolosi - RE/MAX of Hot Springs Village, and Lloyd Sherman

Interesting comparison: While the average cost-per-square foot of homes sold last year in the Village rose 3.6 percent to \$97.55, the cost for condos and co-ops in Manhattan fell 6.1 percent to \$1,581 for each square foot.

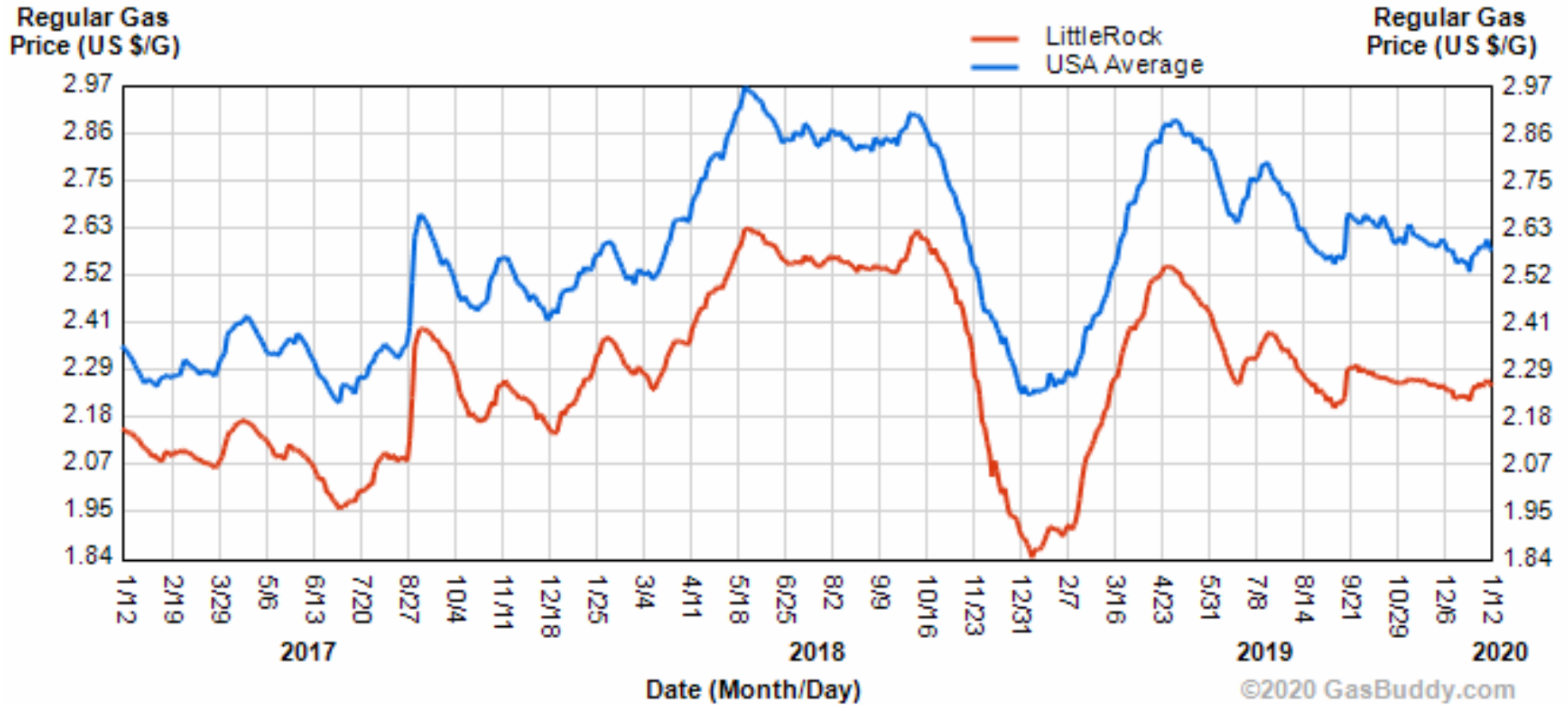
# Rate Americans are relocating their residences (1947-2019)



Source: Census 2019 Current Population Survey Annual Social and Economic Supplement. Chart: Danielle Alberti/Axios

This steady downward trend in the number of families moving in the U.S. can have a profound impact on Hot Springs Village because we depend on folks moving here from elsewhere. Data shows only 4 percent of those in their late 60s moved in the last year because they were reluctant to move or couldn't afford to.

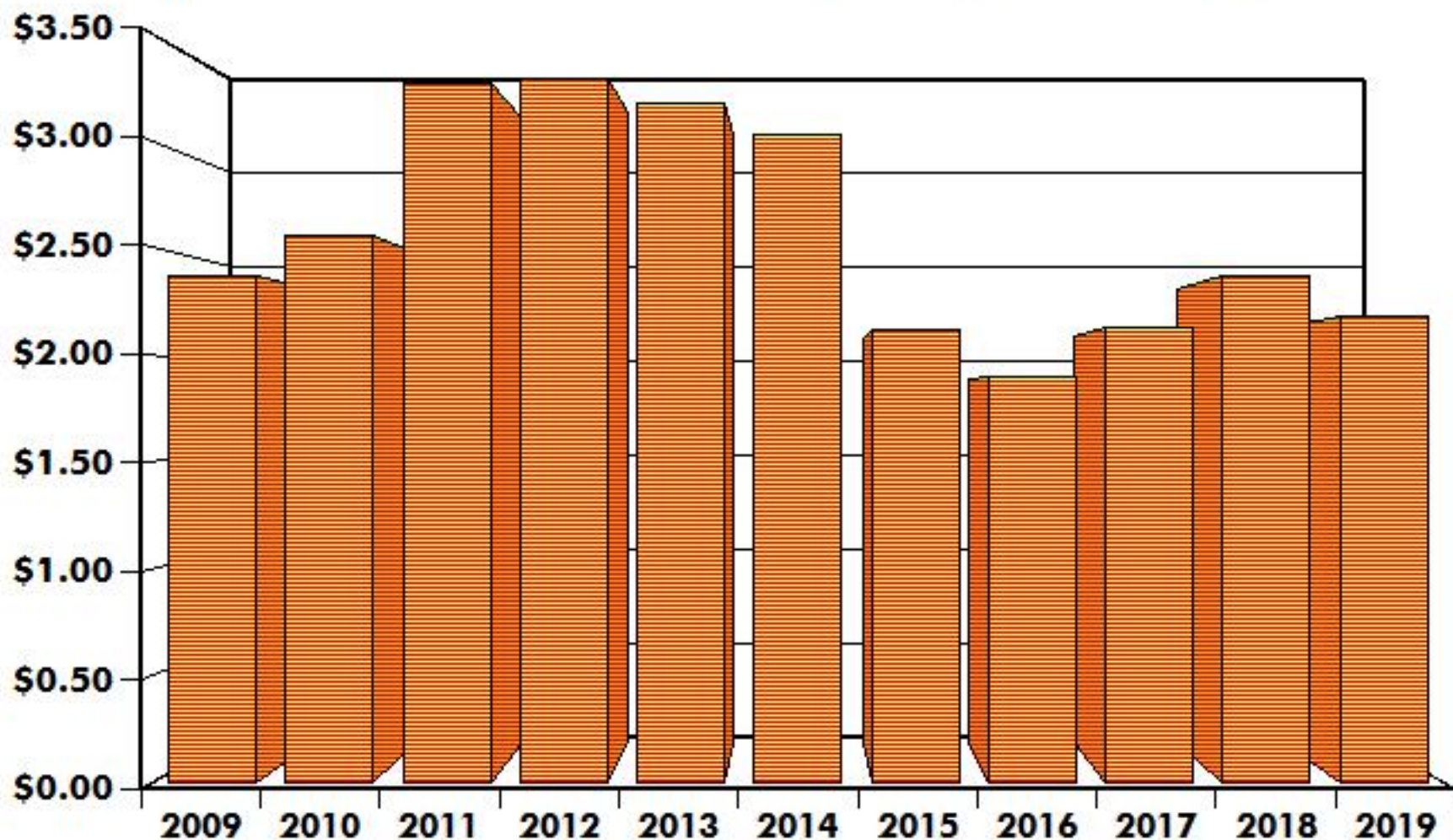
### 36 Month Average Retail Price Chart



## Gasoline prices

The average price of gasoline in the U.S. was \$2.59 a gallon on Sunday, up 34 cents a gallon from the same time last year, according to GasBuddy.com. On Monday it was \$2.219 at the Murphy station at the Hot Springs Village Walmart. Prices in central Arkansas are historically 40-45 cents a gallon below the national average.

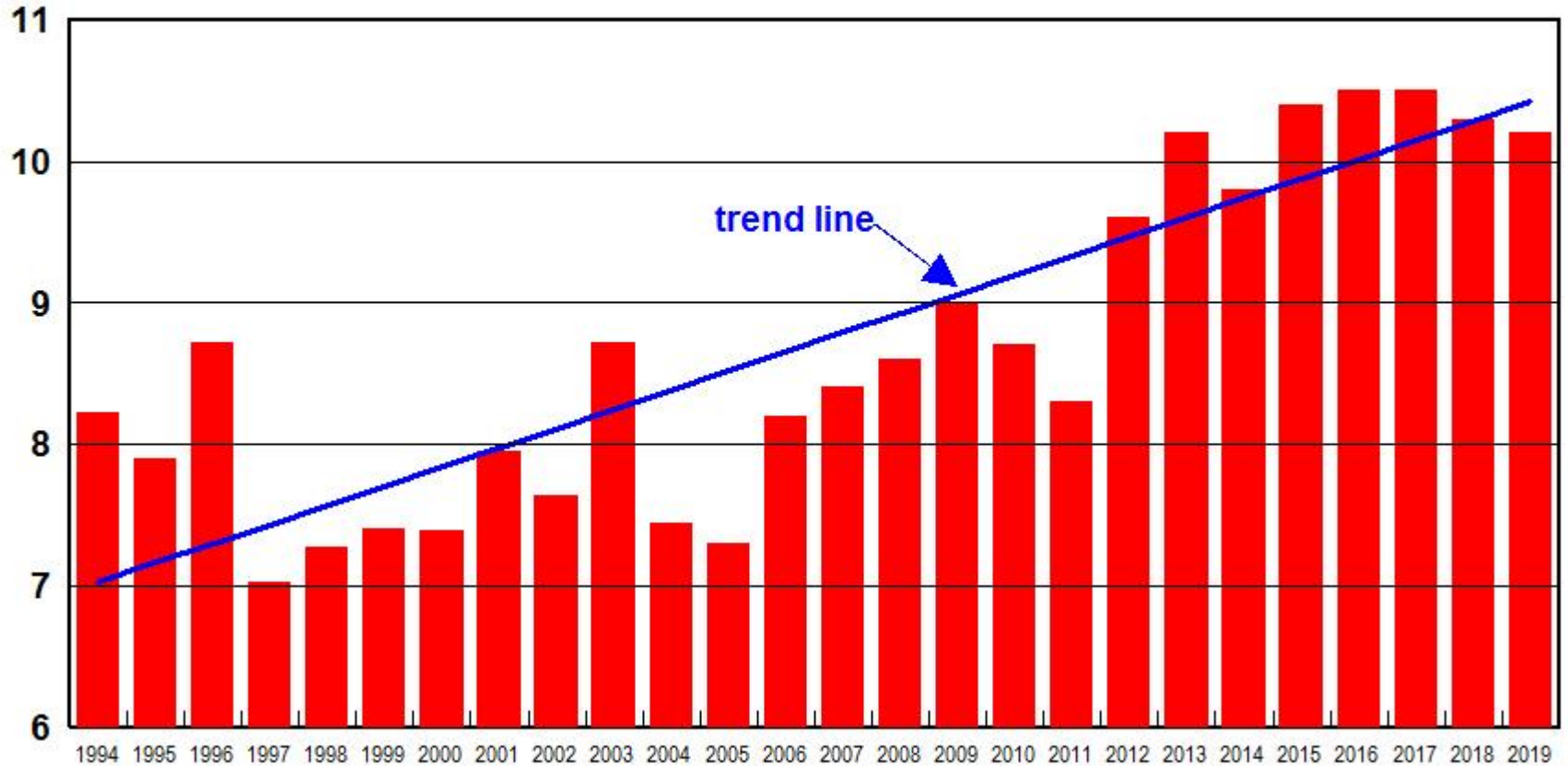
# Average cost of each gallon of gasoline purchased in Hot Springs Village





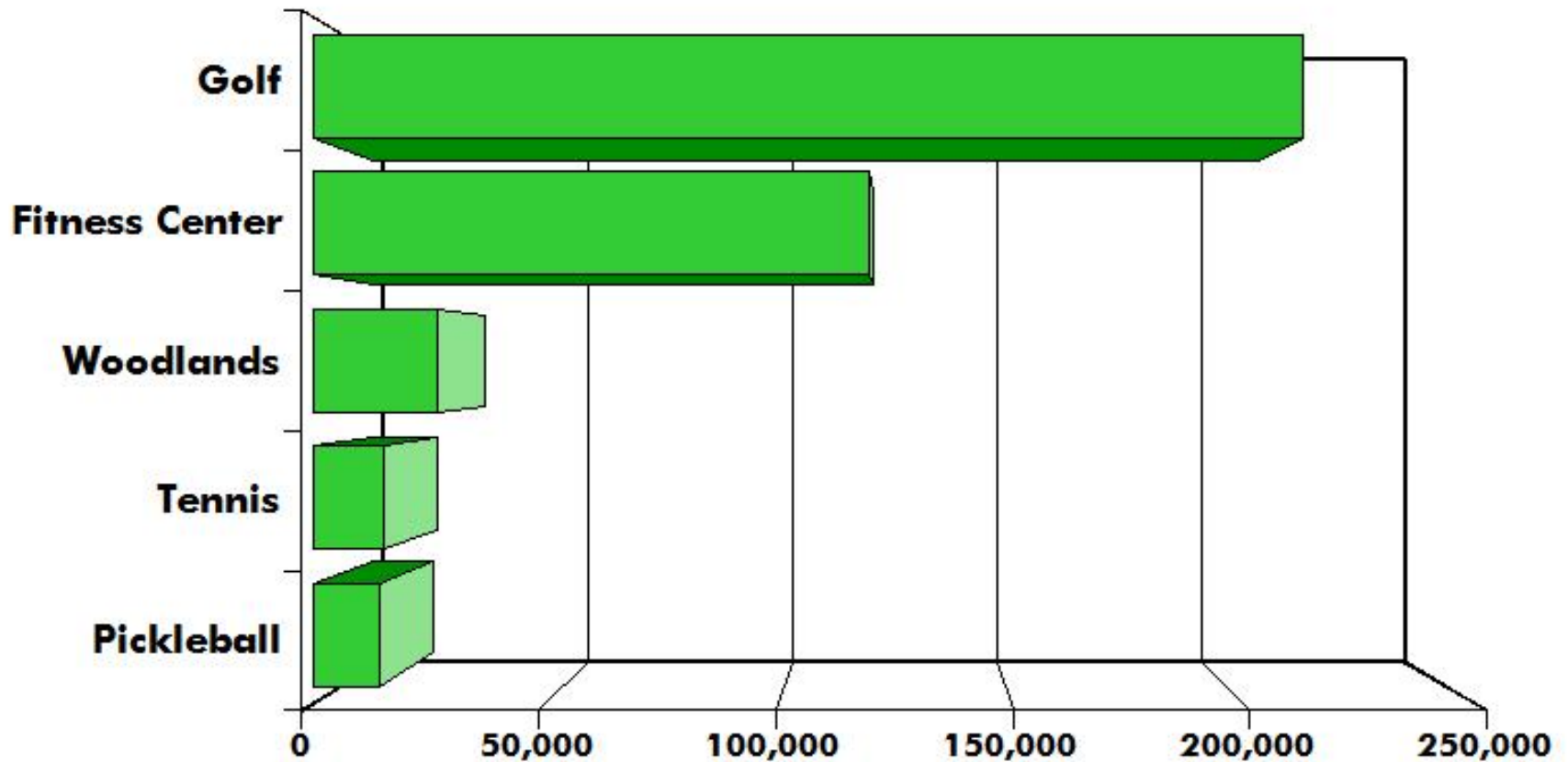
# Cost of electricity in Hot Springs Village

*(cents for each kilowatt hour (kWh), including all taxes and add-on fees)*



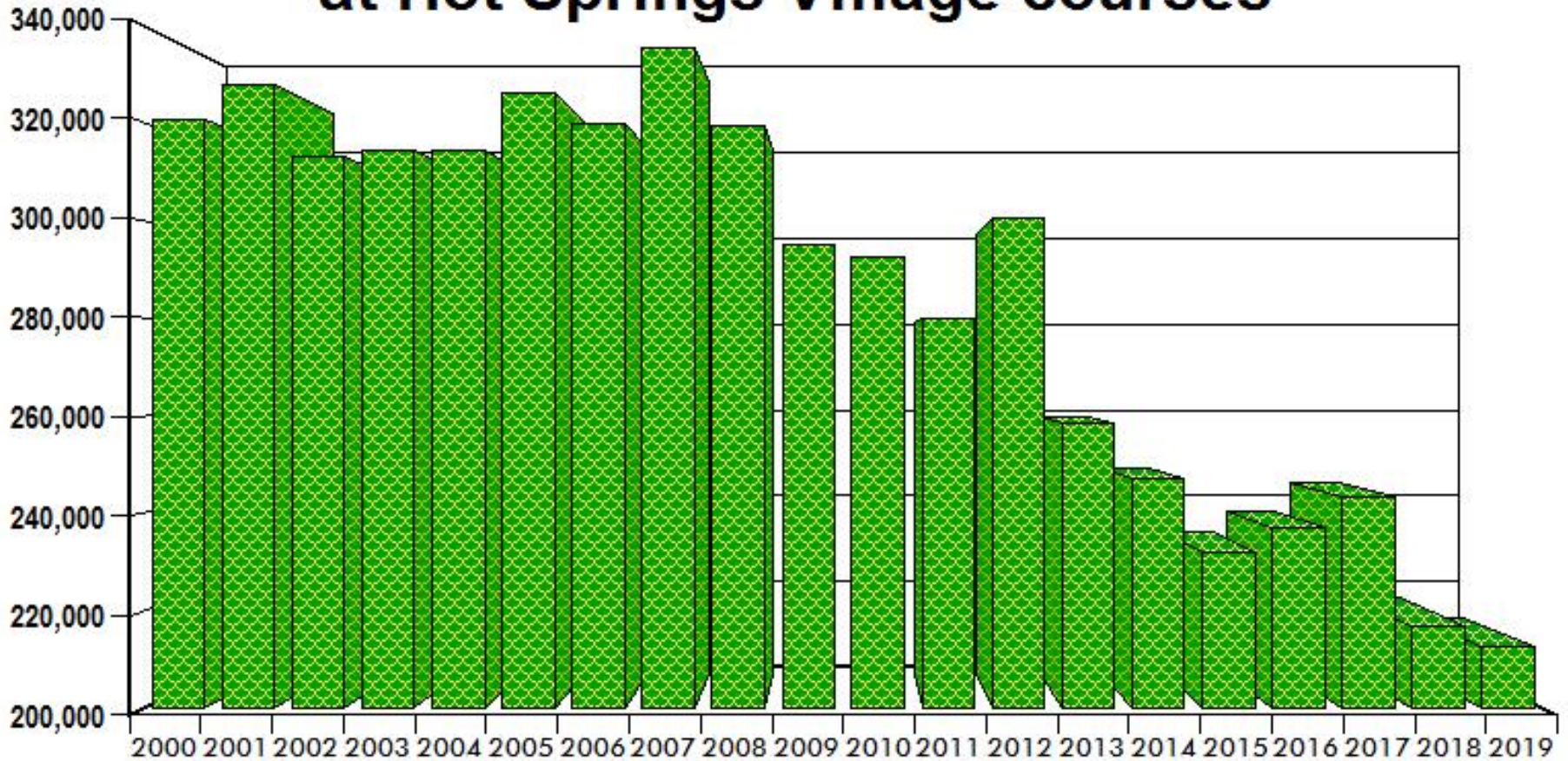
The cost of electricity in Hot Springs Village in 2019 was 10.2 cents for each kilowatt hour, down 1.0 percent from 2018. The costs with Entergy were for a home using a time-of-use savings plan and one enrolled in the utility's program allowing it to shut down service for brief periods in peak seasons. Costs are expected to rise in 2020 as credits created by federal tax cuts expire.

