## The Financial Future of Hot Springs Village

Phil Lemler did an outstanding job in presenting his 'Marketing Seminar' on April 11, 2019. First he described the overall marketing concept. Then he defined the two essential parts of any marketing program. First define who we are and then define the focus of the marketing effort.


Once the marketing concept was understood the audience could readily recognize that Hot Springs Village is an Active Retirement Community blessed with nine championship golf courses. This undoubtedly was the reason for Cooper building nine magnificent golf courses. Based on this recognition it is logical that the "Focus" of the marketing plan should be directed at the golfing community to attract future residents to Hot Springs Village.

Golf is our only amenity capable of generating significant revenue. In 2018, golf was the third largest revenue stream by contributing $16.1 \%$ of the total HSV revenue. Utilities yielded 23.8\% and assessments $47.7 \%$. Hot springs Village needs more golfers living in HSV who may play 10, 20 or more rounds of golf annually. We have the capacity on our nine golf courses. Many golfers may play as many as 66 rounds or more a year.

| $\underline{\mathbf{J}}$ | $\underline{\mathbf{F}}$ | $\underline{\mathbf{M}}$ | $\underline{\mathbf{A}}$ | $\underline{\mathbf{M}}$ | $\underline{\mathbf{J}}$ | $\underline{\mathbf{J}}$ | $\underline{\mathbf{A}}$ | $\underline{\mathbf{S}}$ | $\underline{\mathbf{O}}$ | $\underline{\mathbf{N}}$ | $\underline{\mathbf{D}}$ | $\frac{\text { Total }}{2}$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $\mathbf{2}$ | 3 | 8 | 8 | 8 | 5 | 5 | 8 | 8 | 6 | 2 | 66 |  |

This is an example of the potential revenue possibilities

| Options for Hot Springs Village <br> - Best case scenario - | Unimproved <br> Assessment $\$ 39.45 \mathrm{mo} .$ | Improved <br> Assessment $\$ 68.30 \mathrm{mo} .$ | One golfer $\$ 25 /$ round avg. 66 rounds/year |  |
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| 9,301 improved lots |  | \$ 7,623,100 |  |  |
| 13,947 unimproved lots in good standing | \$ 6,602,509 | \$ 11,884,200 | \$ | 23,012,550 |
| 25,164 unimproved lots in HSV | \$ 11,912,637 | \$ 20,624,414 | \$ | 41,520,600 |
| 7,809 lots seriously past due lots | \$ 3,696,780 | \$ 6,400,256 | \$ | 12,884,850 |
| 3,408 lots in POA inventory | \$ 1,613,347 | \$ 2,793,197 | \$ | 5,623,200 |
| CMP = Growth of 2,500 over 20 years. *1 oootnote: *1 - Exact forecast from CMP |  | \$ 2,049,000 | \$ | 4,125,000 |