# Most popular Village amenities in 2019



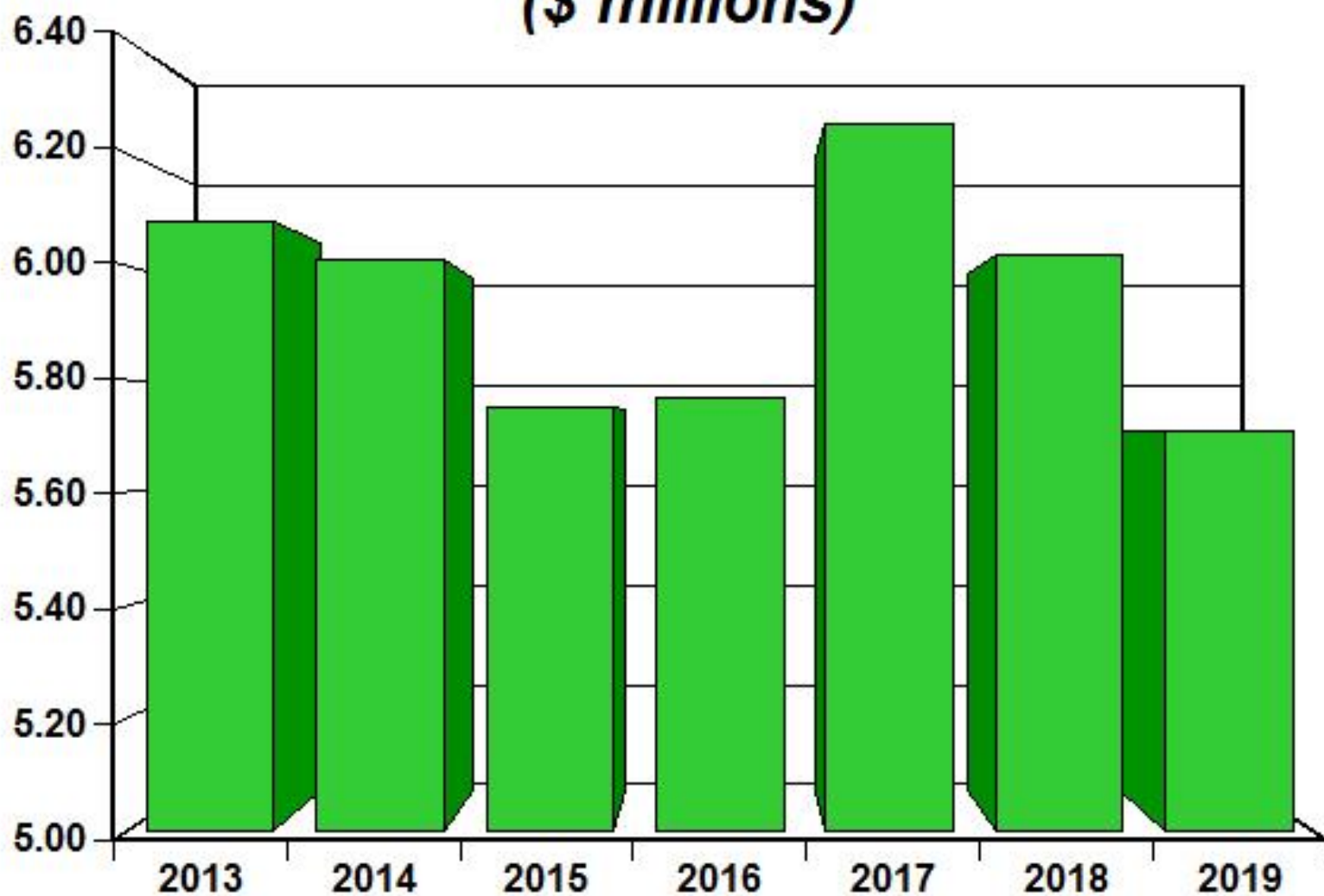
Source: Hot Springs Village POA

# Total golf rounds played each year at Hot Springs Village courses



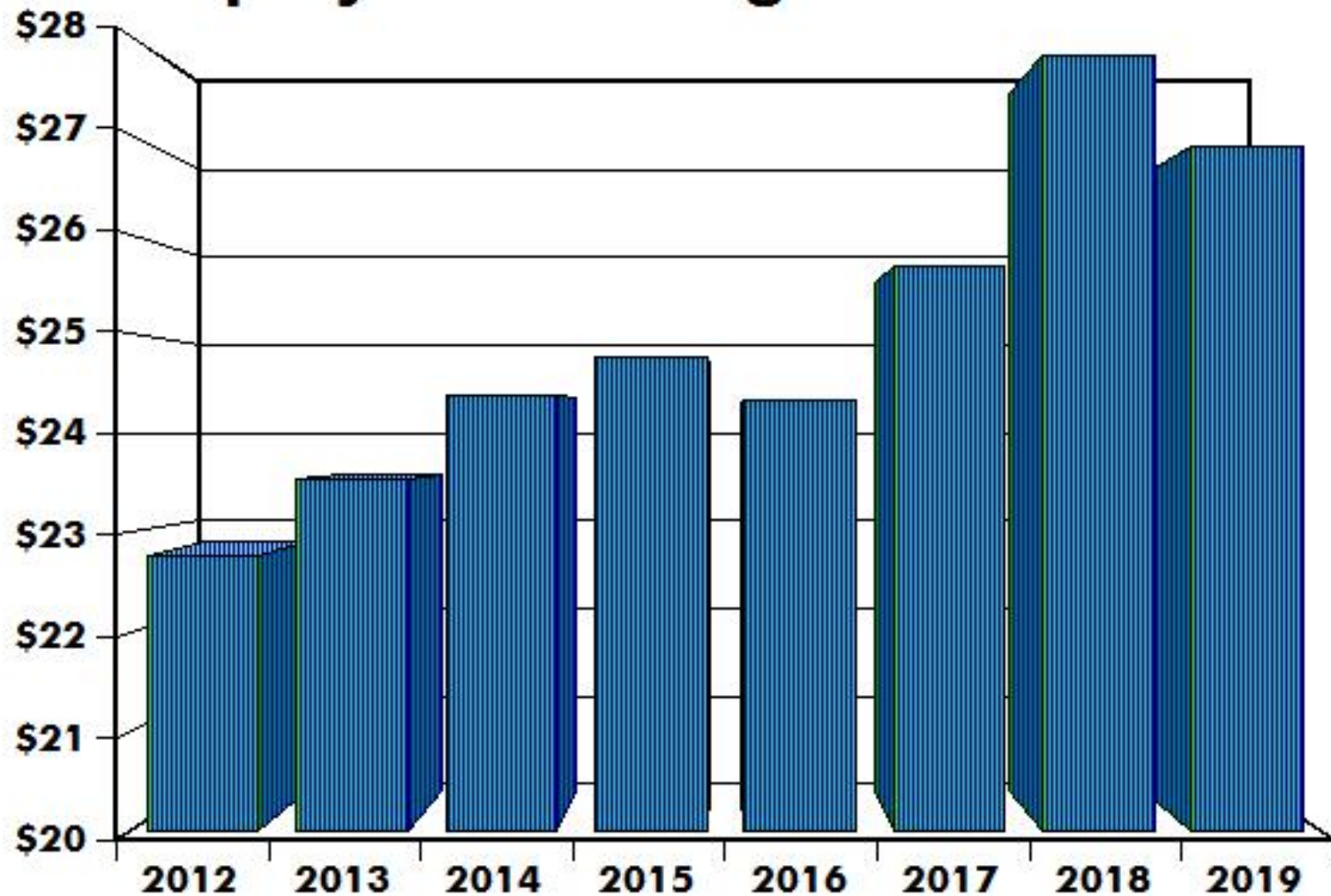
Source: Hot Springs Village Golf Department

# Total golf revenue at Village courses (*\$ millions*)



Source: Hot Springs Village POA

# Revenue from each round of golf played at Village courses



Source: Hot Springs Village POA

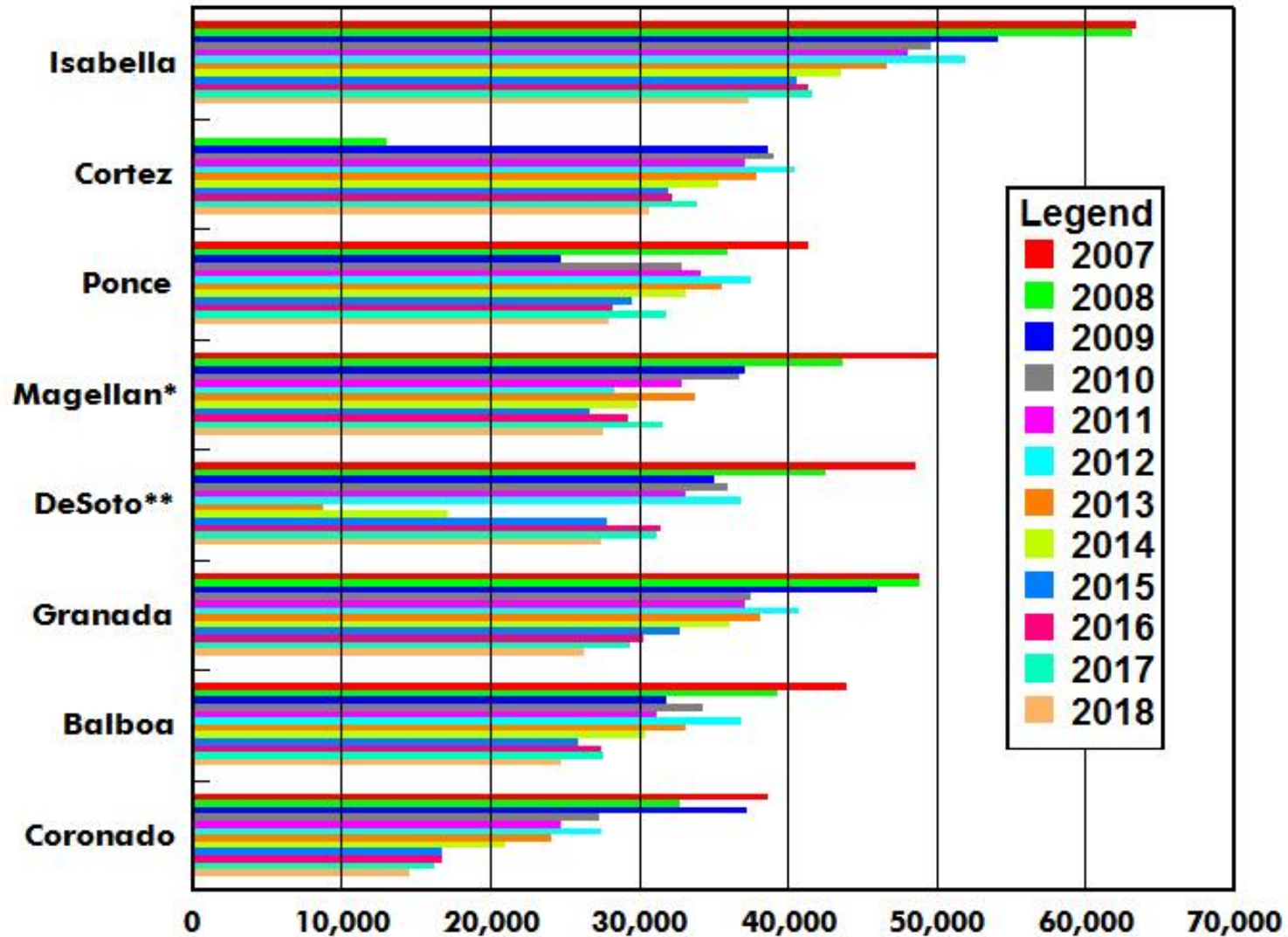
# Revenue for each round played at Village courses in 2018



Source: Hot Springs Village Golf Dept.

An average of \$27.79 was collected for each round of golf played in 2018 at the eight Property Owners' Association courses in Hot Springs Village. That was up \$2.12, or 8.2 percent, from 2017. Total rounds in 2018 were down 26,803, or 11.0 percent, from 2017.

# Golf rounds played at Village courses



Source: Hot Springs Village golf department

(\*) Magellan was closed from June 4-Aug. 27, 2012, so new Bermuda greens could be installed.

(\*\*) DeSoto was closed for most of 2013 for refurbishing and re-opened on May 22, 2014.

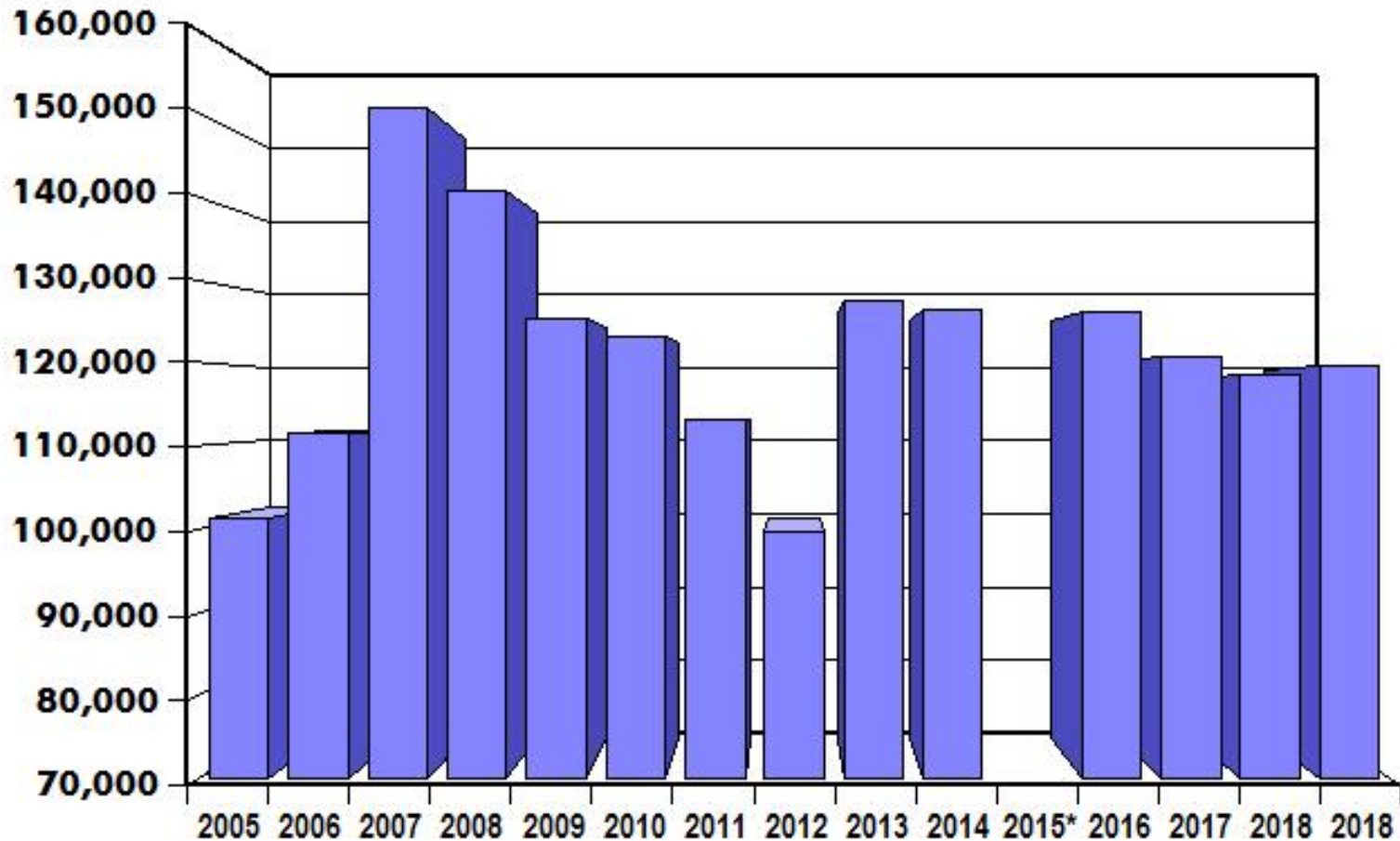
## Revenue, costs and subsidies as a percent of revenue for key POA departments in 2019

Department	Revenue	Spending	Profit/loss (subsidy)	% subsidy
Public safety	\$ 915,854	\$4,687,040	-\$3,771,186	-411.8%
Public works	2,443,248	4,362,446	-1,919,198	-78.6%
Public utilities	6,999,628	4,665,891	2,333,737	33.3%
Lakes	141,333	748,177	-606,844	-429.4
Food & beverage	1,222,167	1,803,761	-581,596	47.6
<b>Golf</b>	<b>5,709,238</b>	<b>7,926,865</b>	<b>2,217,628</b>	<b>-38.8</b>
Recreation	1,095,210	2,156,859	-1,061,649	-96.9
Develop. & marketing	450,342	1,220,353	-770,011	-171.0

Source: POA finance department



# Attendance at Coronado Fitness Center

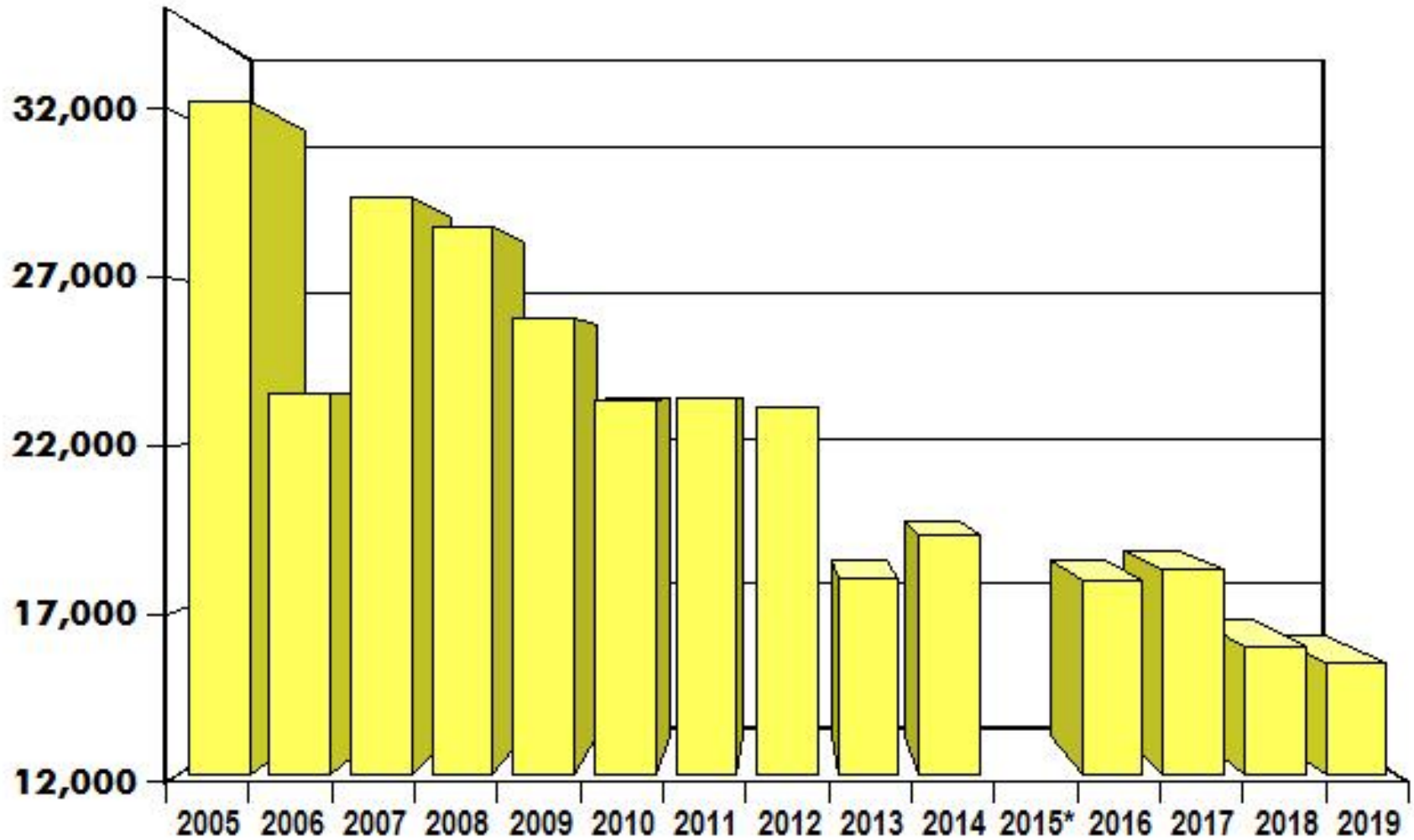


Source: POA Recreation Dept.

\* - data for 2015 not available

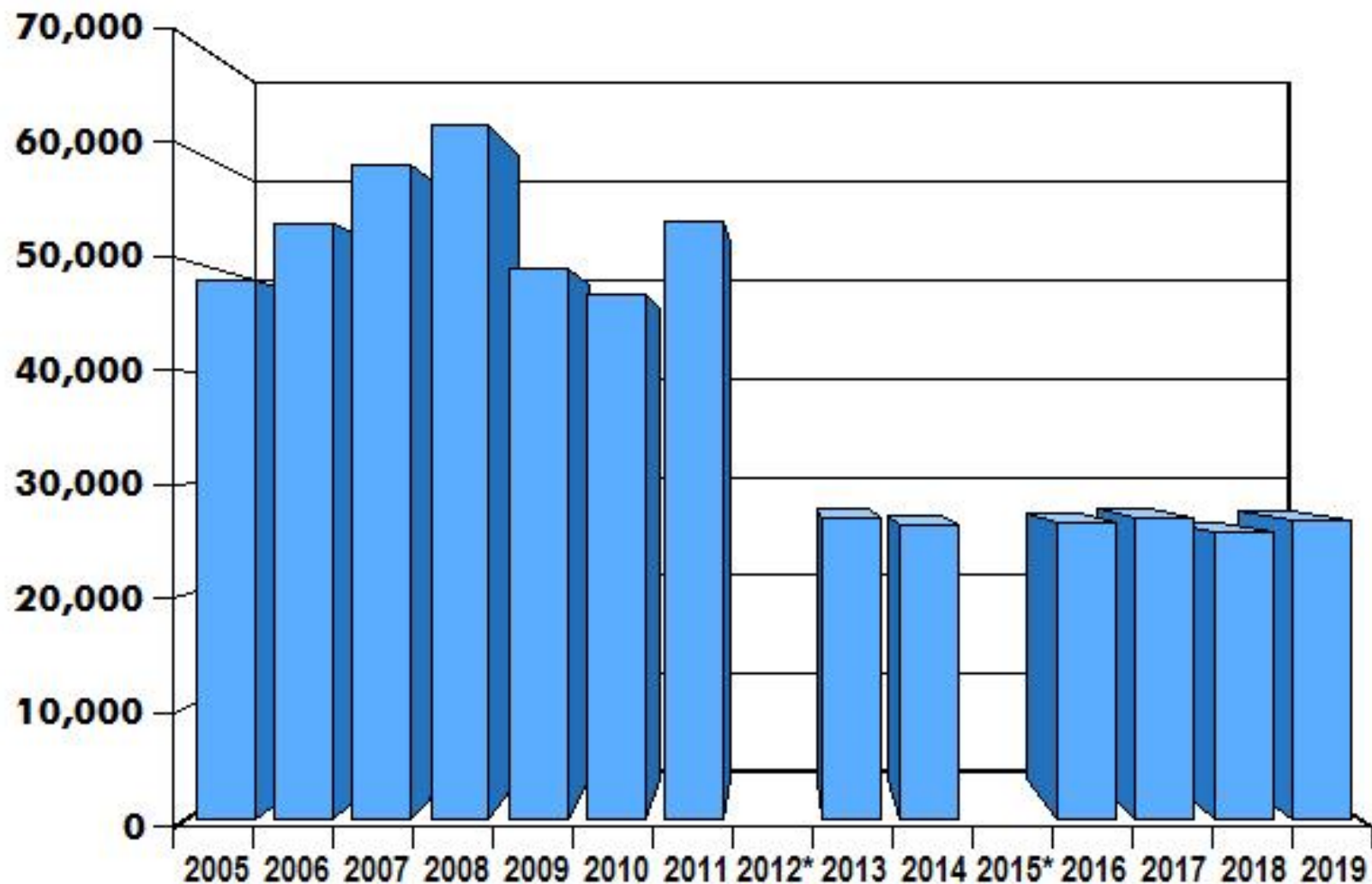
Attendance at the Coronado Fitness Center peaked in 2007-08 following the center's expansion in 2006. Use declined before rebounding in 2013 when the center began accepting Silver Sneakers and other insurance cards from members who have them as part of their health plans.

# Coronado Tennis Center attendance



Source: POA Recreation Dept.  
\* - data for 2015 not available

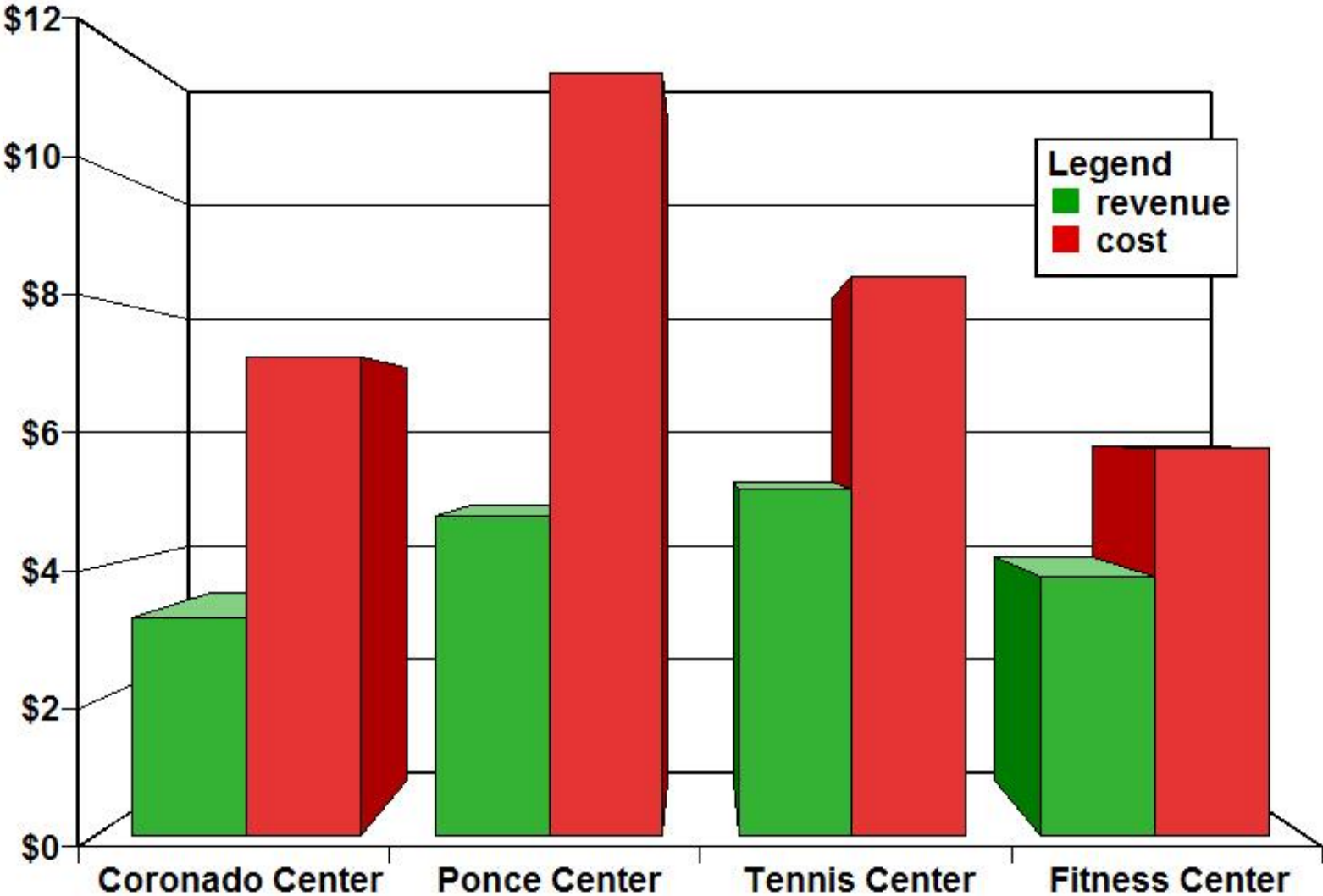
# Attendance at Woodlands events



Source: POA Recreation Dept.

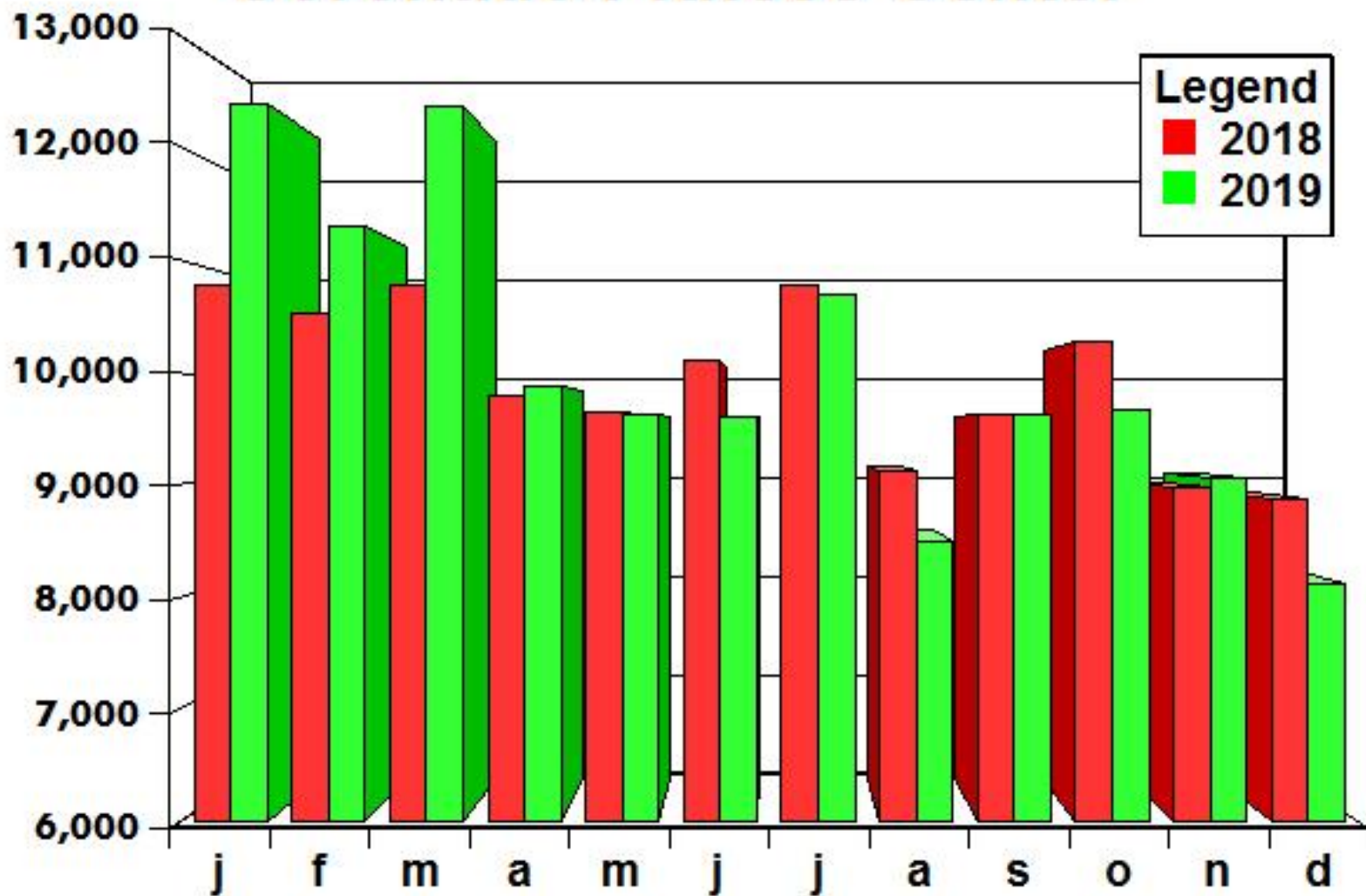
\* - attendance was not recorded in 2012, and not available for 2015

# Revenue/cost for each person using Village recreation sites in 2018



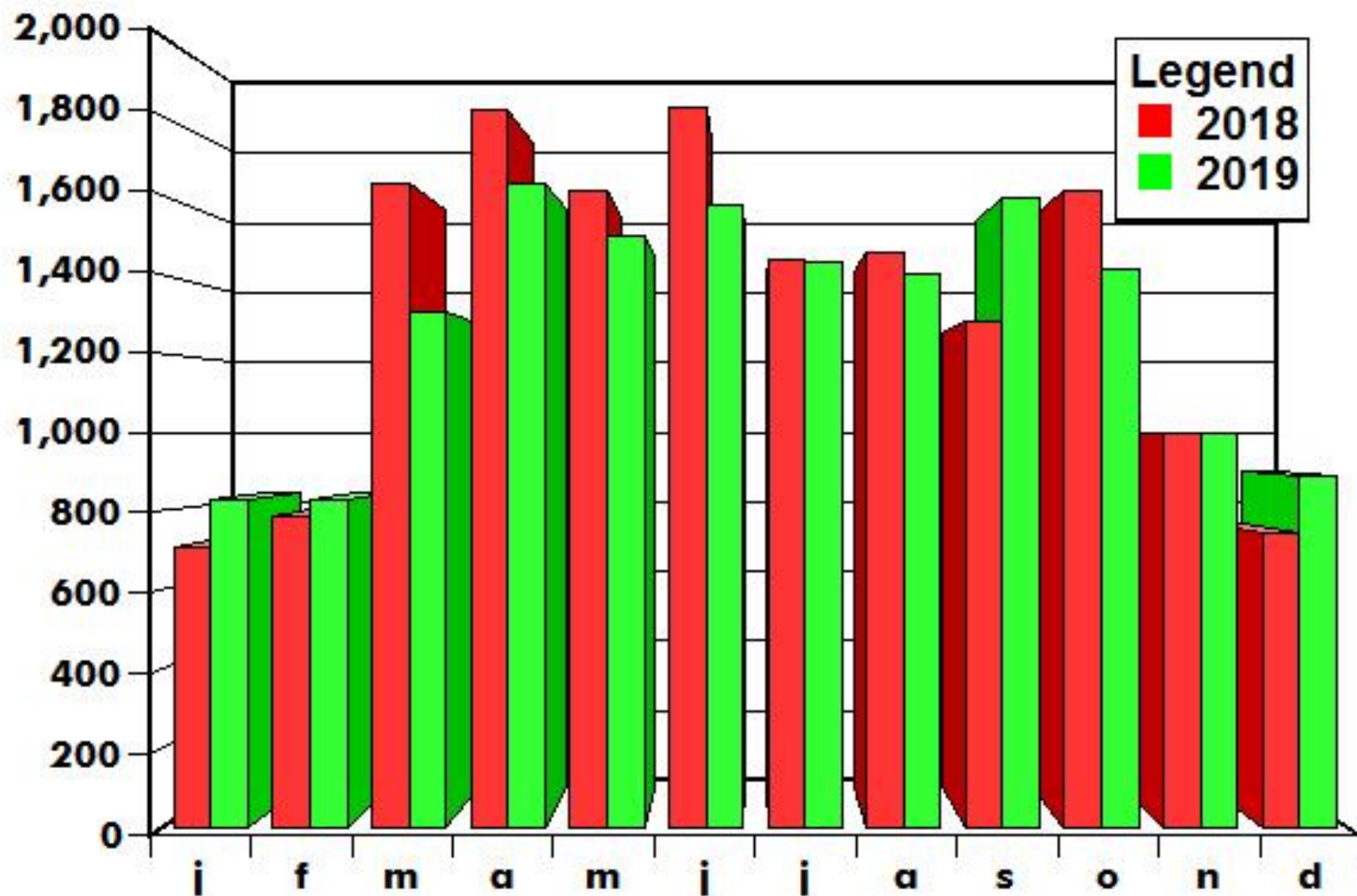
Source: POA finance dept.

# Monthly visits to Coronado Fitness Center



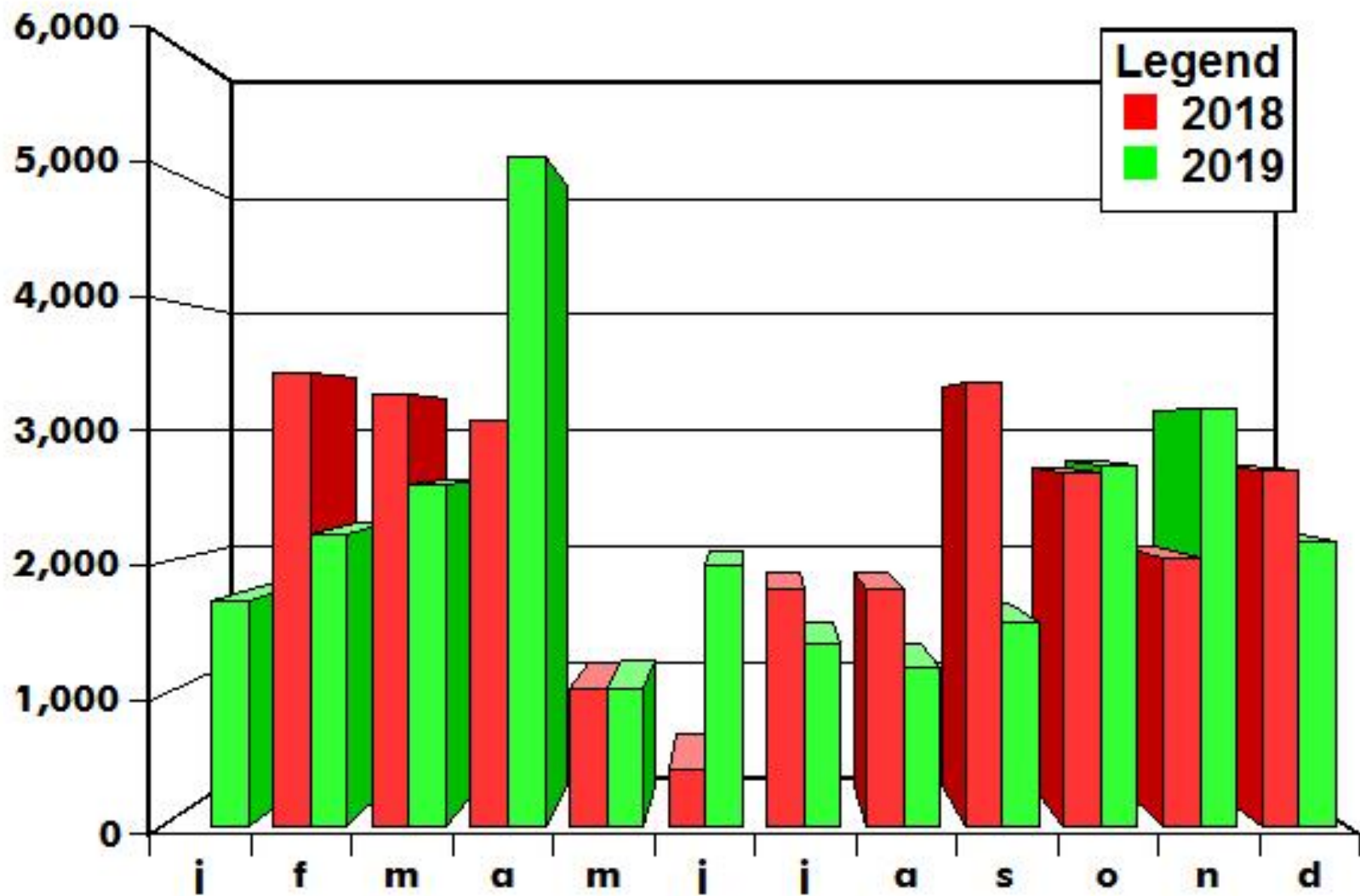
Source: POA Recreation Department

# Monthly play at Coronado Tennis



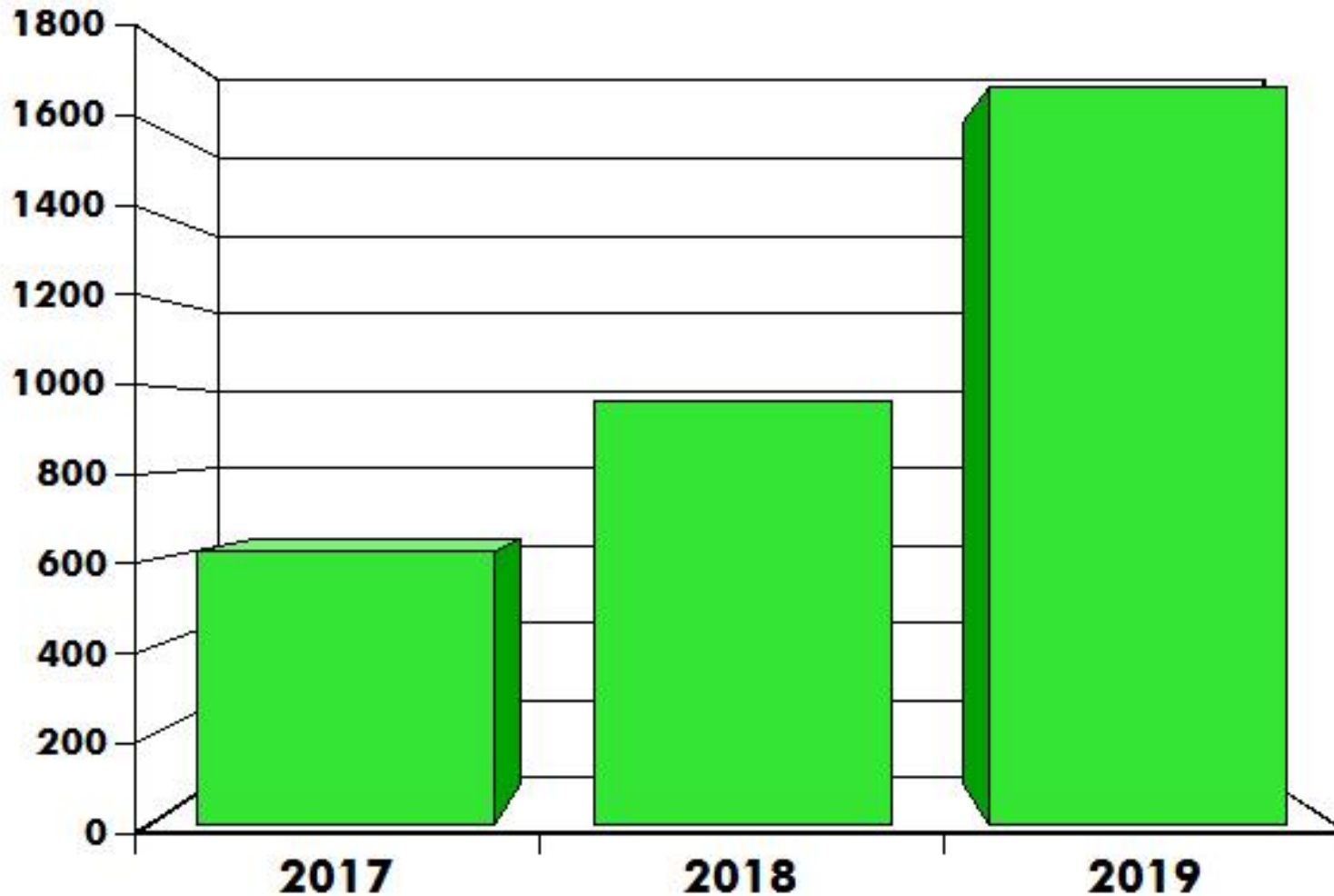
Source: Hot Springs Village Recreation Dept.

# Monthly attendance at Woodlands



Source: Hot Springs Village Recreation Dept.

# Nightly use of Village RV park



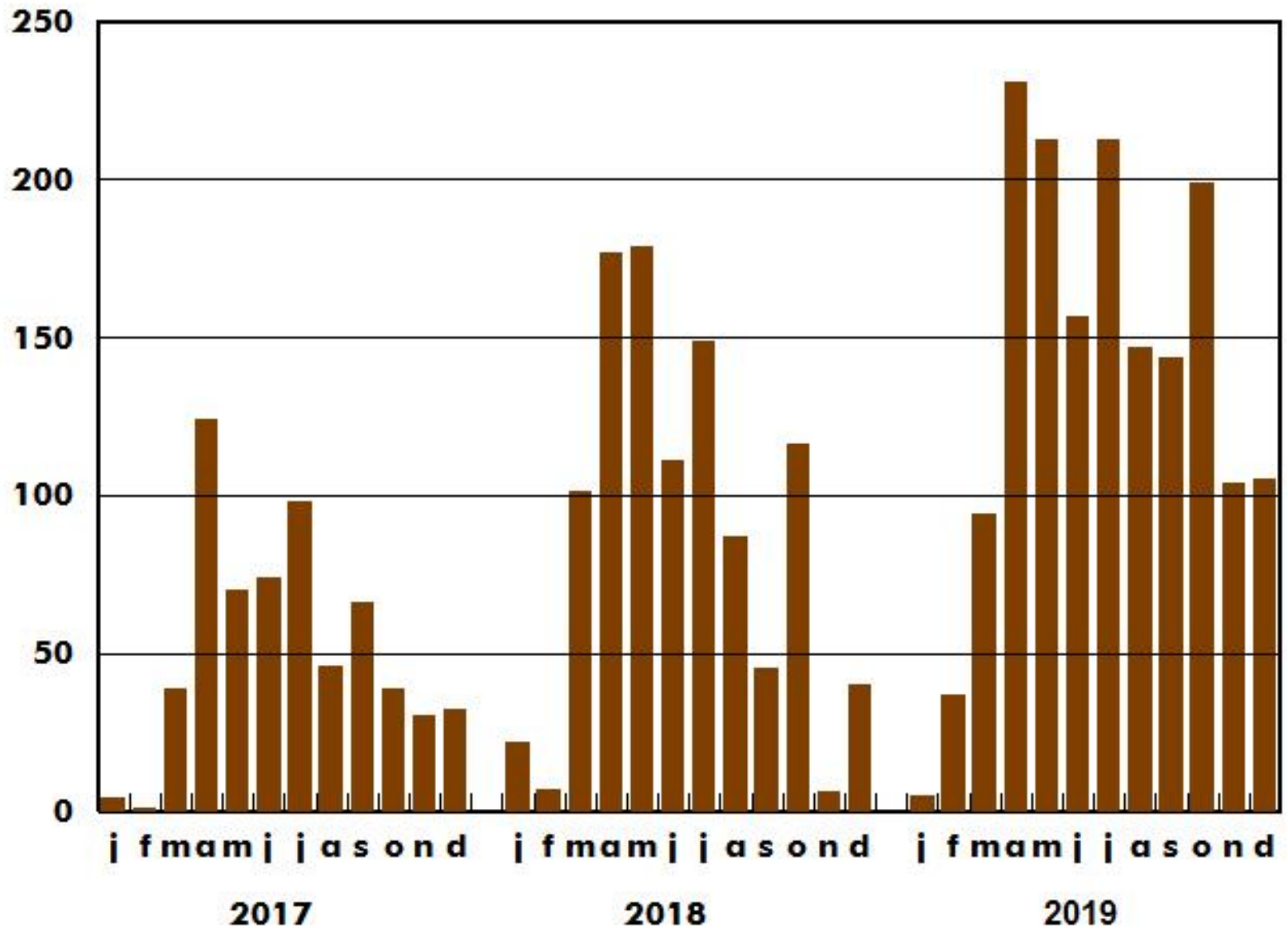
Use of the Hot Springs Village RV Park has increased since the POA completed a major expansion and upgrade of the park in January 2019.

The RV park is used by both property owners and visitors.

Source: POA Recreation Dept.

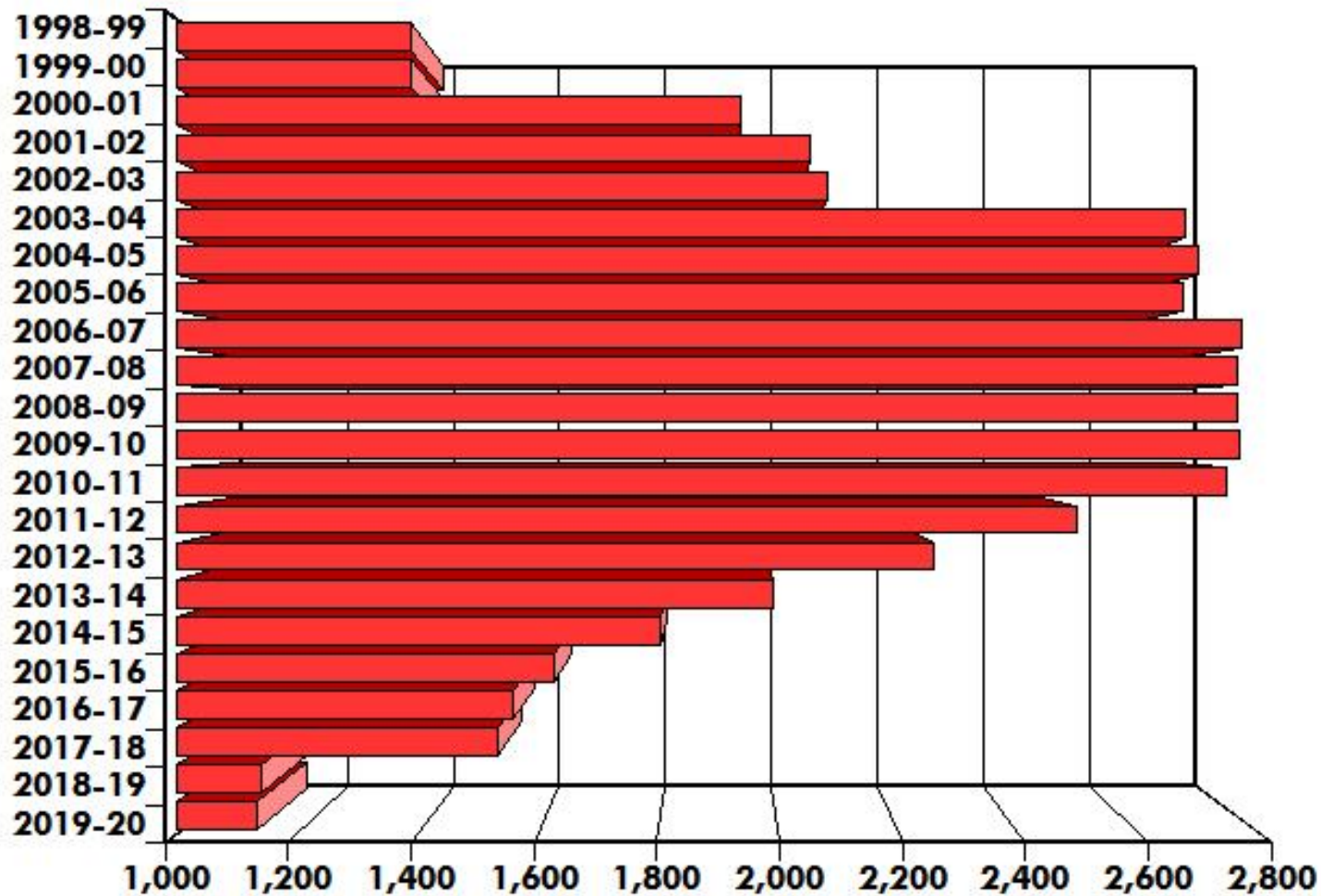


# Visits by members, guests at RV park



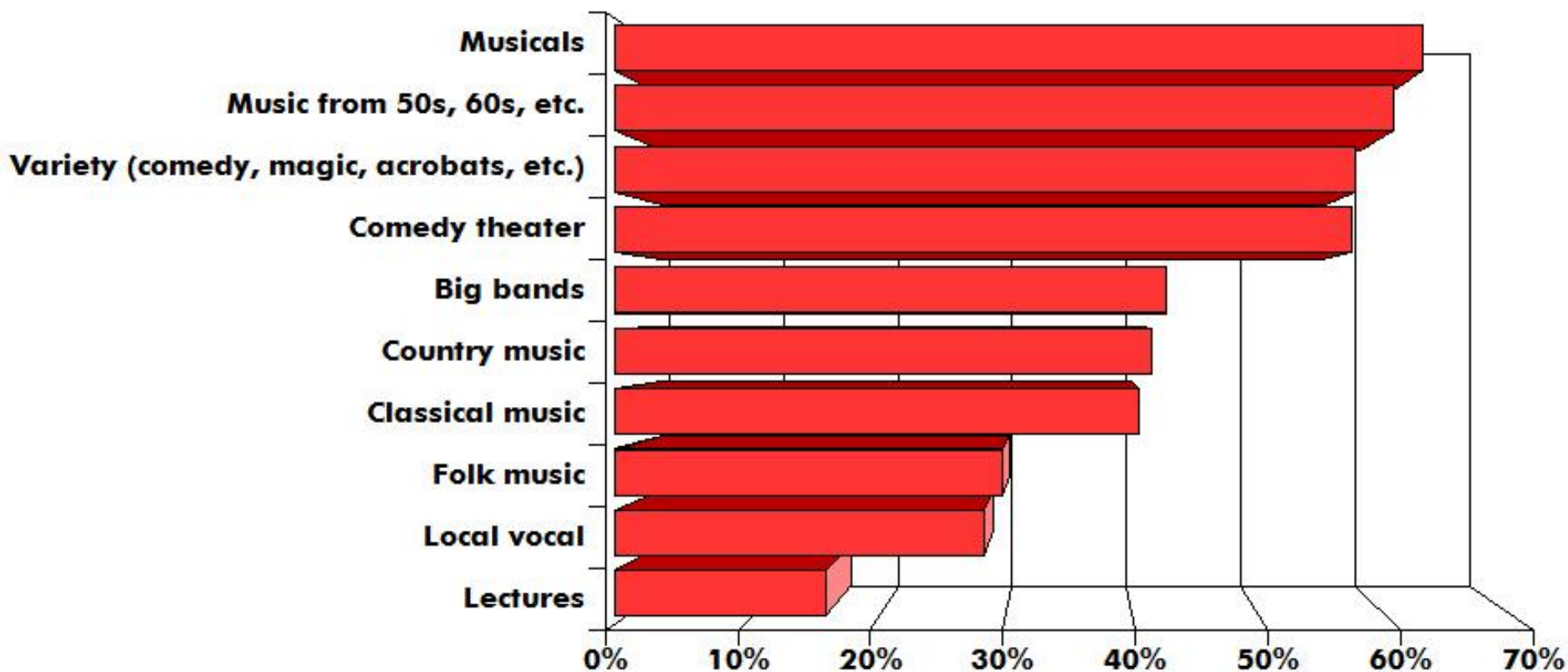
Source: POA Recreation Dept.

# Membership in Hot Springs Village Concerts Association



Note: Series III began in 2000-01. Series IV was added in 2003-04, and dropped beginning with the 2016-17 season. Series III was dropped with the 2019-20 season.

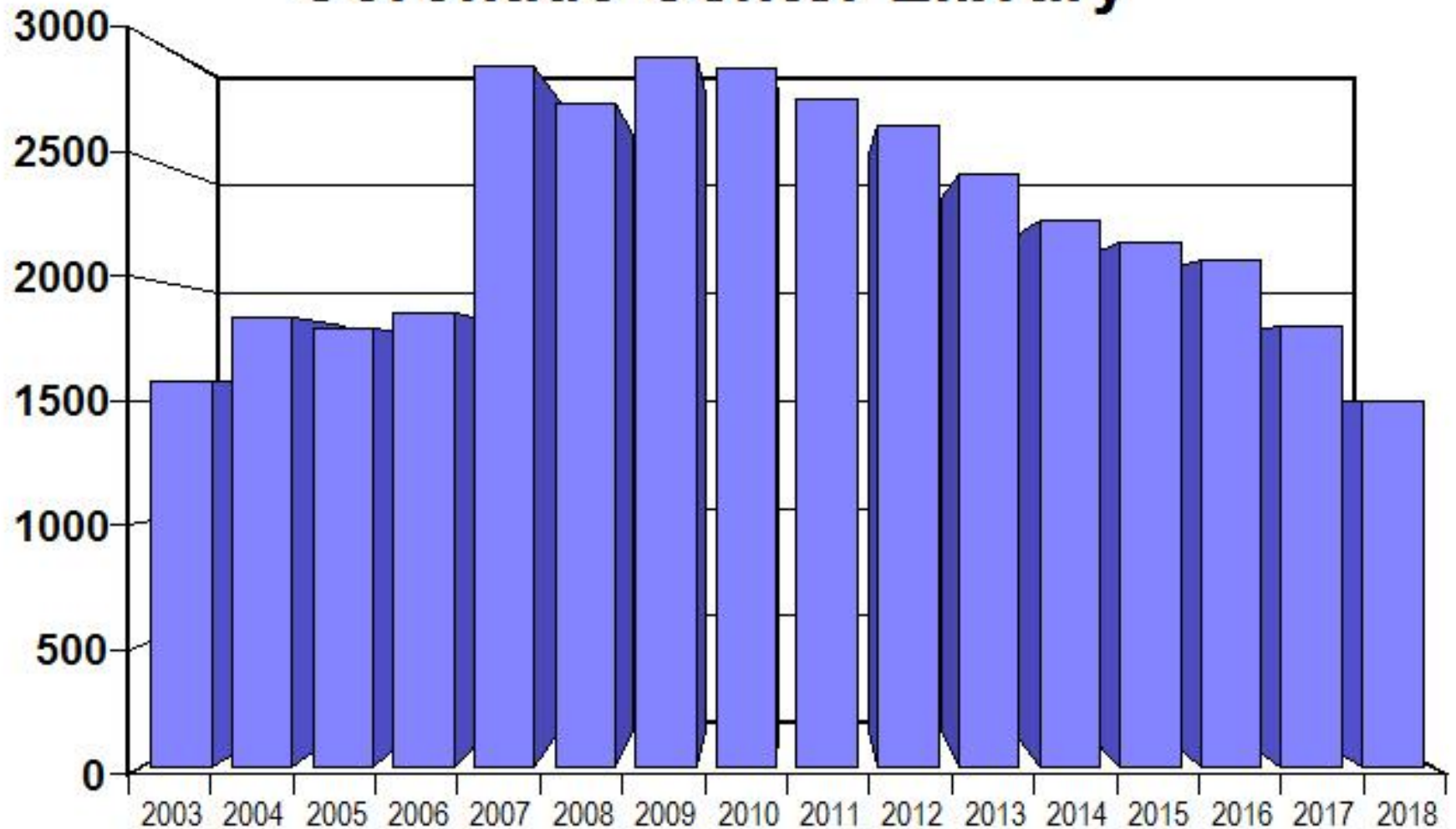
# Types of shows Villagers prefer at the Woodlands



Source: Village recreation committee

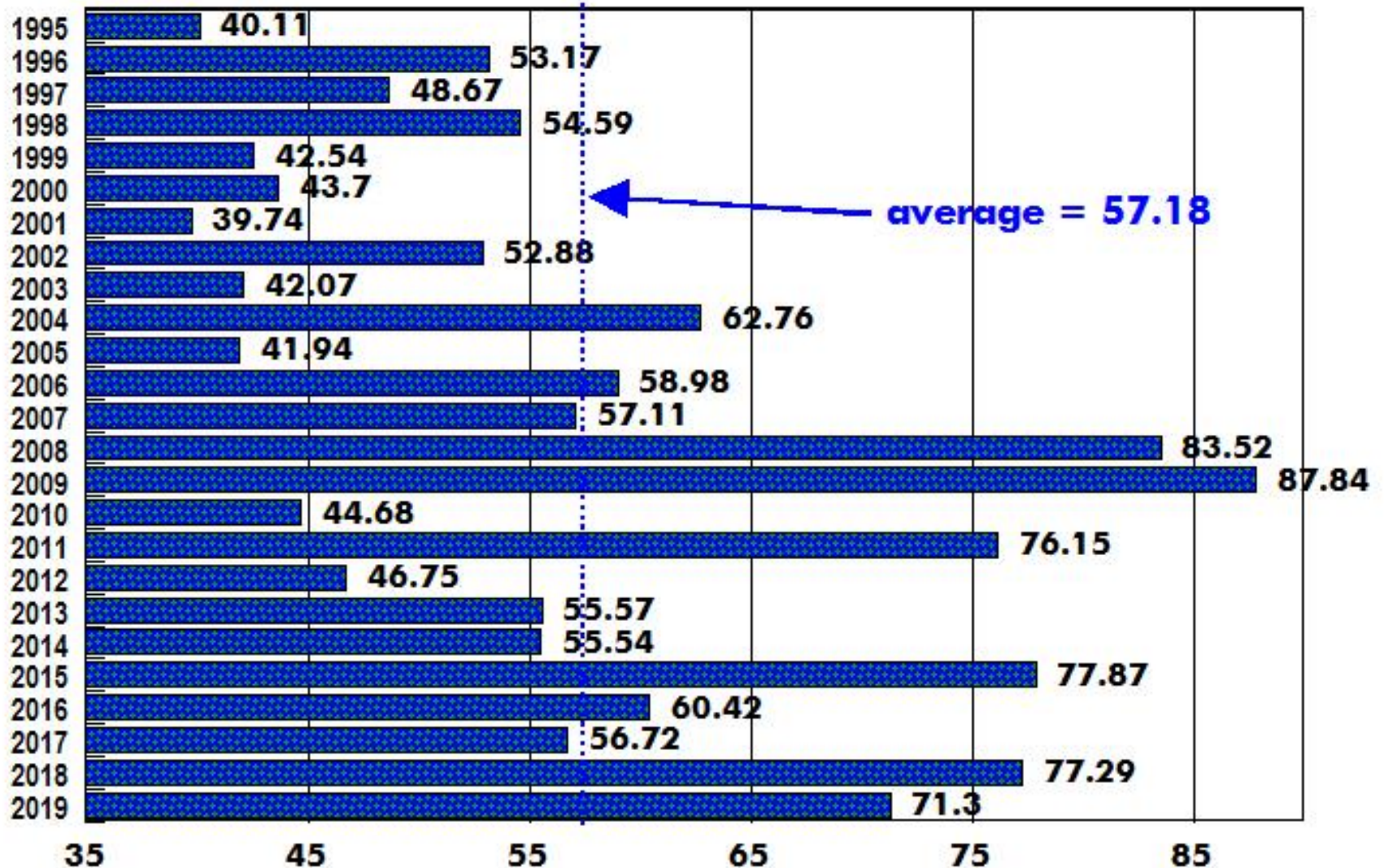
In a recent on-line survey, 346 respondents said they would most like to see musicals and performances of music from the past, such as the 1950s and 1960s. The survey was taken as part of an effort to determine why attendance at the Woodlands has been dropping. Nearly a third of those responding to the survey said they'd attended fewer shows in the last year.

# Number of library cards issued by Coronado Center Library



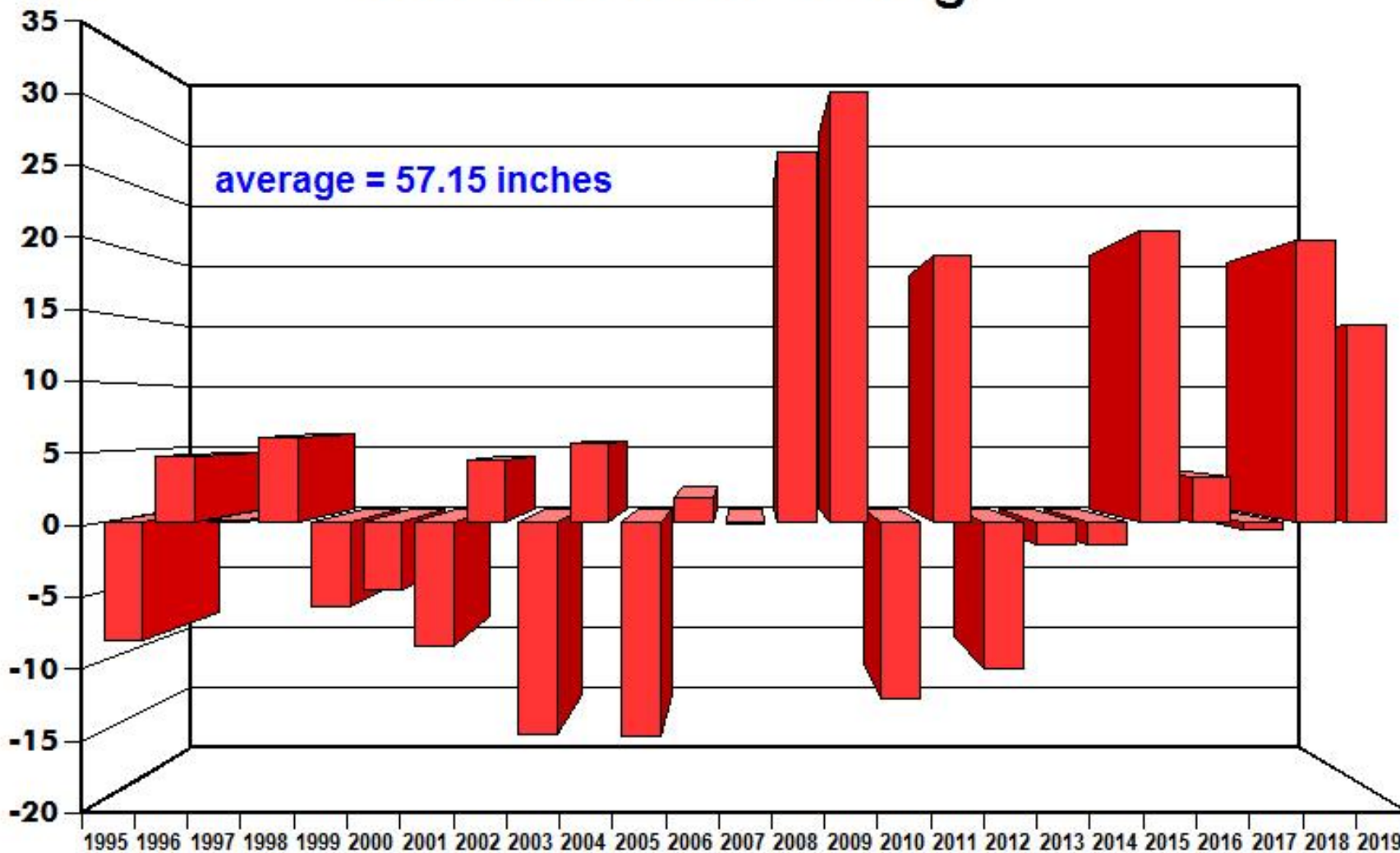
Source: Hot Springs Village POA

# Annual precipitation in Hot Springs Village (inches)



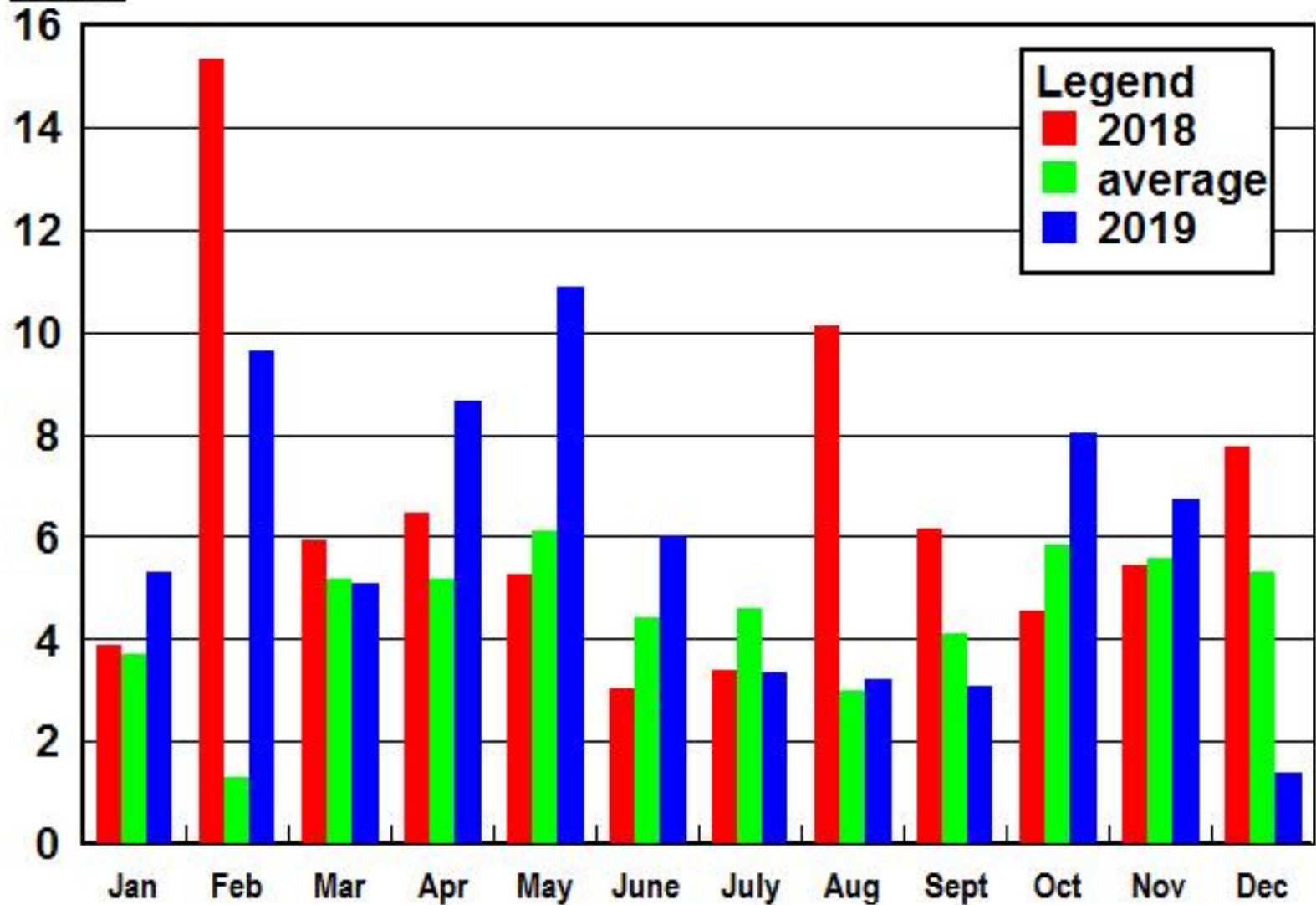
# Annual Village precipitation — variance from average

inches



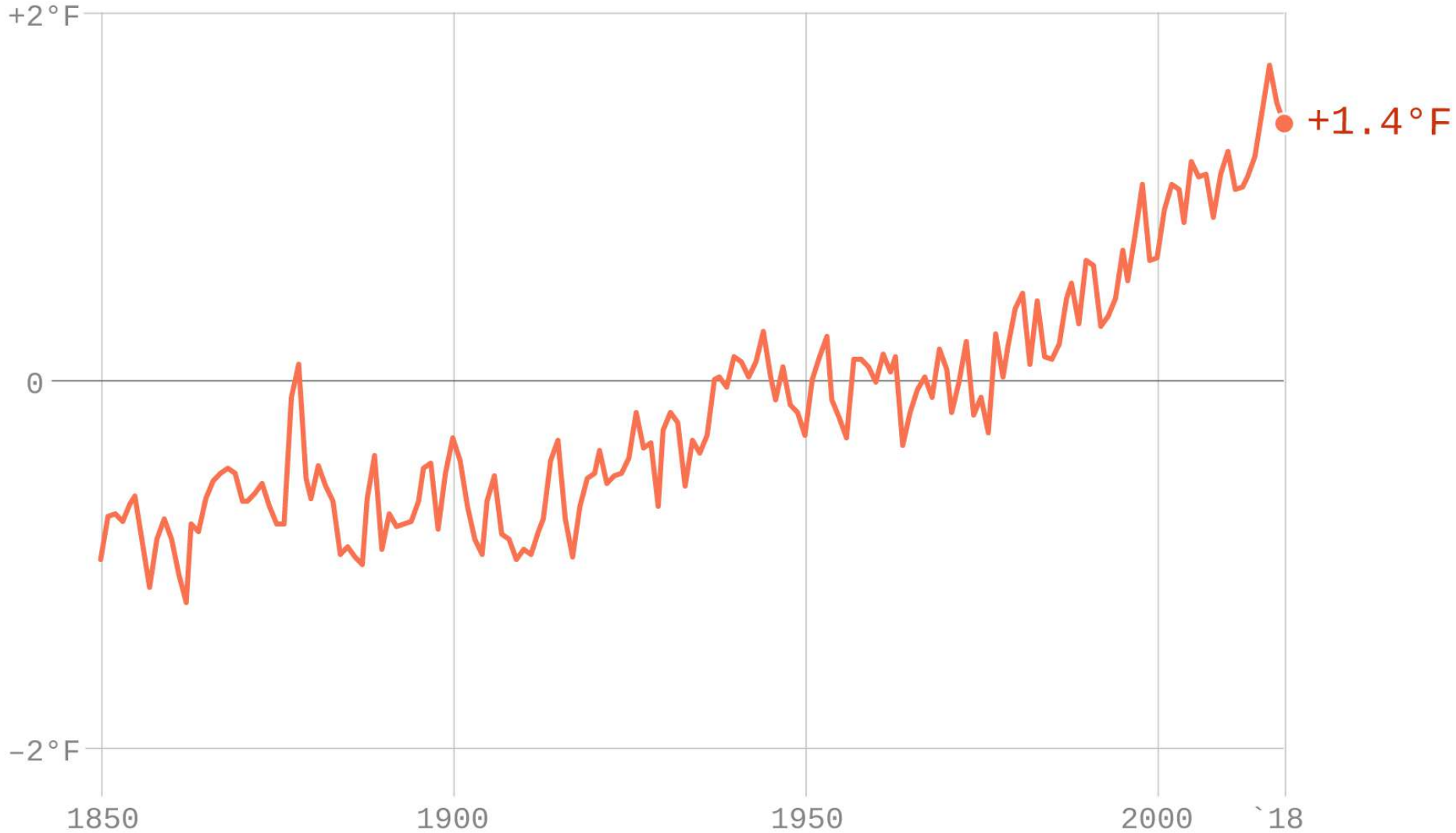
# Monthly rainfall in Hot Springs Village

inches



# Annual temperature anomaly, 1850 to 2018

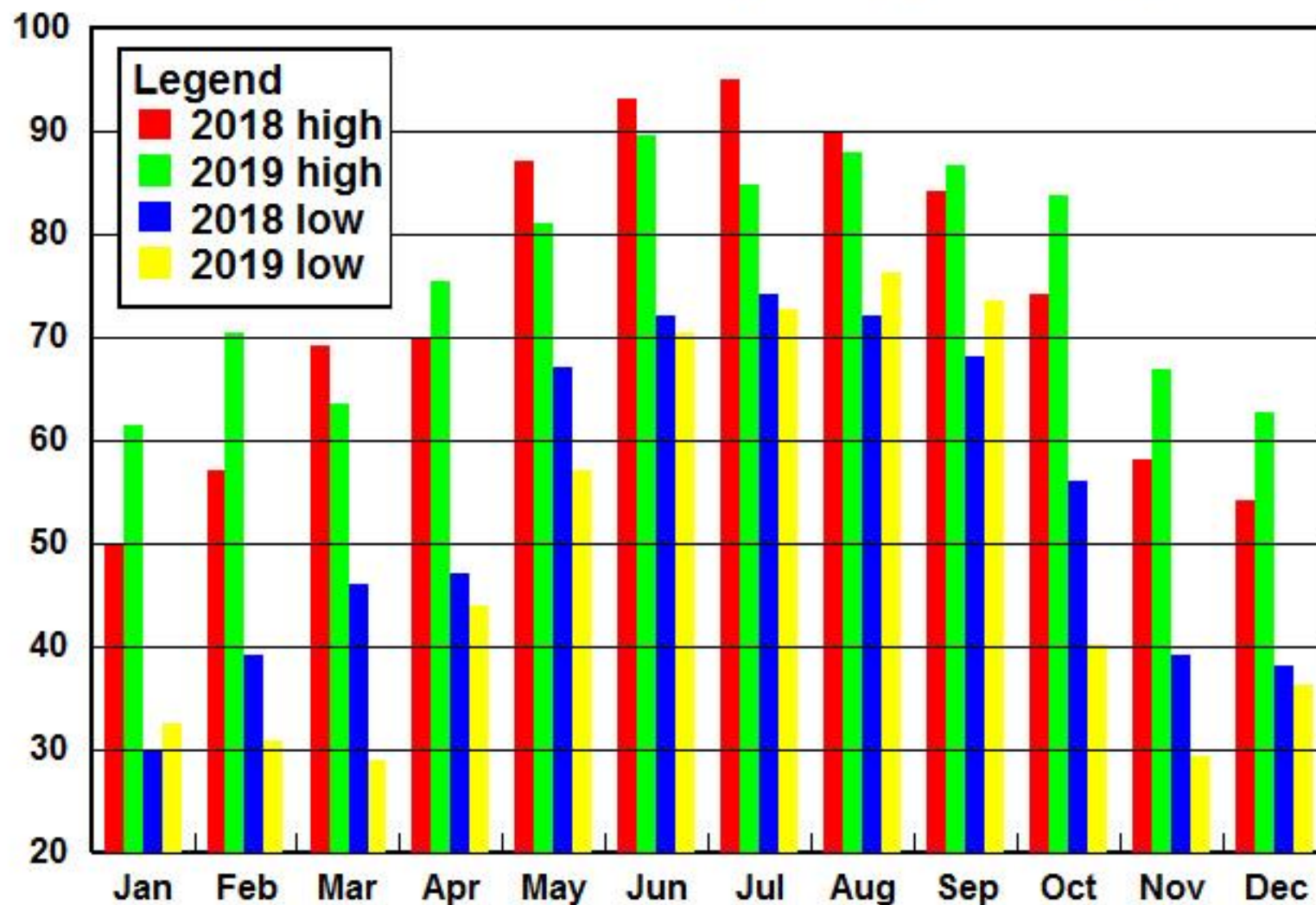
Degrees Fahrenheit compared to 1951-1980 baseline



Global average temperature anomalies through 2018. Data: Berkeley Earth



# Average high/low temperatures in 2018-19 in Hot Springs Village

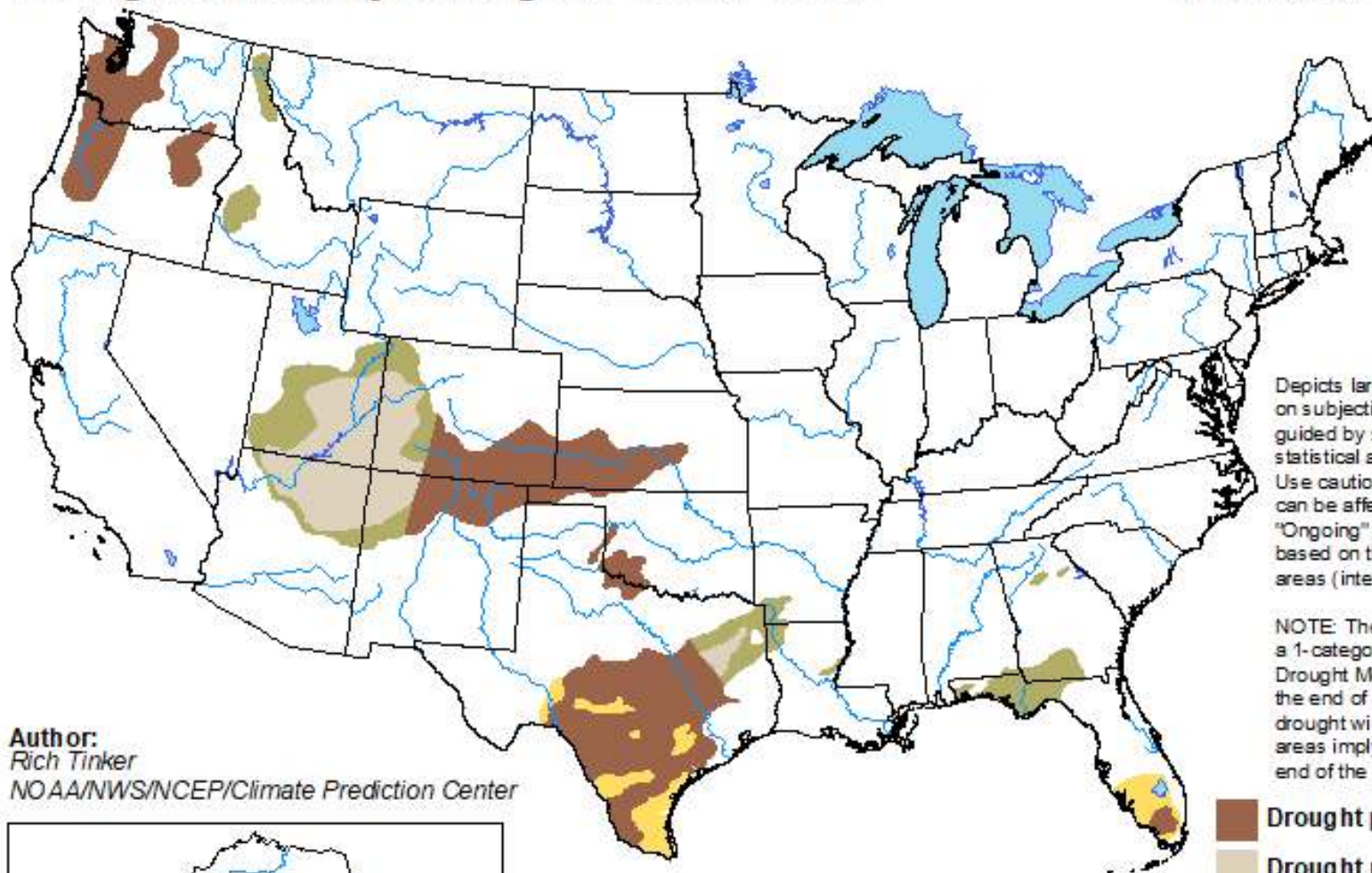


Source: Weather Underground

# U.S. Seasonal Drought Outlook

## Drought Tendency During the Valid Period

Valid for December 19, 2019 - March 31, 2020  
Released December 19, 2019

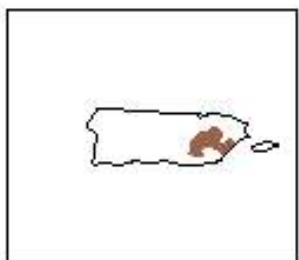
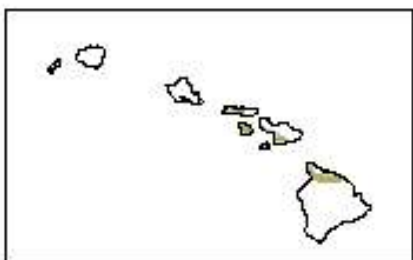


Depicts large-scale trends based on subjectively derived probabilities guided by short- and long-range statistical and dynamical forecasts. Use caution for applications that can be affected by short lived events. "Ongoing" drought areas are based on the U.S. Drought Monitor areas (intensities of D1 to D4).

NOTE: The tan areas imply at least a 1-category improvement in the Drought Monitor intensity levels by the end of the period, although drought will remain. The green areas imply drought removal by the end of the period (D0 or none).

Author:  
Rich Tinker  
NOAA/NWS/NCEP/Climate Prediction Center

-  Drought persists
-  Drought remains but improves
-  Drought removal likely
-  Drought development likely



<http://go.usa.gov/3eZ73>

# U.S. Drought Monitor Arkansas

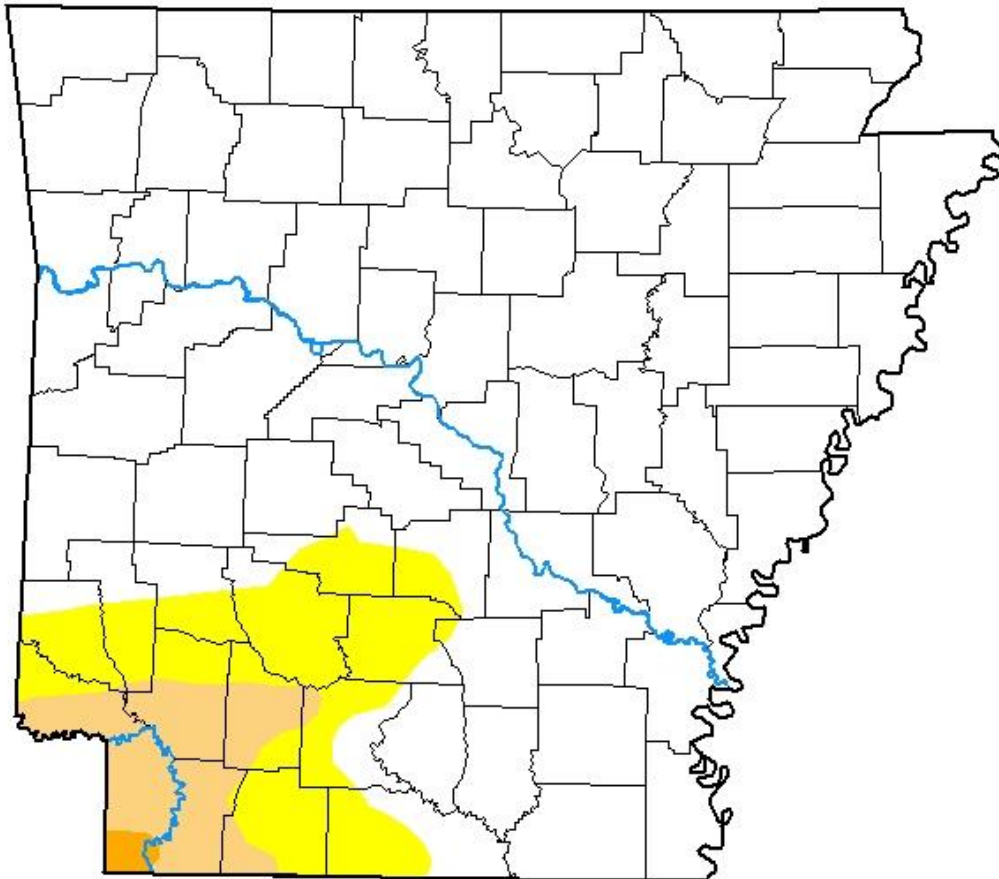
January 7, 2020

(Released Thursday, Jan. 9, 2020)

Valid 7 a.m. EST

*Drought Conditions (Percent Area)*

	None	D0-D4	D1-D4	D2-D4	D3-D4	D4
<b>Current</b>	85.36	14.64	4.96	0.31	0.00	0.00
<b>Last Week</b> <i>12-31-2019</i>	86.68	13.32	4.35	0.31	0.00	0.00
<b>3 Months Ago</b> <i>10-08-2019</i>	68.88	31.12	10.97	1.36	0.00	0.00
<b>Start of Calendar Year</b> <i>12-31-2019</i>	86.68	13.32	4.35	0.31	0.00	0.00
<b>Start of Water Year</b> <i>10-01-2019</i>	54.35	45.65	11.77	5.79	0.00	0.00
<b>One Year Ago</b> <i>01-08-2019</i>	100.00	0.00	0.00	0.00	0.00	0.00



*Intensity:*

- None
- D0 Abnormally Dry
- D1 Moderate Drought
- D2 Severe Drought
- D3 Extreme Drought
- D4 Exceptional Drought

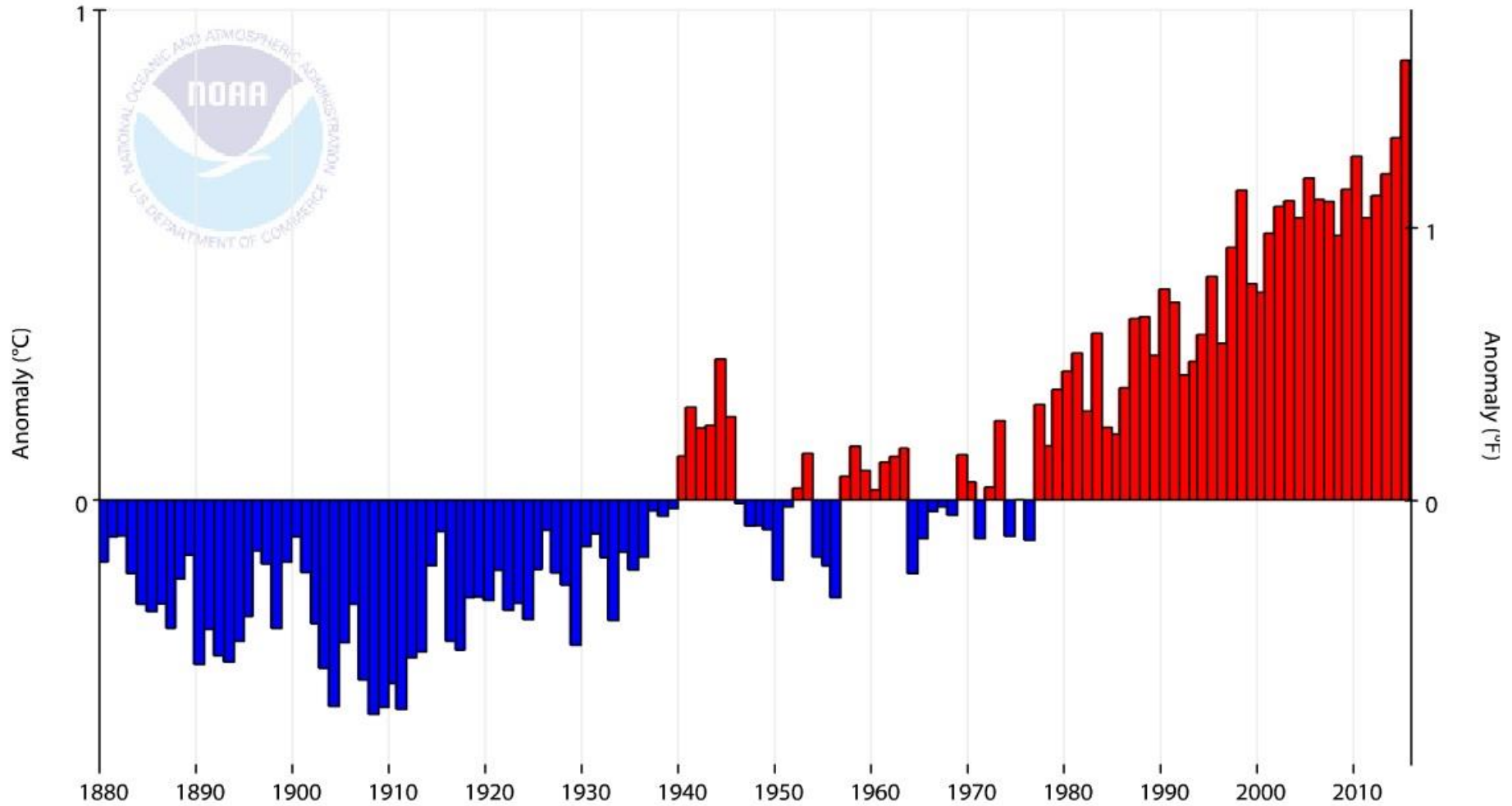
*The Drought Monitor focuses on broad-scale conditions. Local conditions may vary. For more information on the Drought Monitor, go to <https://droughtmonitor.unl.edu/About.aspx>*

*Author:*

Curtis Riganti  
National Drought Mitigation Center

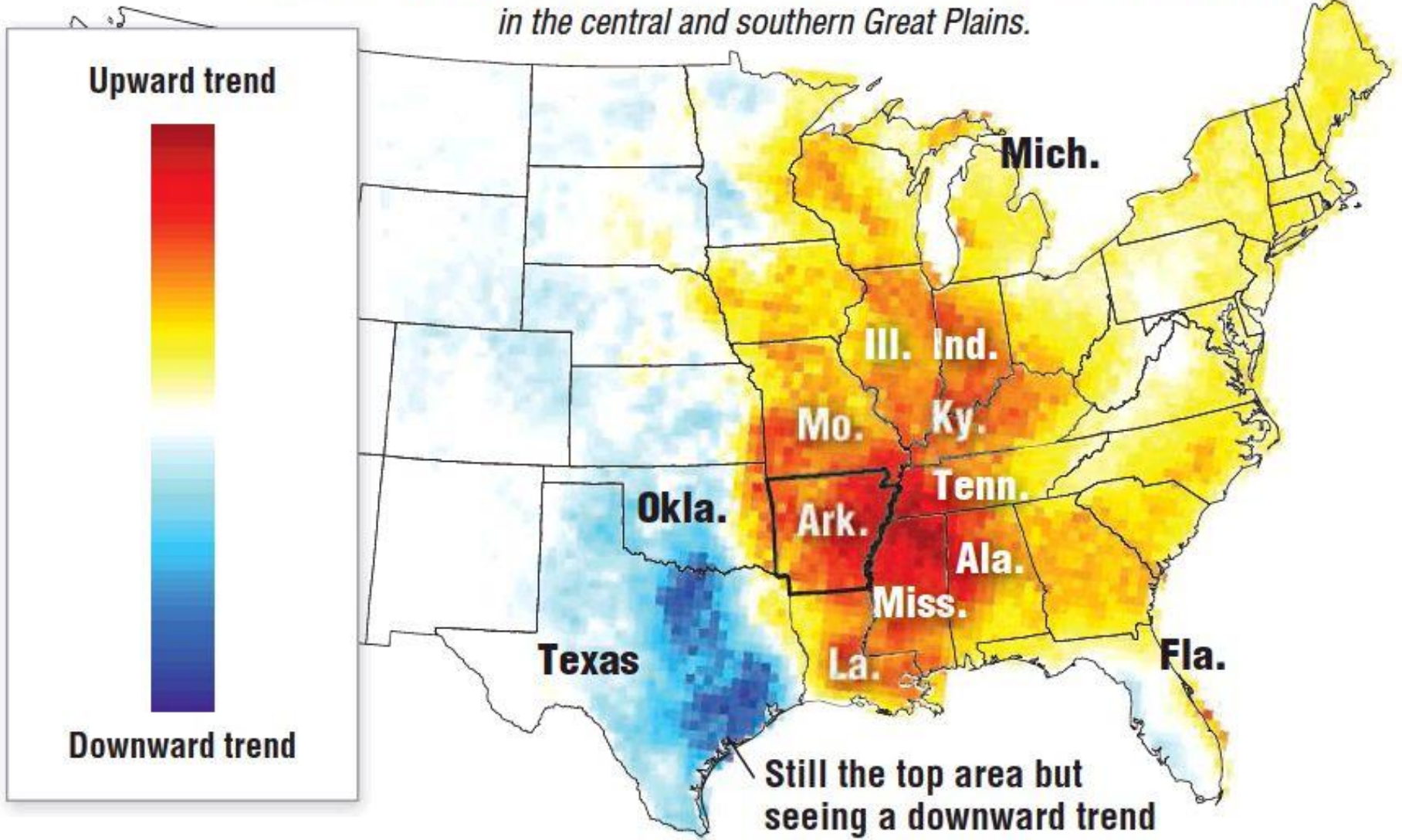


# Global Land and Ocean Temperature Anomalies, January-December



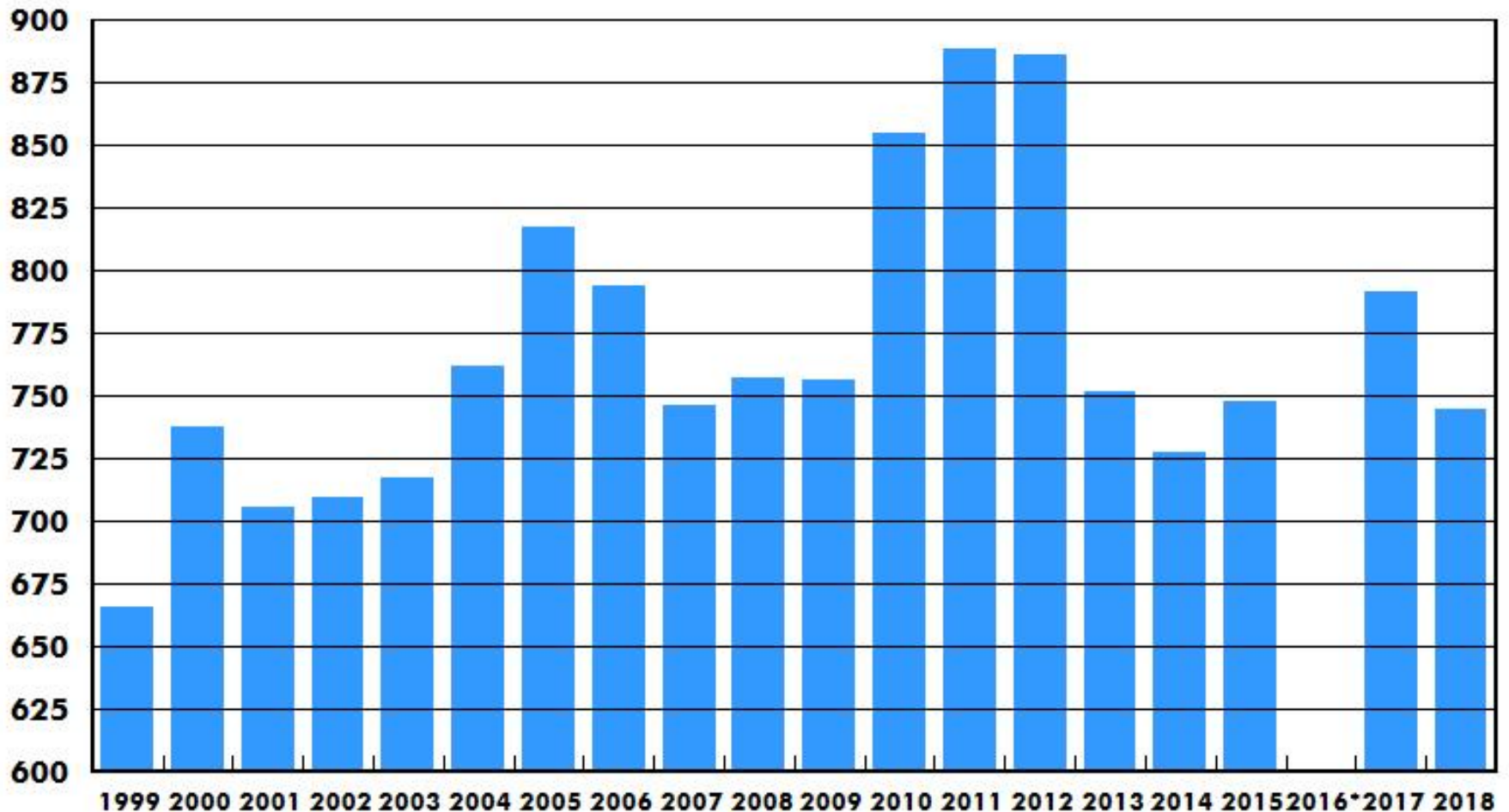
# A shifting Tornado Alley

*Tornado frequency has increased in the Midwest and Southeast and decreased in the central and southern Great Plains.*



# Annual fresh water production in the Village

(millions of gallons)

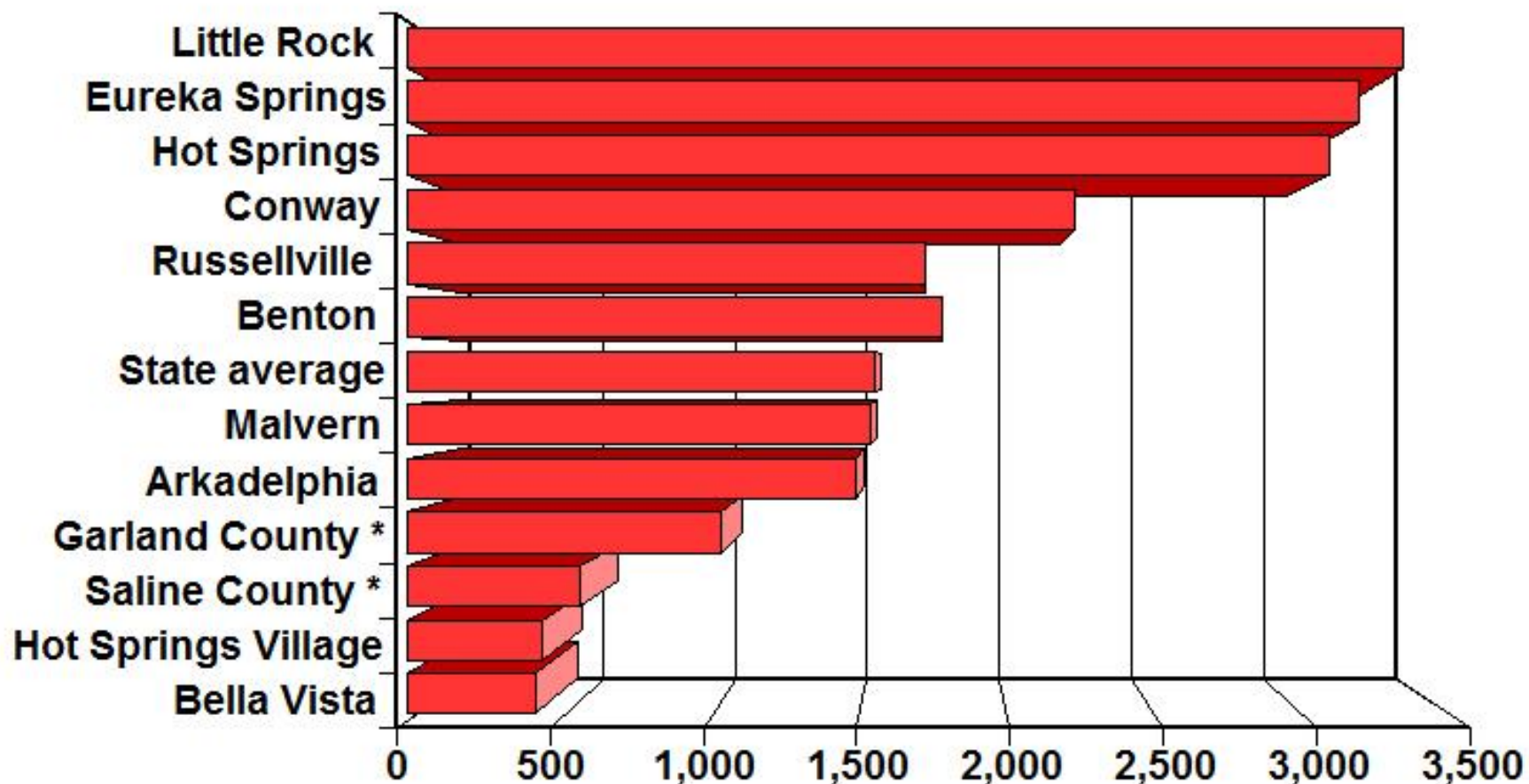


Source: Hot Springs Village public-works department

\* - Data for 2016 is not available.

# Crime rate in Village, other areas

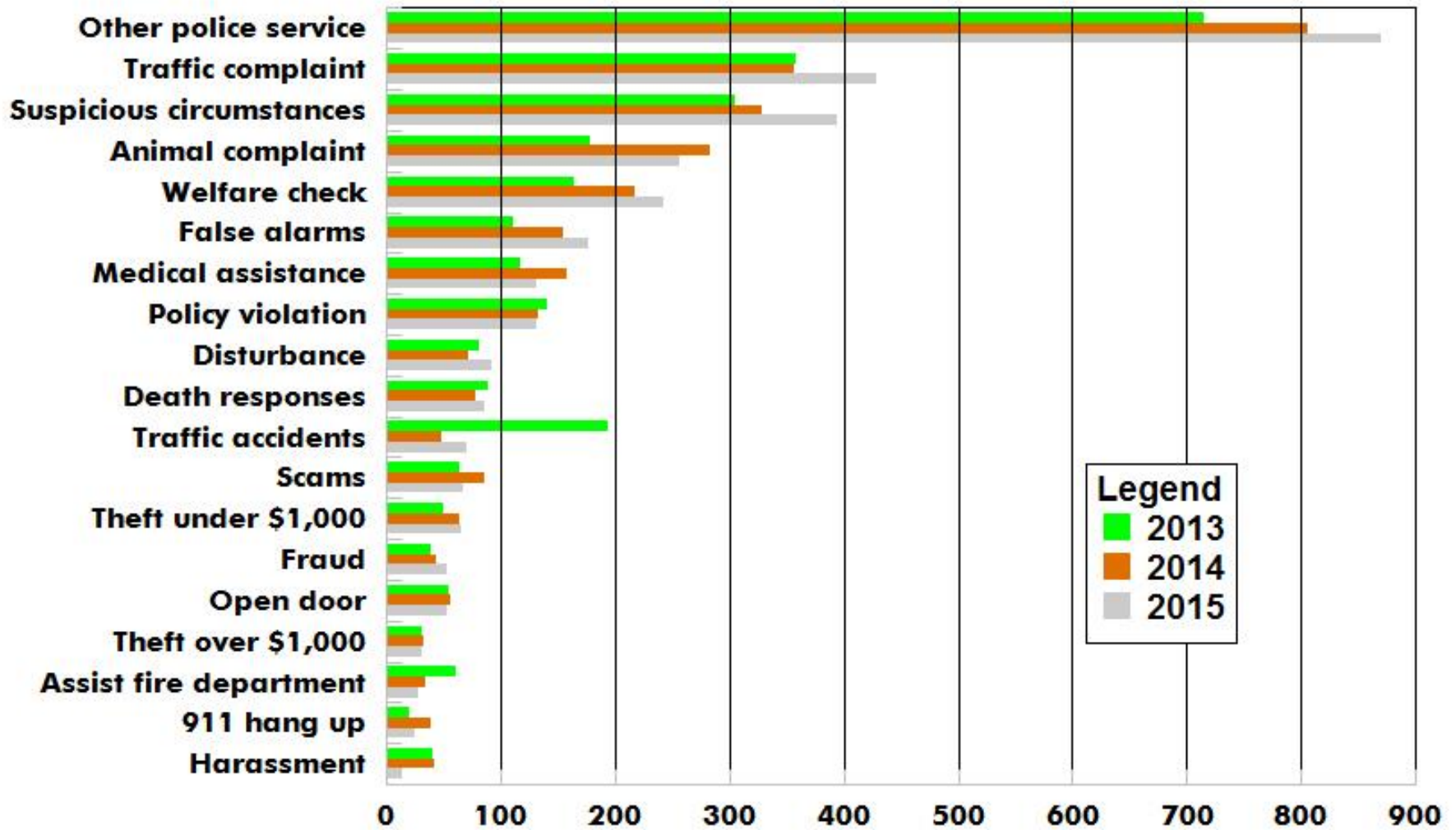
*Number of crimes for each 10,000 population in 2016*



Source: Hot Springs Village Department of Public Safety, Arkansas Crime Information Center

\* - unincorporated parts of the county

# Most frequent types of police calls in the Village

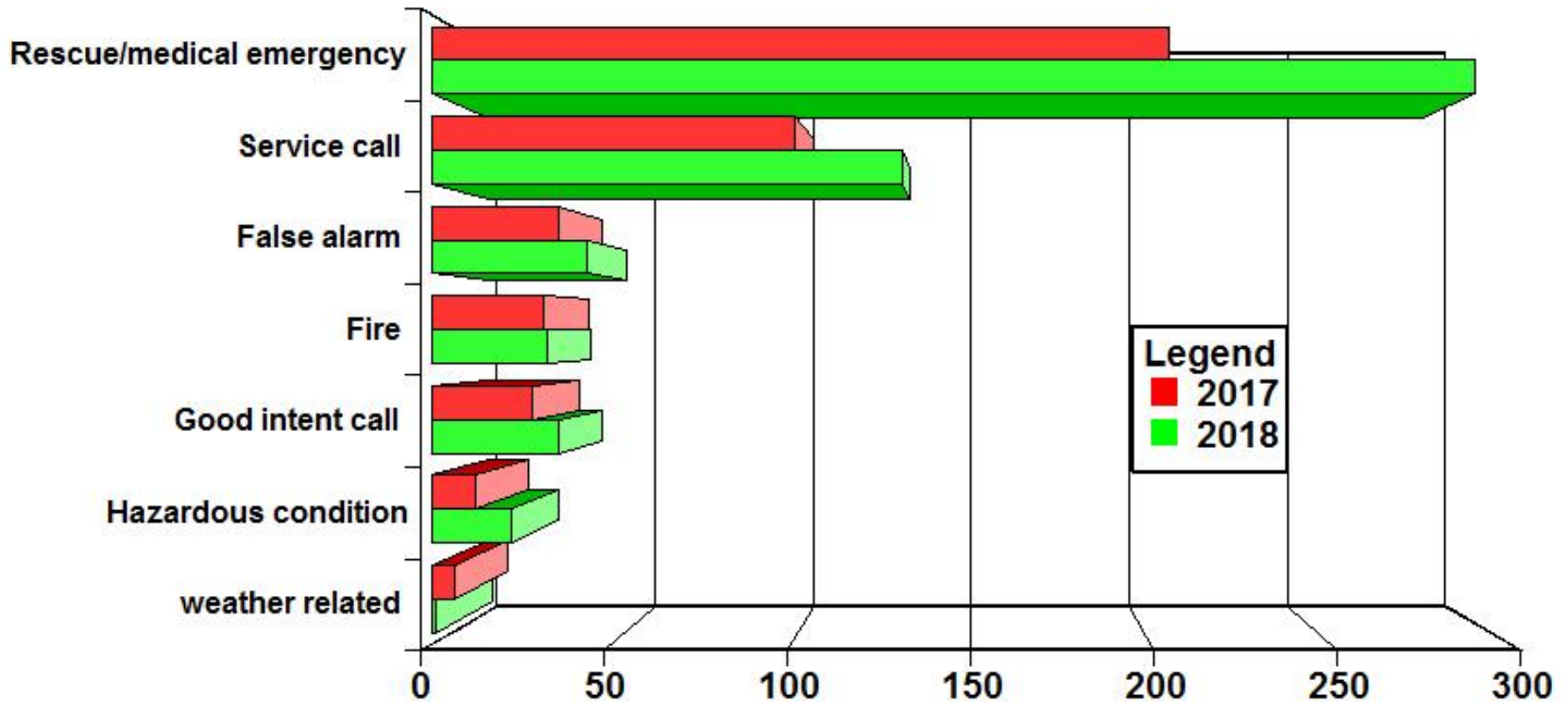


Source: Hot Springs Village Police Department

Note: The Fire Department began handling most medical-assistance calls in 2014

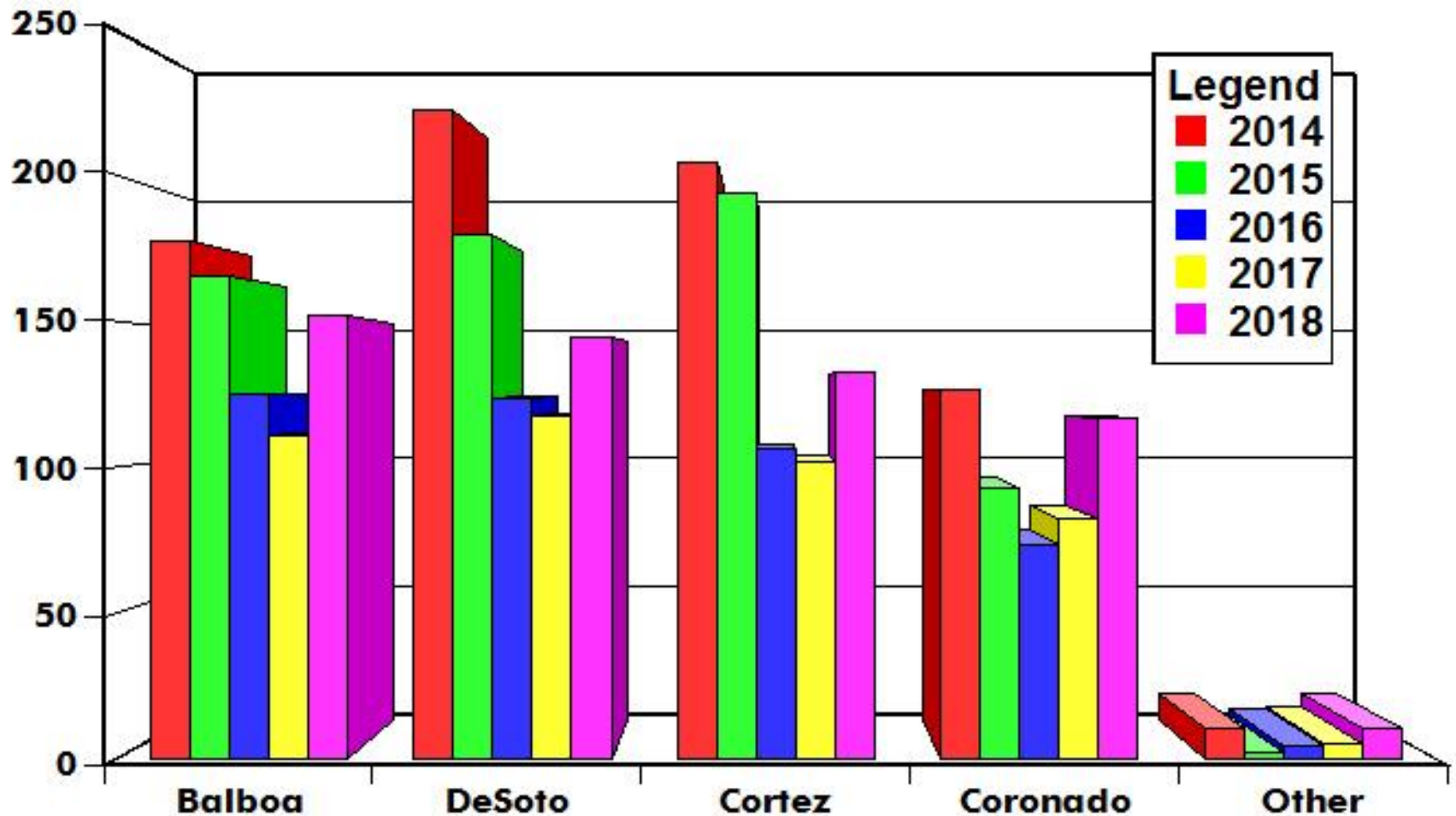


# Types of calls by Village Fire Dept. in 2017-18



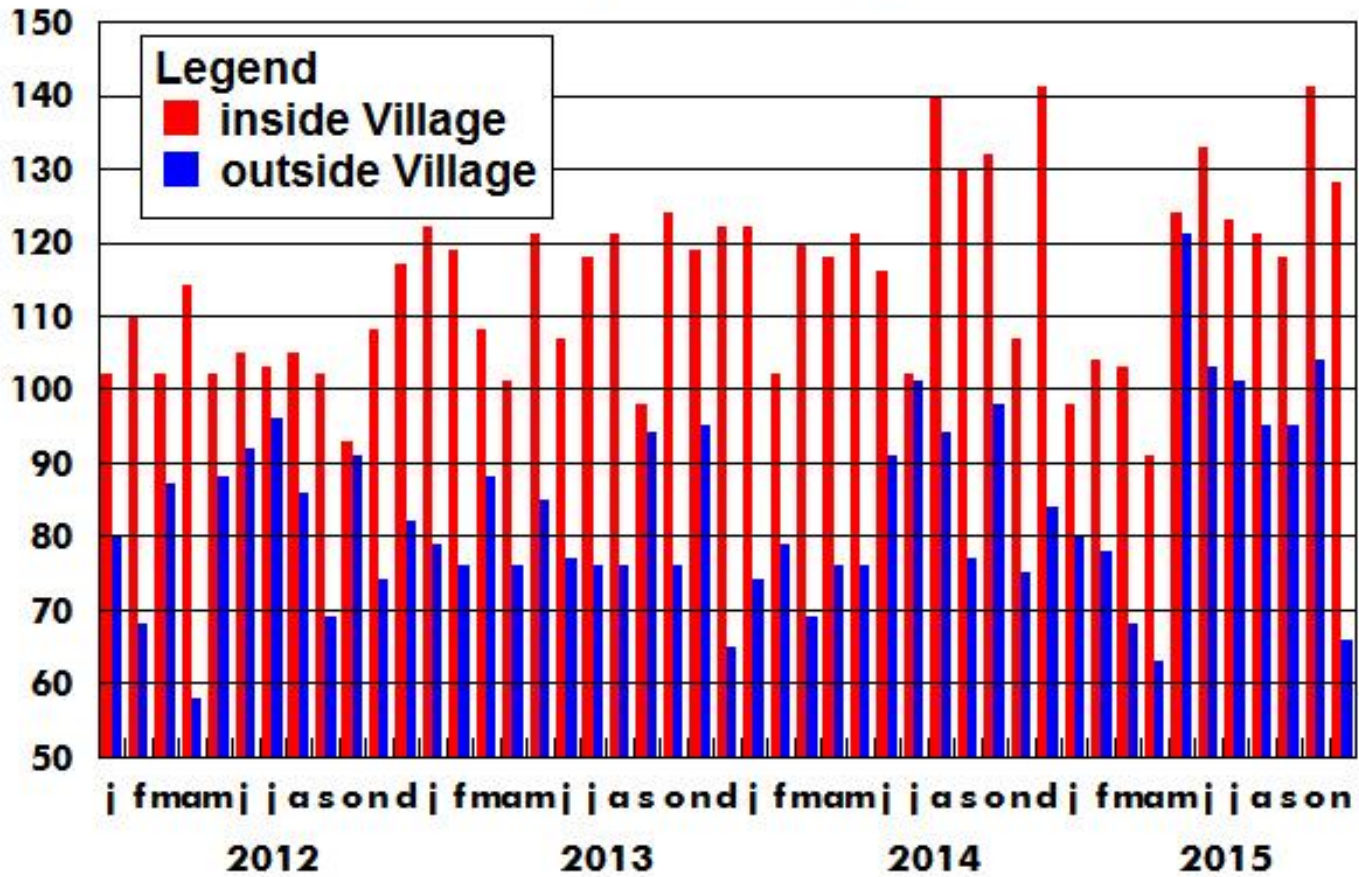
Source: Hot Springs Village Fire Dept.

# Responses by Village fire stations



Source: Hot Springs Village Fire Dept.

# Where Village ambulances go when responding to a call



Source: LifeNet

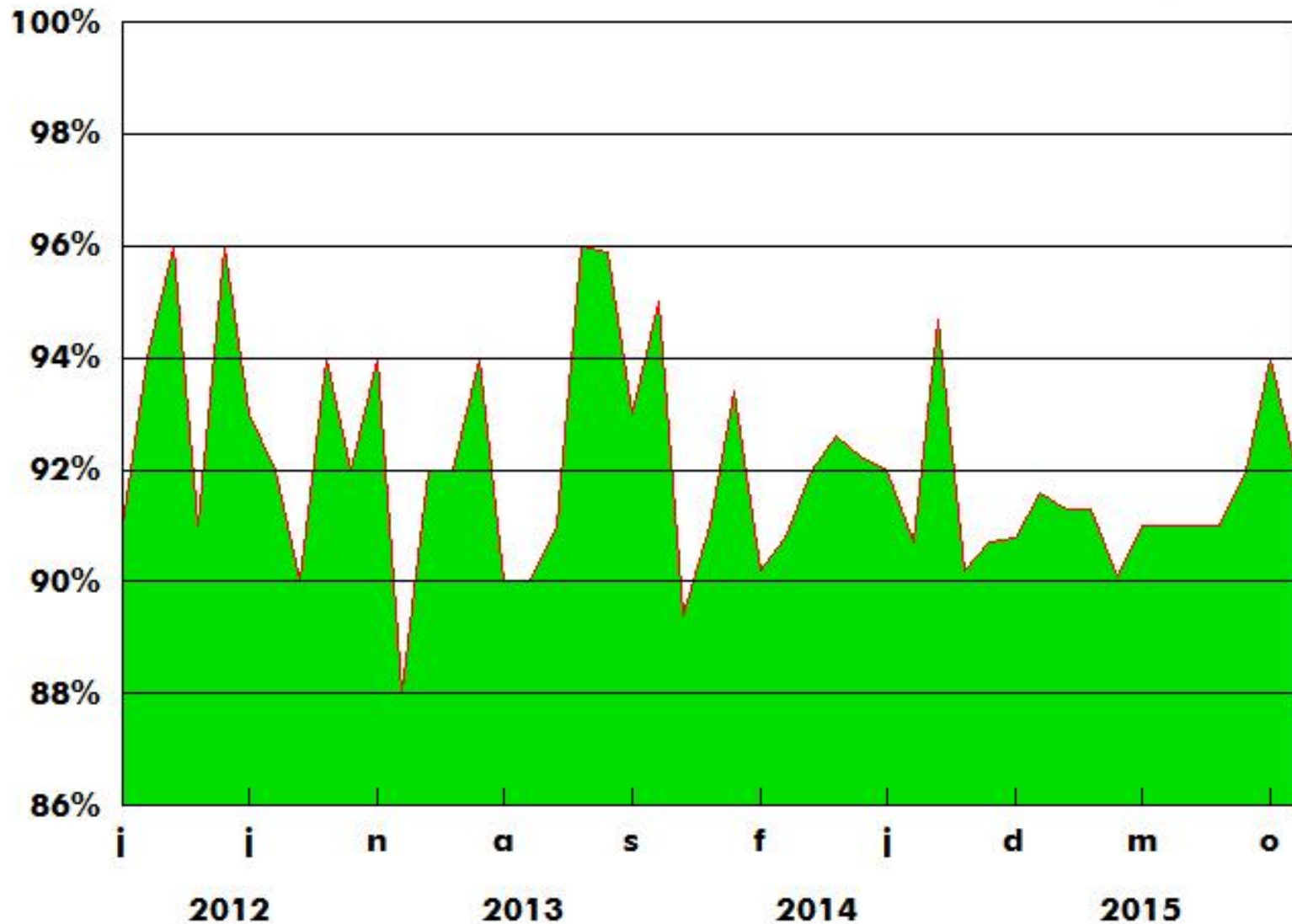
Four ambulances operated by LifeNet are based at three stations in Hot Springs Village. They respond to calls both in and around the Village.

In 90 percent of the calls, the ambulance arrives at its destination within nine minutes.

Village residents pay \$84 a year (\$14 every two months is included on the utility bill) to fund the ambulance service. In the past, this fee paid for ambulance calls.

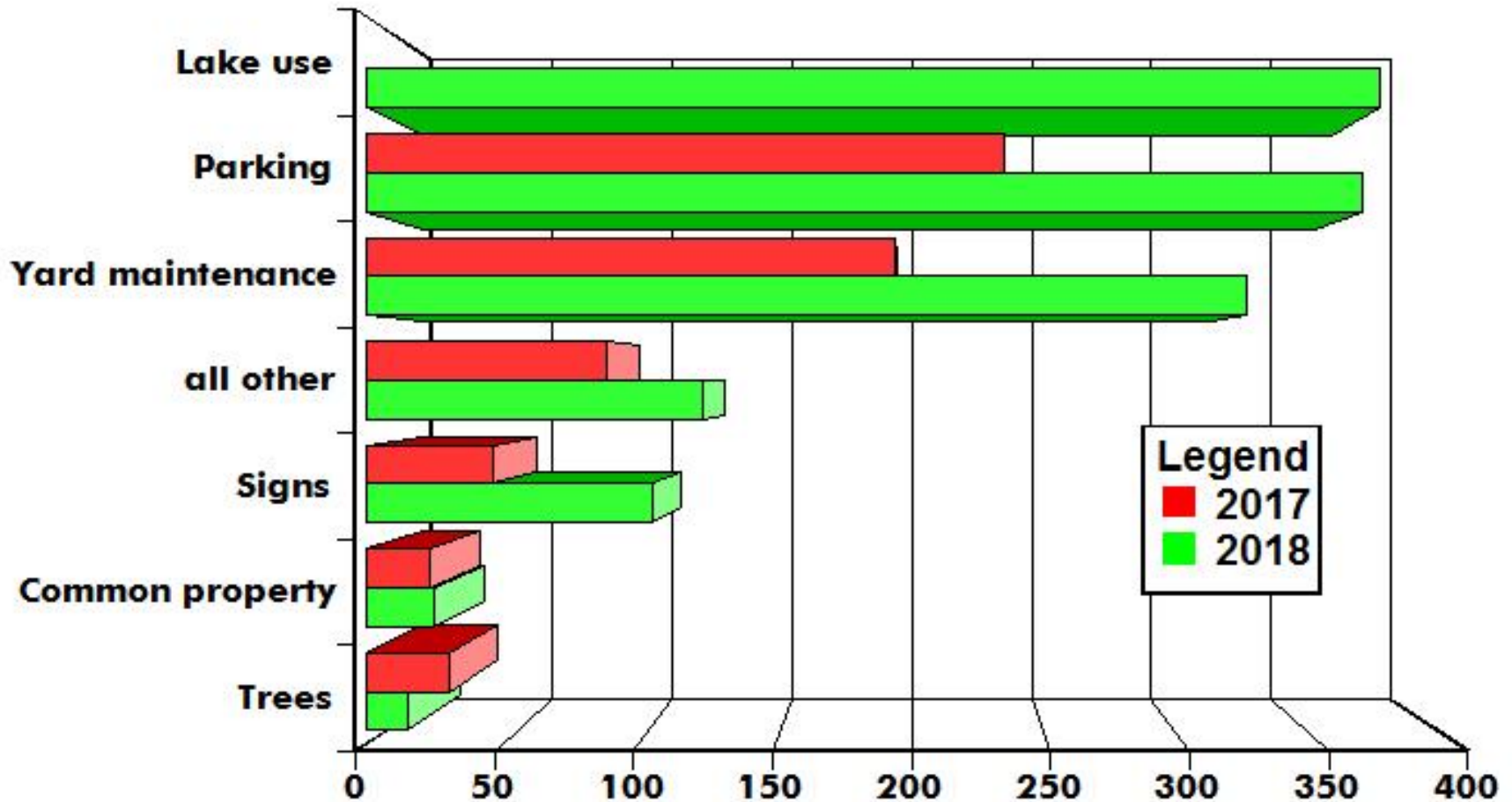
However, the POA recently stopped paying for ambulance calls. Those getting the service are charged for the calls.

# Percentage of times Village ambulances arrive within nine minutes of getting call



Source: LifeNet

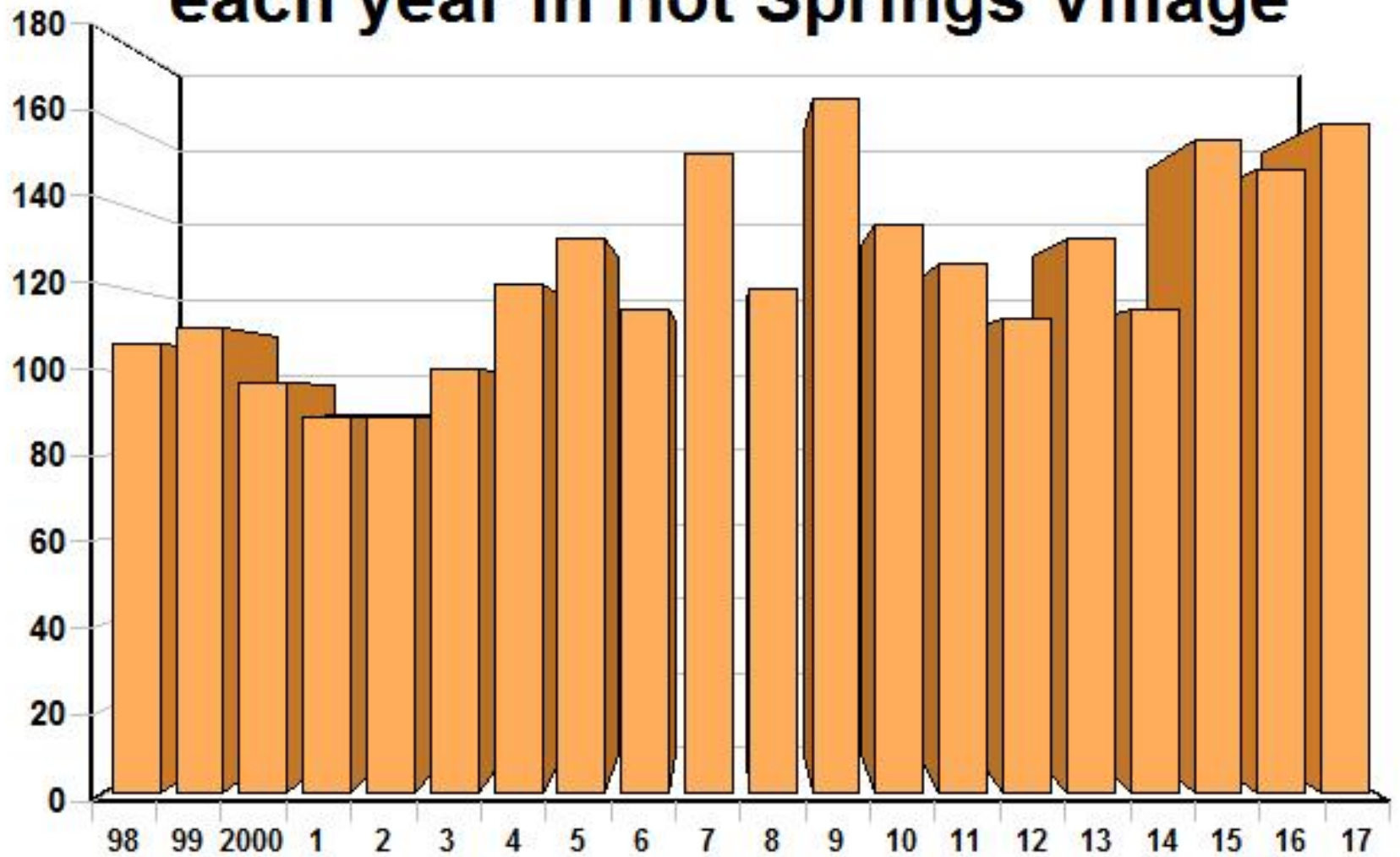
# Types of complaints handled by POA



Source: Public Works Dept.

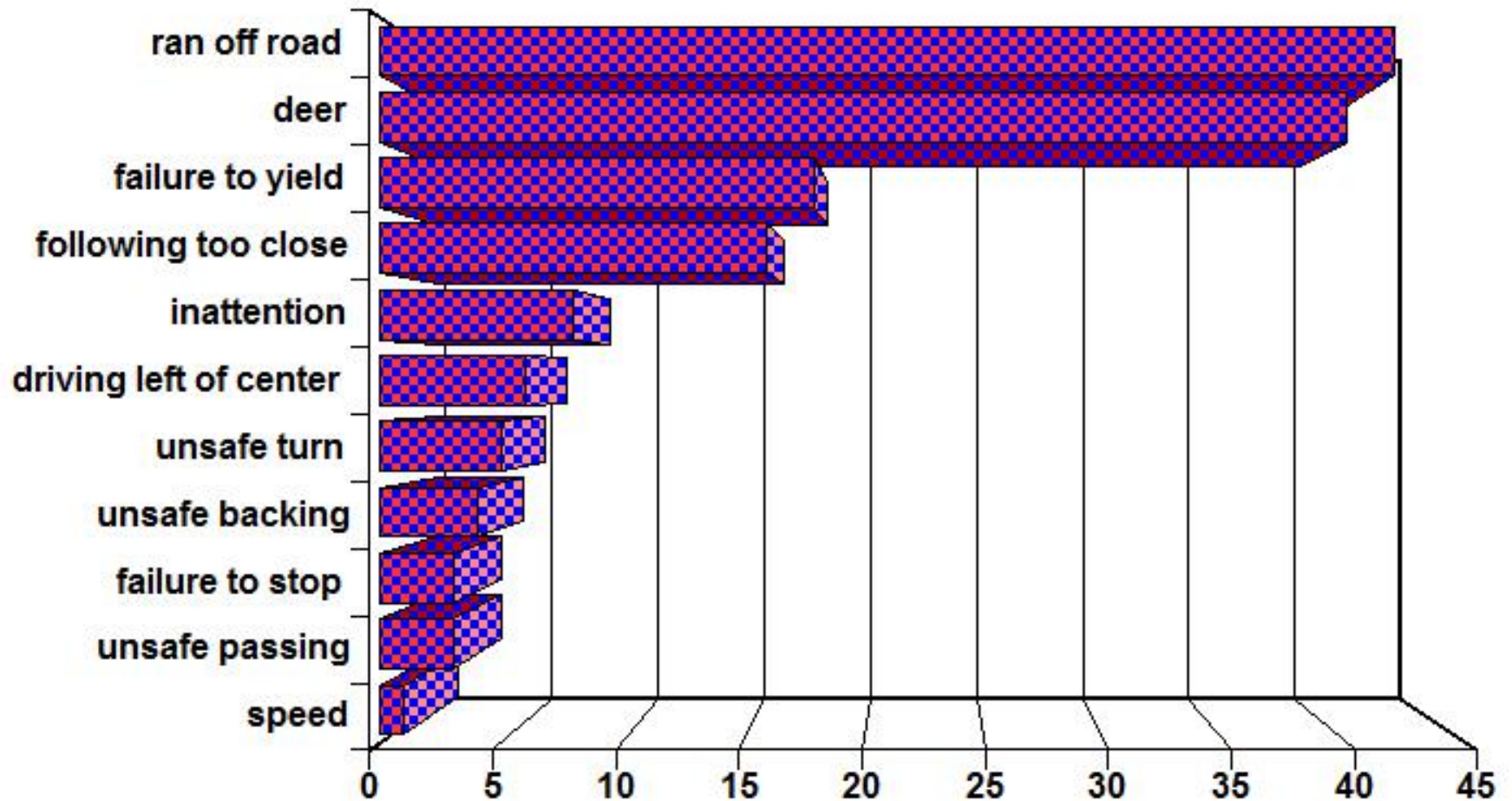
The Compliance Division of the POA's Public Works Department received 1,314 complaints last year, up from 615 the year before. The most complaints – 372 – involved lake use. In 2017, this problem was not handled by the division. At the end of the year, the division had resolved 1,255 of the complaints, or 95.5 percent. 59 were unresolved.

# Number of vehicle accidents each year in Hot Springs Village



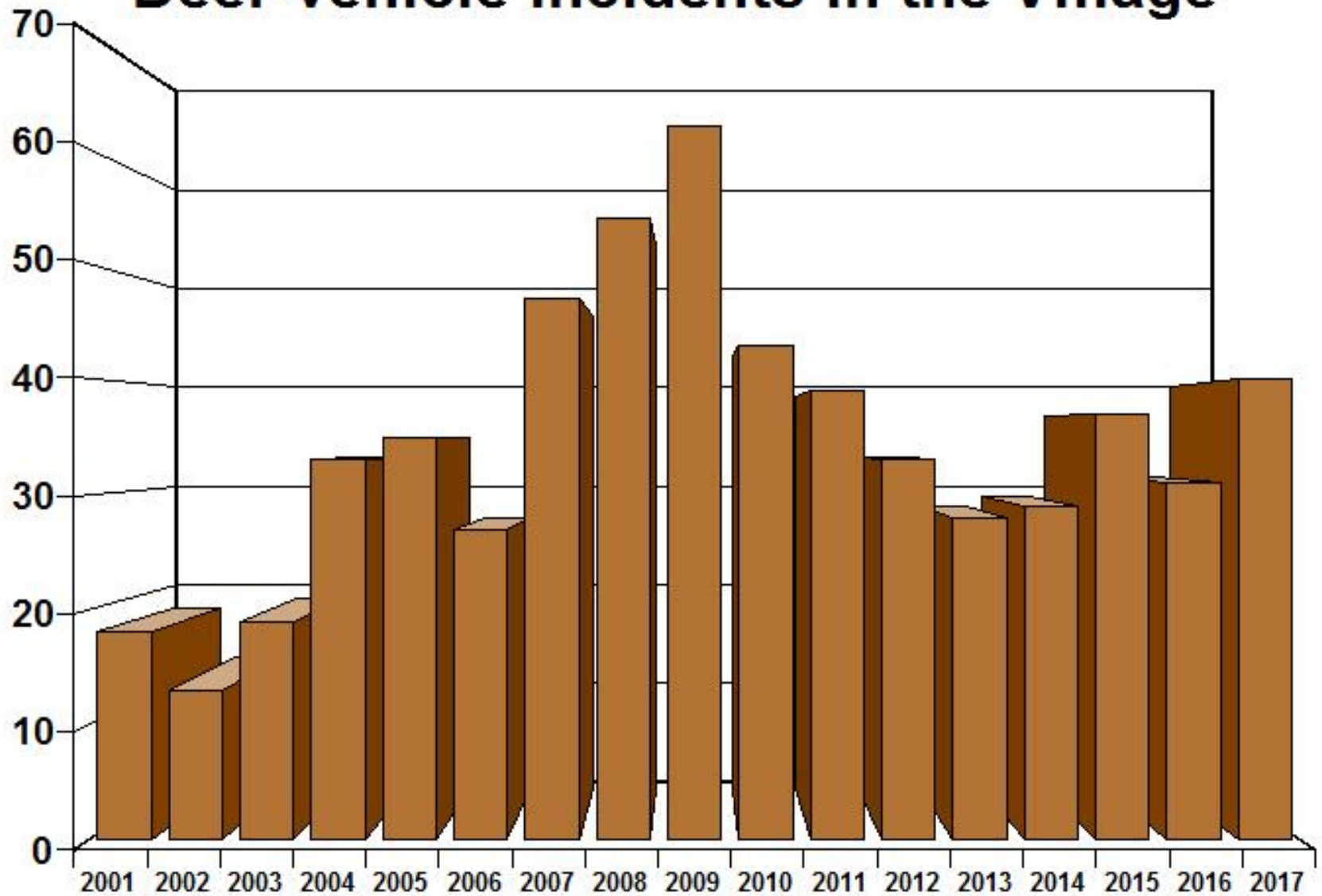
Source: POA Public Safety Committee, Bert Cueva

# Primary causes of Village vehicle accidents in 2017



Source: POA Public Safety Committee, Bert Cueva

# Deer-vehicle incidents in the Village

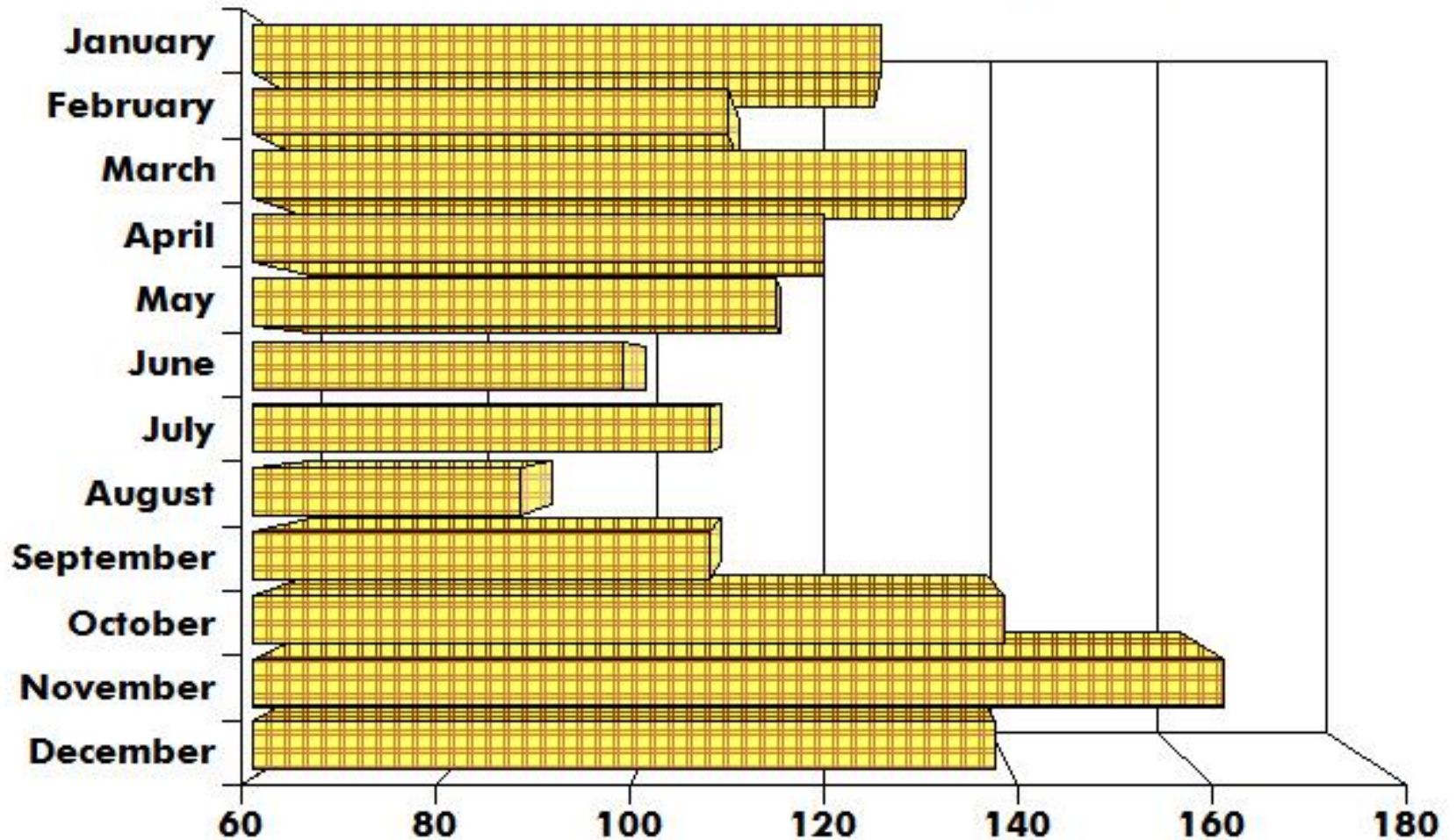


Source: Hot Springs Village Public Works Committee, Bert Cueva



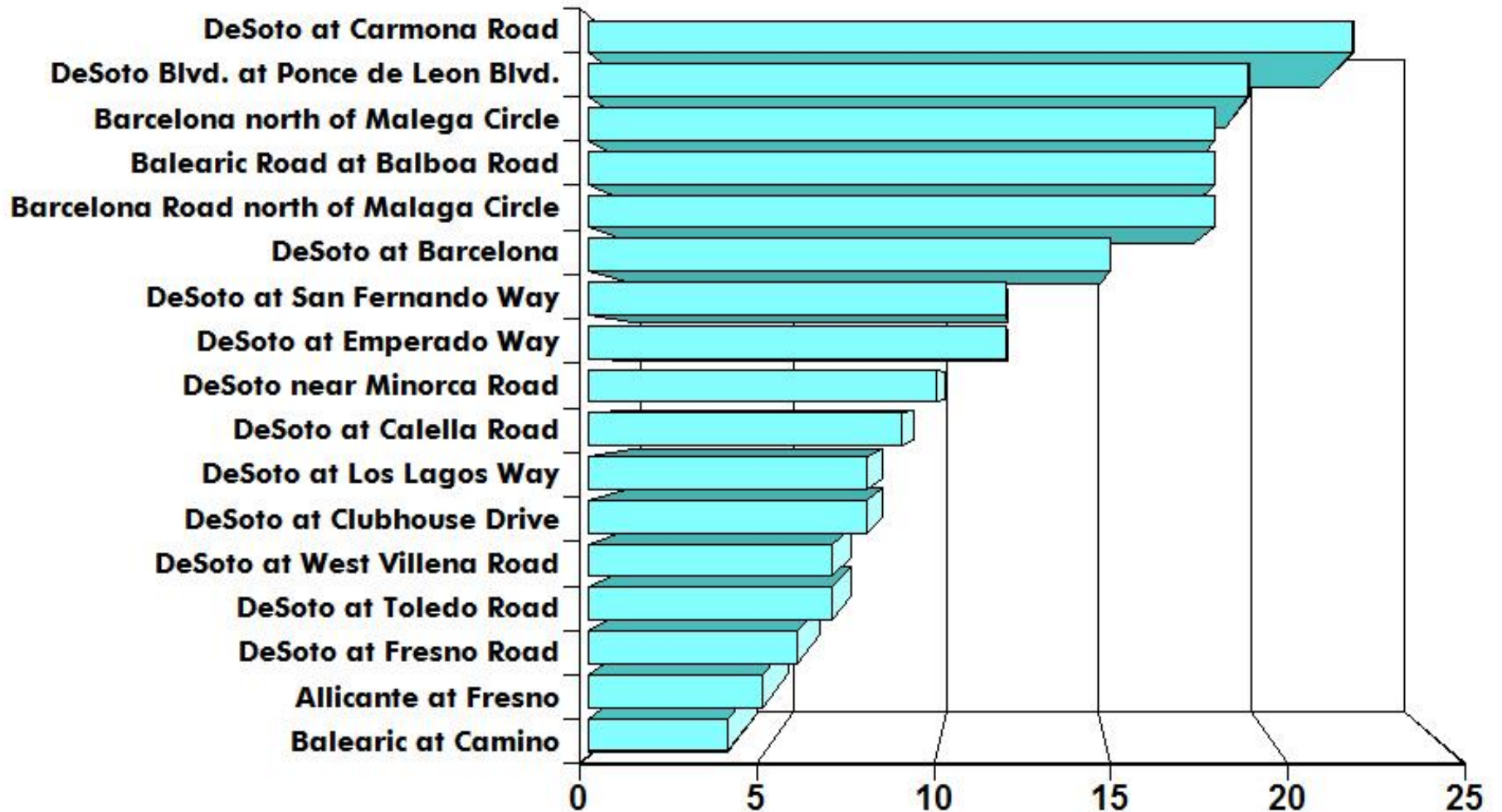
# Deer-vehicle accidents in each month

(number reported between 2001-12 in Hot Springs Village)



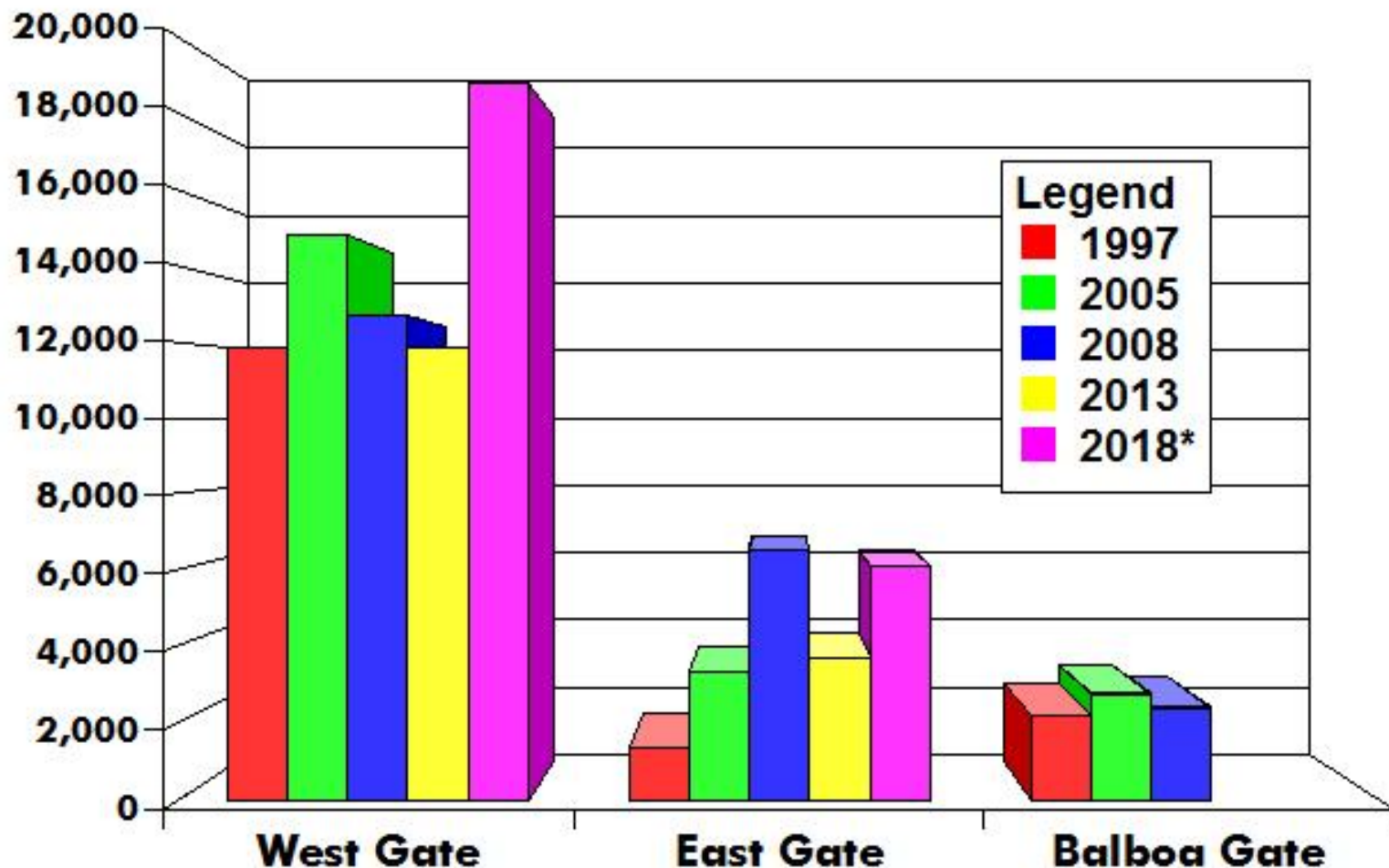
Source: POA Public Works Committee, Keith Salisbury

# Locations with most vehicle accidents in last 12 years



Source: POA Public Works Committee, Tom Hinkebein

# Hot Springs Village gate traffic counts



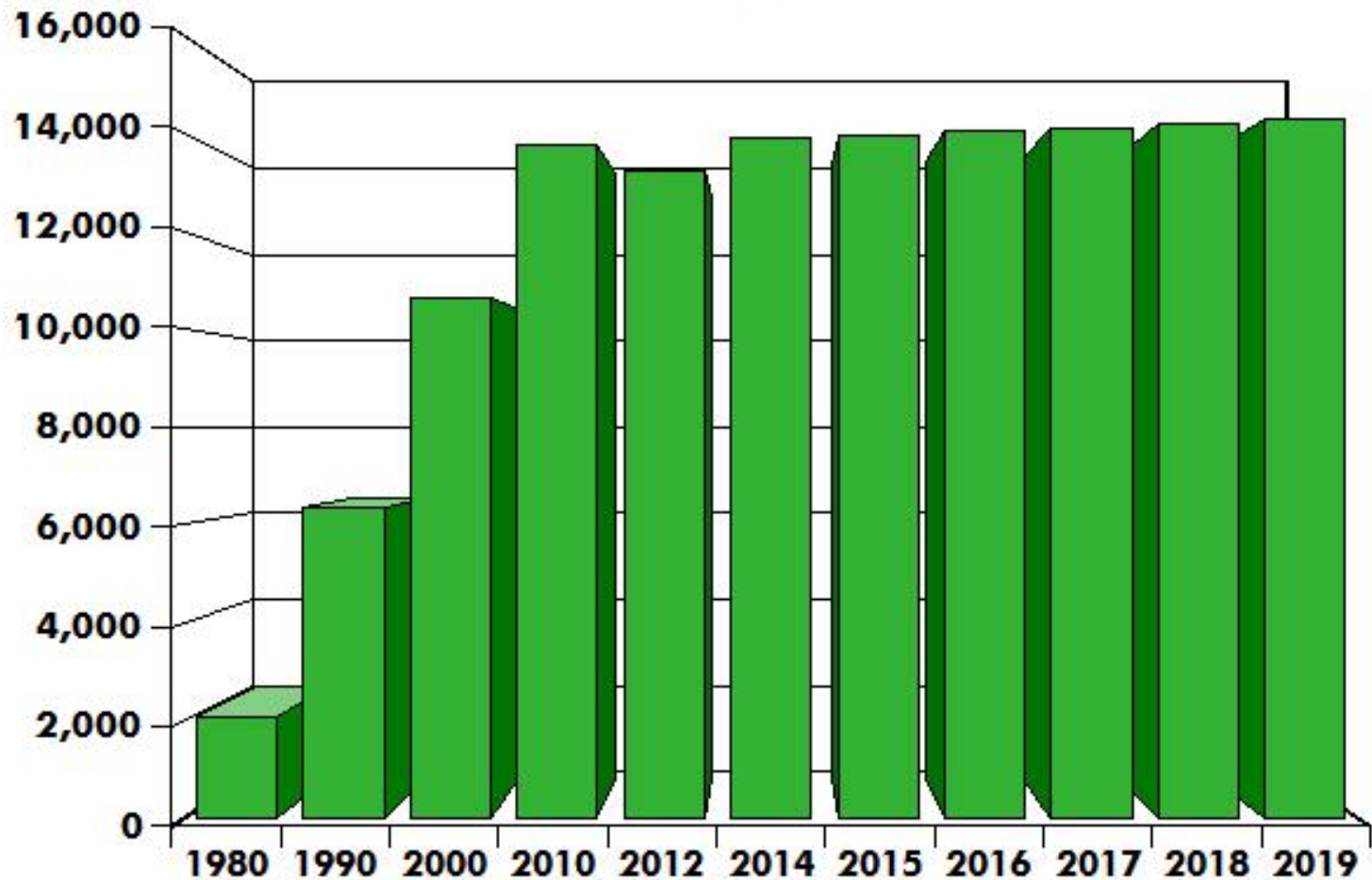
(\*) estimated

Source: October 2013 POA traffic counts

2008 Traffic Study: DeSoto Boulevard Master Plan

Traffic Engineering Consultants

# The population in the Village was estimated to be 14,288 on Dec. 31



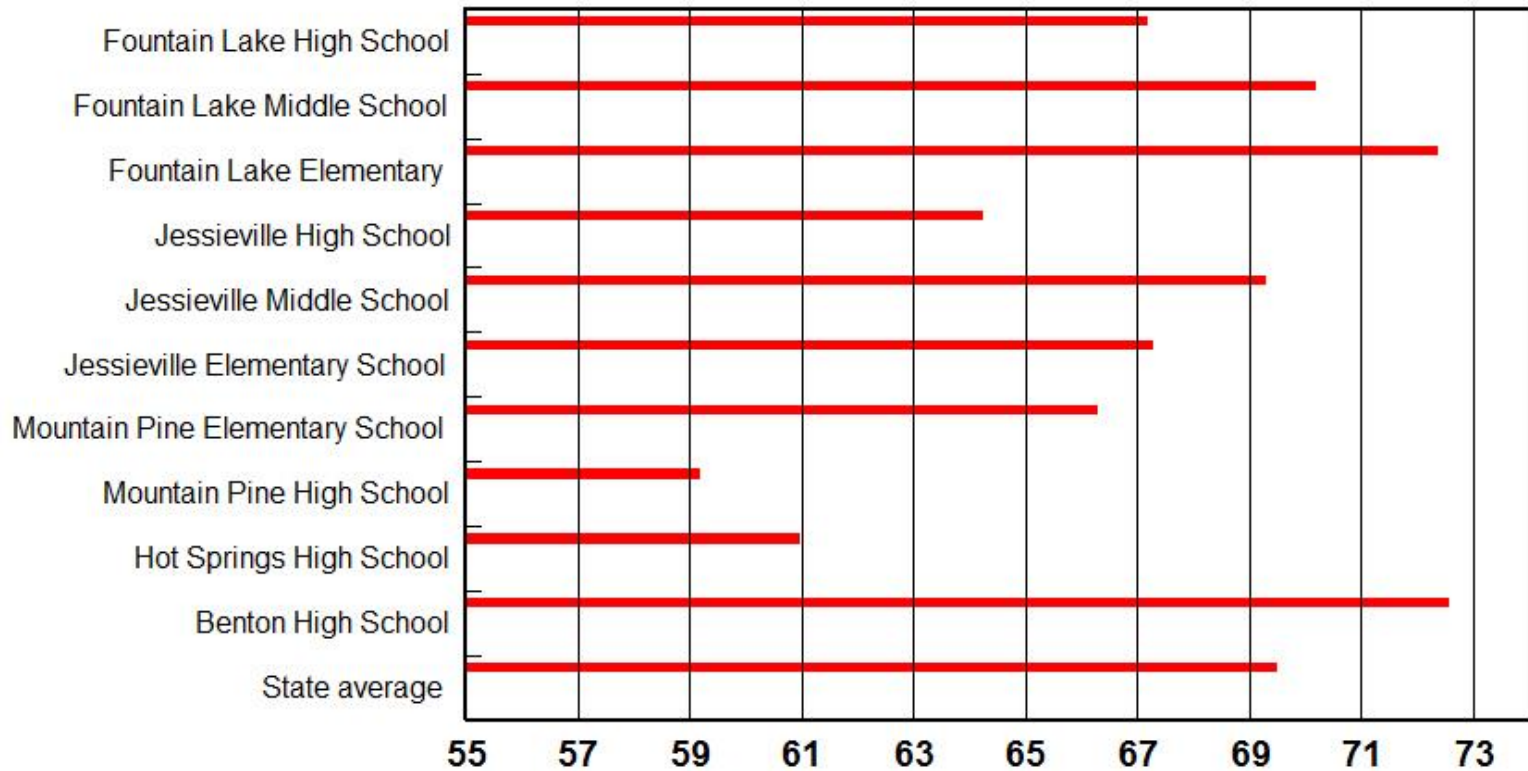
Source: 2011 Economic and Fiscal Impact of Hot Springs Village  
U.S. Census Bureau, 2008-2012 American Community Survey  
POA financial reports

# Quick look at area, state schools, 2017-18

	Jessieville	Fountain Lake	Arkansas
Enrollment	884	1,424	479,258
Avg. years teaching experience	6.4	11.6	10.7
Student/teacher ratio	11:1	8:1	11:1
10 <sup>th</sup> grade literacy proficiency	35.8%	40.0%	43.7%
10 <sup>th</sup> grade math proficiency	22.4%	30.5%	29.0%
Demographics:			
white	90%	85%	61%
black	1%	1%	20%
Hispanic	4%	8%	13%
Low-income percentage	72%	52%	63%

Source: Arkansas Department of Education

# How area schools were graded in 2017-18 school year



Source: Arkansas Department of Education

The Arkansas Department of Education has calculated a numerical score and an A to F letter grade for each of the state's public schools. A school's numerical scores is made up of student results on the ACT Aspire tests, student improvement on the Aspire over time and the gains made by students who are not native English-language speakers.

Also included in the calculation of the numerical score are indicators of school quality and student success, such as graduation rates, reading at grade level, attendance and college admissions test results.

Across the state:

152 schools received As

313 received Bs

340 received Cs

140 received Ds

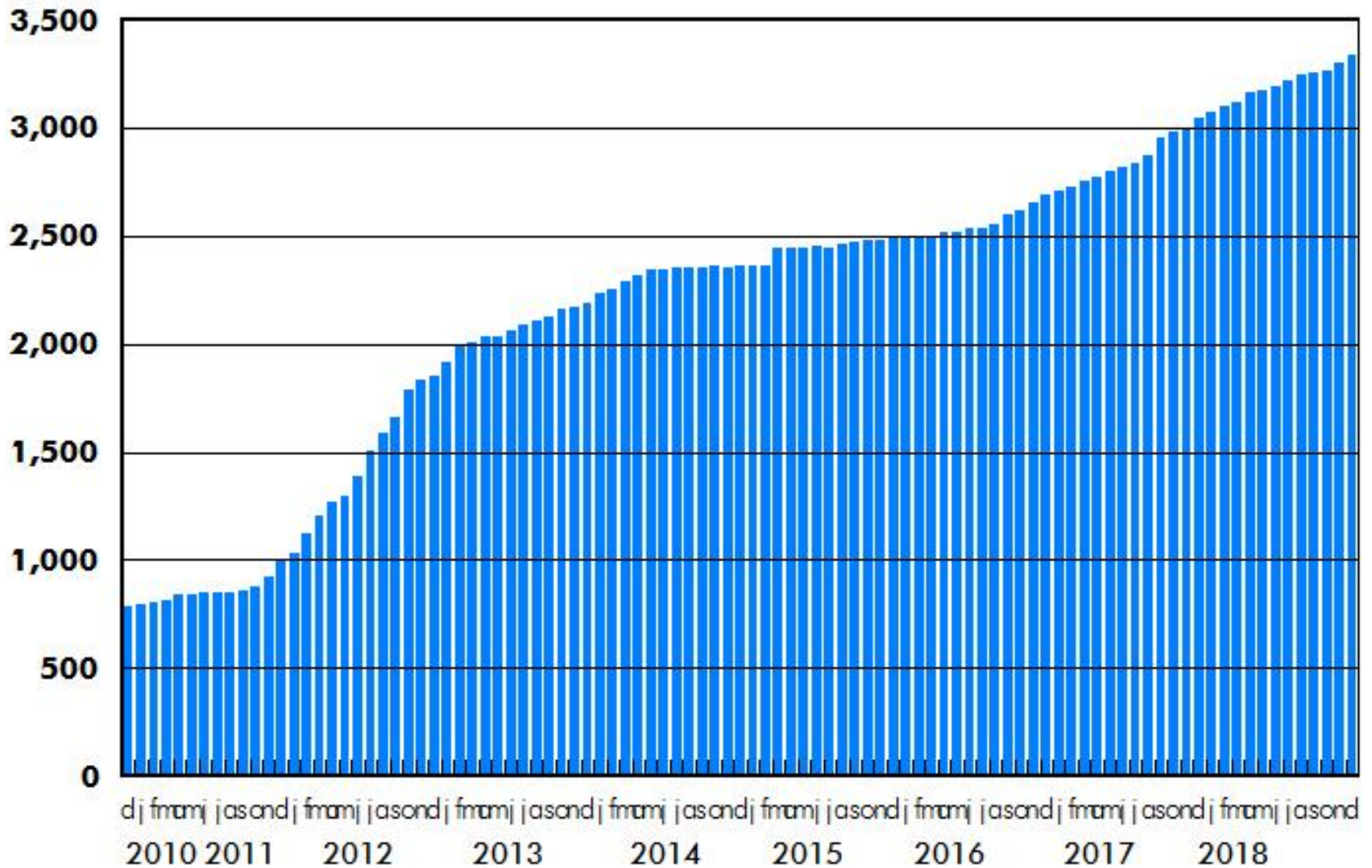
44 received Fs

# Timber sales in Hot Springs Village

Phase	Year	Acres	Subdivisions	Tons	Revenue	Revenue/ton
I	2004		8	3241	\$163,200	\$50
II	2006	72	11	3500	209,135	49
III	2007	75	10	3320	196,327	49
IV	2007	156	16	4500	168,418	37
V	2008	154	21	3840	111,572	34
VI	2009	88	18	6719	241,893	36
VII	2010	89	6	2841	139,128	32
VIII	2011	115	10	4581	89,006	24
IX	2012	104	11	4000	112,500	30
X	2017	140	21	4,596	105,708	23

Since 2004, the Property Owners' Association has been harvesting pine trees from common property. While the program generates revenue, its main purpose is to improve the health of the Village forest. Trees throughout the Village are reaching maturity. Unless mature trees are cut, they will die, creating fuel for wildfires and insect infestations. A contract for Phase X was approved January 18, 2017.

# Number of lots in POA inventory



Source: Hot Springs Village finance department



## **Village is a cash windfall for two counties (000s)**

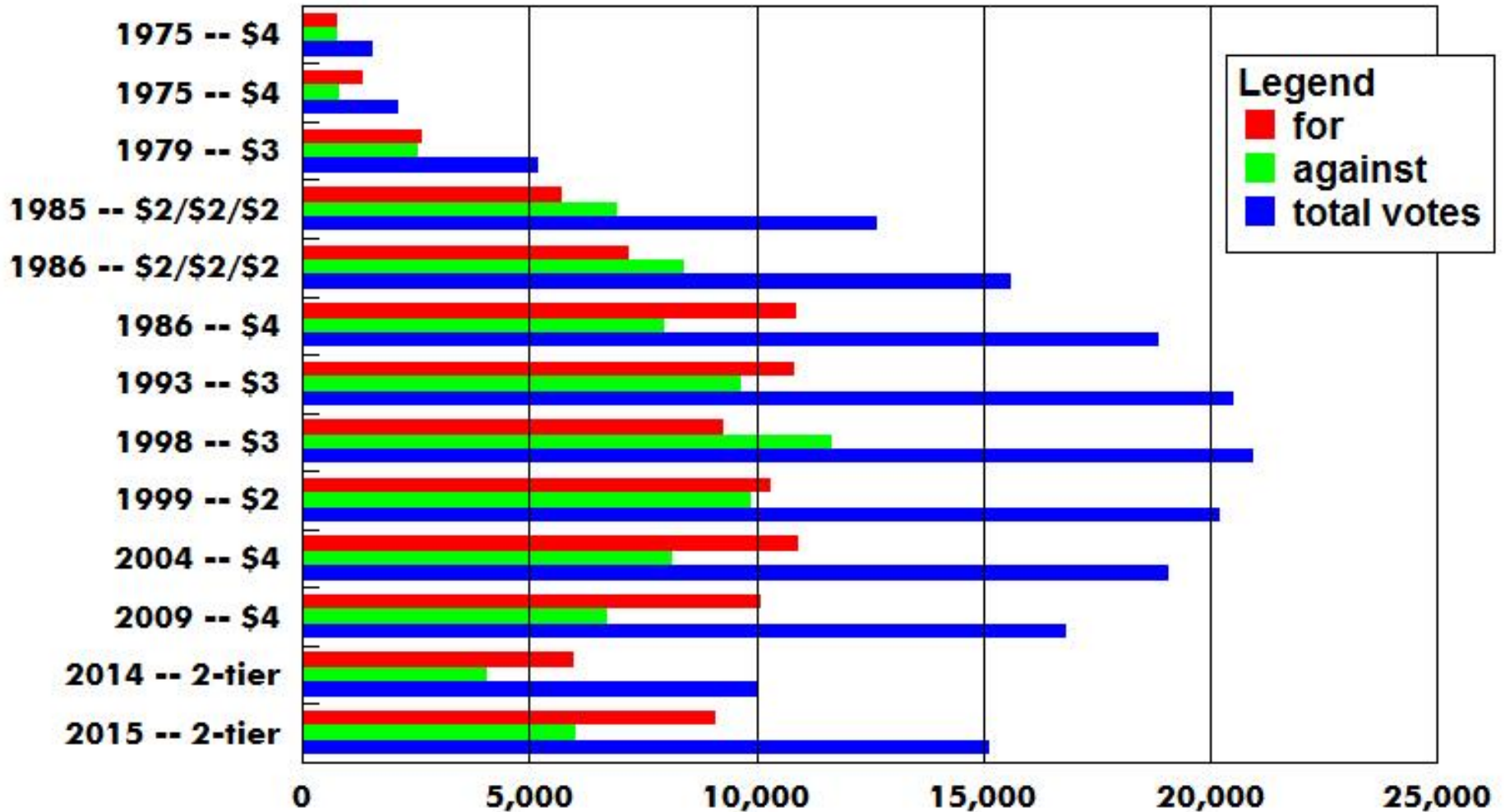
	<b>Garland County</b>	<b>Saline County</b>
<b>Taxes collected from Village</b>	<b>\$947</b>	<b>\$2,015</b>
<b>County spending for Village</b>	<b>\$381</b>	<b>\$497</b>
<b>Net "profit" from Village</b>	<b>\$567</b>	<b>\$1,518</b>
<b>Percentage "profit"</b>	<b>60%</b>	<b>75%</b>

Source: Economic and Fiscal Impact of Hot Springs Village

A profit-and-loss statement measuring Hot Spring Village’s value to the economies of Garland and Saline Counties shows both governments profit handsomely from the arrangement. In the Garland County portion of the Village, for example, property and sales taxes collected in 2011 by the county were \$947,199. County spending for Villagers was \$380,602, leaving Garland with a “profit” from Village taxpayers of \$567,597, or 59.8 percent. The recently published *Economic and Fiscal Impact of Hot Springs Village* report shows an even greater “profit” for Saline County. The primary reason of this imbalance is because the two counties provide no road or police services to the Village, which is a private community with its own services.

# Assessment votes in Hot Springs Village

*Defeats in 1975, 1985, 1986 and 1998*



Source: Hot Springs Village Property Owners' Association